

Good morning,

Sharing our September Informational Report for the ADRC to be included in your upcoming board meetings.

ADRC Informational Report

9/8/25

- *The ADRC has is undergoing a 60-day Intensive Plan to catch up on a backlog of Options Counseling referrals. We have been working hard for some time to try to address a surge in referrals that we experienced in the past year. During September and October, ADRC staff will be working overtime and the ADRC will be bringing on contracted screeners to clear the backlog of Options Counseling referrals.*
- *ADRC staff participated in Multi-Agency Resource Fairs (MARCs) at McCarty Park Pavilion, Mary Ryan Boys & Girls Club, and the King Community Center to help connect flood victims with programs and resources to help meet their ongoing needs.*
- *Hiring is underway for the newly created Expedited Options Counseling team. This will be a team of Advanced Options Counselors who are able to take expedited Options Counseling cases and successfully complete them on an accelerated timeline to meet acute needs.*

Thank you,

Bekki



Bekki Schmitt | Aging & Disability Resource Center Director

Milwaukee County Department of Health & Human Services

Aging & Disabilities Services

1230 W. Cherry Street | Milwaukee, WI 53205

Office: (414) 289-5973 | Mobile: (414) 374-6752

rebecca.schmitt@milwaukeecountywi.gov | county.milwaukee.gov

By achieving racial equity, Milwaukee County is the healthiest county in Wisconsin.