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(ITEM NO. \_\_) From the Department of Family Care to enter into a Hosting and Access Agreement with *Lakeland Care District* Managed Care Organization to use MIDAS to support its own care management and claims processing systems and to receive the revenues thereunder.

**A RESOLUTION**

WHEREAS, the Milwaukee County Department of Family Care – Managed Care Organization (MCO) has worked to develop a proprietary data application system called MIDAS (Member Information, Documentation, and Authorization System) to assist the Department – MCO in managing the Family Care program; and

WHEREAS, MIDAS is a multi-featured database/web application system to maintain client records, enrollment data, eligibility information, care plans and case notes, Medicare and Medicaid information, assessments, service authorizations, member obligation receivables, provider network and support contact information, and other features critical to effective administration of the Family Care program; and

WHEREAS, the MIDAS system is also designed to provide a large number of user and management reports and maintain flexibility within its internal security system to allow numerous combinations of rights and access levels to the system i.e., MCDFC management, MCDFC and CMU case managers, service providers, etc.); and

WHEREAS, *Lakeland Care District* operates a MCO in Wisconsin and desires a Hosting and Access Agreement with MCDFC to use the MIDAS system; and

WHEREAS, Superior Support Resources, Inc. (SSR) has been providing Hosting and Application Support Services to the MCO since January 2009; and

WHEREAS, Superior Support Resources, Inc., a certified DBE vendor, provides technical and support services for Milwaukee County’s own needs in utilizing the MIDAS system; and

WHEREAS, SSR has unique experience with MIDAS and qualifications to perform the services requested as evidenced by service provided to the MCO to setup, host and support for the Department of Family Care contract with both the Southwest Family Care Association (SFCA) and Northern Bridges MCO; and

46 WHEREAS, the term of the Hosting and Access Agreement will be for five  
47 years; and

48  
49 WHEREAS, a five-year agreement is the most cost effective and beneficial  
50 option for the County providing consistent revenue to support a hosting  
51 environment, support and maintenance necessary to assure a reliably high  
52 level (99%) of server and application availability to users including *Lakeland*  
53 *Care District*; and

54  
55 WHEREAS, SSR is uniquely qualified to provide this service as the result  
56 of past services provided to the County hosting and supporting a similar  
57 environment, which allows DFC to lease MIDAS to SFCA and Northern Bridges;  
58 and

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60 WHEREAS, a 2011 Professional Services contract with Superior Support  
61 Resources to provide MIDAS Hosting and Support Services for multiple users  
62 will be funded through rates and fees charged to external users, including  
63 *Lakeland Care District* in 2013 and thereafter; and

64  
65 WHEREAS, enhancements necessary to the most effective hosting and  
66 access to MIDAS for multiple users are fully funded through this agreement,  
67 now therefore,

68  
69 BE IT RESOLVED, that the Director, Department of Family Care, is  
70 hereby authorized to enter into Hosting and Access Agreement with *Lakeland*  
71 *Care District* and to receive the revenues thereunder to include:

- 72 1. *Lakeland Care District* shall pay a one-time setup fee of  
73 \$75,000 immediately, and  
74 2. *Lakeland Care District* shall timely pay monthly Hosting and  
75 Access fees to MCDFC at the rate of eight dollars and fifty  
76 cents (\$8.50) per enrolled member, with estimated enrollment  
77 in *Lakeland Care District* based upon enrollment as reported  
78 to the state in June 2012 of 2,723 members per month.  
79 3. Total monthly payment received from *Lakeland Care District*  
80 is approximately \$23,150/month commencing on January 1,  
81 2013 with total estimated payments in 2013 to MCDFC of  
82 \$277,800.

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