

**Chairperson:** Shirley Drake  
**Research Analyst:** Kate Flynn Post, (414) 391-7845  
**Committee Coordinator:** Jessica Iggens, (414) 257-7606

**MILWAUKEE COUNTY MENTAL HEALTH BOARD  
QUALITY COMMITTEE**

**Monday, September 9, 2024 - 10:00 A.M.**  
**Microsoft Teams Meeting**

**A G E N D A**

**SCHEDULED ITEMS:**

**NOTE: All Informational Items are Informational Only Unless Otherwise Directed by the Committee.**

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| 1. | Welcome. <b>(Chairwoman Drake)</b>  |
| 2. | Minutes from the June 3, 2024, Committee meeting. <b>(Informational)</b>  |
| 3. | Granite Hills Hospital Q2 2023-Q1 2024 Quality Reports. <b>(Jennifer Houben, Granite Hills Hospital Director of Risk Management &amp; Performance Improvement &amp; Facility Compliance Officer/Informational)</b>  |
| 4. | Policy and Procedure Quarterly Report. <b>(Luci Reyes-Agron, Quality Improvement Coordinator/Informational)</b>   |
| 5. | 2024 Q1 Community Report and Dashboards: Community Access to Recovery Services (CARS), Community Crisis Services, and Children’s Community Mental Health Services and Wraparound Milwaukee. <b>(Matt Drymalski, Clinical Program Director; Lauren Hubbard, Director of Community Crisis Services; Edward Warzonek, Quality Assurance Coordinator; Gary Kraft, Integrated Services Manager; Adriana Smith, Public Health Data Analyst; and Savannah Olsen, Program Evaluator/Informational)</b> <ul style="list-style-type: none"><li>a) Quarterly Reporting Updates</li><li>b) 2024 Q1 CARS Quarterly Report</li><li>c) 2024 Q1 Community Crisis Services Dashboard Updates</li><li>d) BHS Wide Adult Services Dashboard</li><li>e) BHS KPI Report – Wraparound Milwaukee’s Q1 KPI</li><li>f) BHS Prevention Services Dashboard</li></ul> |
| 6. | Community Contract Vendor Quality Updates: Sanctions, Holds, and Service Suspensions. <b>(Lolita Williams, Director of Contract Compliance/Informational)</b> <ul style="list-style-type: none"><li>a) Matt Talbot June 5, 2024 Letter</li><li>b) Matt Talbot August 12, 2024 Letter</li></ul>  |

**SCHEDULED ITEMS (CONTINUED):**

7.	Children’s Community Contract Vendor Quality Updates: Sanctions, Holds, and Service Suspensions. <b>(Dana James, Integrated Services Manager - Children’s Community Mental Health Services &amp; Wraparound Milwaukee/Informational)</b> <ul style="list-style-type: none"><li>• Positive Outlook Clinical Services</li></ul>
8.	CCS Mental Health Statistics Improvement Program (MHSIP). <b>(Rick Kastenmeier, Program Evaluator and Savannah Olsen, Program Evaluator/Informational)</b>
9.	Wraparound Milwaukee 2023 Performance Improvement Project. <b>(Pnina Goldfarb, Research Associate/Informational)</b>
10.	CCS Recovery Advisory Committee 2024. <b>(Beth Lohmann, CCS Administrator/Informational)</b>
11.	MHEC Update <b>(Matt Drymalski, Clinical Program Director/Informational)</b>
12.	Adjournment. <b>(Chairwoman Drake)</b>

**To Access the Meeting, Use the Link Below:**

[Click here to join the meeting](#)

Or call

**Dial in by phone (414) 436-3530**

**Phone Conference ID: 742 307 994#**

**The next meeting for the Milwaukee County Mental Health Board  
Quality Committee is scheduled for  
December 2, 2024 at 10:00 a.m.**

**To View All Associated Meeting Materials,  
Visit the Milwaukee County Legislative Information Center at:  
[Milwaukee County - Calendar \(legistar.com\)](https://legistar.com)**

**Visit the Milwaukee County Mental Health Board Web Page at:  
<https://county.milwaukee.gov/EN/DHHS/About/Governance>**

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