

COUNTY OF MILWAUKEE
Inter-Office Communication

Date: August 15, 2024

To: Marcelia Nicholson, Chairwoman, Milwaukee County Board of Supervisors
Jack Eckblad, Chair, Committee on Audit

From: Jennifer Folliard, Director of Audits, Audit Services Division

Subject: From the Director of Audits, an informational status report on
recommendations from the Surveys Audit Report

File Type: Informational

REQUEST

This report is for informational purposes. There is no request at this time.

POLICY

The Audit Service Division (ASD) conducts performance audits which provide elected officials and County management with an objective, third-party analysis of their operations to help them improve performance, reduce costs, and make informed data-driven decisions. ASD's performance audit duties are defined in s. 59.255(2)(i), Wis. Stats. and Section 34.09 of the Milwaukee County Code of General Ordinances.

Wisconsin State Statutes:	59.255(2)(i)
Milwaukee County Code of General Ordinances:	34.09

BACKGROUND

At its meeting for the December 2022 cycle, the Committee on Audit reviewed our audit report, "Surveys: Milwaukee County Departments Collect Information Primarily from Program Users but Guidance should be Provided to Improve Data Collection Methods," issued in November 2022. The resolution noting County Board concurrence with the report recommendations was adopted.

Attached is a copy of the Executive Summary page that provides general information about our audit. The full audit report is available on the Comptroller's website via the following link:

[2022 Surveys Audit Report](#)

We are facilitating the submission of the Office on Equity's status report regarding its progress toward implementation of the three recommendations in our audit report. Based on the recent comments provided by Office on Equity management in the attached status report, significant progress has been made on all three of the recommendations.

This status report is informational. With the Office of Equity nearing completion of all three recommendations, our plan is to follow up with management in the coming months to ensure they are closed. Consequently, we will only facilitate the submission of another status report if any of the recommendations remain open.

Related File No's:	23-600, 24-328
Associated File No's (Including Transfer Packets):	None
Previous Action Date(s):	File No. 23-600 was adopted September 21, 2023 and signed by the County Executive September 25, 2023.

ALIGNMENT TO STRATEGIC PLAN

Describe how the item aligns to the objectives in the [strategic plan](#):

- 2A: Determine what, where and how we deliver services based on the resolution of health disparities.
- 3C Dismantle barriers to diverse and inclusive communities.

Recommendations in this audit report lead to the development of a process for departments to conduct surveys with guidance and assistance from the Office of Equity, to capture key data through meaning engagements that reflect the demographics of citizens and maximize results toward achieving racial equity.

- 3B: Enhance the County's fiscal health and sustainability

Our audit work seeks to enhance the County's fiscal health and sustainability.

FISCAL EFFECT

None

VIRTUAL MEETING INVITES

Jennifer Folliard, Director of Audits
Molly Pahl, Deputy Director of Audits
Sumaiyah Clark, Chief Equity Officer, Office of Equity

PREPARED BY:

Paul Grant, Audit Compliance Manager

APPROVED BY:

Jennifer Folliard, Director of Audits

ATTACHMENTS:

Executive Summary
Status Report

cc: Liz Sumner, Milwaukee County Comptroller
Audit Committee Members
David Crowley, Milwaukee County Executive
Aaron Hertzberg, Director, Department of Administrative Services
Sumaiyah Clark, Chief Equity Officer, Office of Equity
Kelly Bablitch, Chief of Staff, Milwaukee County Board of Supervisors
Steve Cady, Research & Policy Director, Office of the Comptroller
Janelle Jensen, Legislative Services Division Manager, Office of the Milwaukee County Clerk
Ethan Masarik, Committee Coordinator, Office of the Milwaukee County Clerk