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From the Director of Total Rewards, Department of Human Resources, requesting authorization to execute contract extensions with UnitedHealthcare and Optum Rx for Third Party Administrative (TPA) services for Milwaukee County and Milwaukee Transit Services medical and pharmacy plans effective January 1st, 2026, through December 31st, 2030, by recommending adoption of the following:

A RESOLUTION

WHEREAS, Milwaukee County’s (the County) current contract with UnitedHealthcare (UHC) for third-party administrative services for the County and Milwaukee County Transit System (MCTS) health plans expired on December 31, 2025; and

WHEREAS, the County’s current contract with UHC’s subsidiary, Optum Rx (Optum), for pharmacy benefit manager services for the County and MCTS health plans expired on December 31, 2025; and

WHEREAS, the County, in coordination with Willis Towers Watson of Wisconsin, MCTS, and the City of Milwaukee (the City) evaluated a proposal for a 5-year contract renewal; and

WHEREAS, UHC’s combination of administrative costs and network access provides the optimal financial performance available to the County and MCTS health plans; and

WHEREAS, the pharmacy pricing terms offered by Optum continue to lead the market; and

WHEREAS, UHC and Optum combine to provide efficient, high-quality coverage options that the County has designed for active, pre-Medicare, and Medicare-eligible employees; and

WHEREAS, UHC has a successful track record of complying with and exceeding the County’s Disadvantaged Business Enterprise goals; and

WHEREAS, UHC was found to be uniquely positioned, by virtue of the strength of their provider network contracts in the greater Milwaukee area, to administer the health plans for the County, MCTS, and the City; and

WHEREAS, the Committee on Finance (Finance), at its meeting of January 29, 2026, laid over File No. 26-272 to a Date Certain [February 2, 2026], Special Joint Meeting of the Committee on Personnel (Personnel) and Finance (vote 6-0); and

46 WHEREAS, Personnel, at its February 2, 2026, Special Joint Meeting with
47 Finance, considered File No. 26-272 for informational purposes only, per Section
48 59.52(31)(d), Wisconsin State Statutes; and

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50 WHEREAS, Finance, at its February 2, 2026, Special Joint Meeting with
51 Personnel, recommended adoption of File No. 26-272 (vote 4-2); now, therefore,
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53 BE IT RESOLVED, the Director, Total Rewards, Department of Human
54 Resources, is hereby authorized to execute contract amendments with
55 UnitedHealthcare and Optum Rx, extending services for Milwaukee County and
56 Milwaukee County Transit System group health plans for active employees and retirees
57 from January 1, 2026, continuing through December 31, 2030.

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