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(ITEM) From the Chief Information Officer, Information Management Services Division, Department of Administrative Services, requesting authorization to execute a contract with OneNeck IT Solutions LLC, in an amount not to exceed \$1,087,250 for year one transition (\$805,000) and support (\$282,050) activities, and the contract for ongoing annual services is \$1,692,297, and will be initially setup for five years with two optional one-year extensions, by recommending adoption of the following:

A RESOLUTION

WHEREAS, as part of the 2014 Adopted Capital Budget, the Milwaukee County Board of Supervisors (County Board) and the County Executive approved multi-phase Capital Improvement Project WO619-Disaster Recovery; and

WHEREAS, the project scope for 2014 was to develop the plan and design of a solution for computing and Disaster Recovery (DR) services; and

WHEREAS, an appropriation of \$650,000 for Adopted Capital Project WO619- Disaster Recovery was approved by the County Board in 2015, and \$425,000 was approved in 2016 to fund implementation of the plan; and

WHEREAS, in May 2014, an assessment of the current Milwaukee County (the County) data center facilities was completed by an outside vendor, Reliable Resources, who provided options and recommended a long-term strategy for data center and DR services within the County; and

WHEREAS, the Information Management Services Division (IMSD) in partnership with the Department of Administrative Services (DAS) vetted all options and determined that managed services was the appropriate data center strategy and DR solution for the County; and

WHEREAS, in June 2014, IMSD, DAS, reported to the County Board a summary of Reliable Resources' report, and the proposed next steps for the data center strategy and DR plan; and

WHEREAS, in January 2015, IMSD, DAS, issued a Request for Proposals (RFP) for Information Technology (IT) Professional Services to support IMSD in the successful implementation of a data center migration and a DR plan; and

WHEREAS, through passive review of the Committee on Finance, Personnel, and Audit, a Professional Services Contract was executed with Excipio Consulting (Excipio) and upon completion of this project the following deliverables will be met:

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Phase I

- Creation of a sourcing and vendor strategy for data center services, as well as, development of an organizational model supporting this strategy (COMPLETE)

Phase II

- Creation of the managed services RFP (COMPLETE)
- Selection of vendor(s) for managed services (COMPLETE)
- Contract negotiations (COMPLETE)

Phase III

- Transition and transformation management activities
- Vendor management and governance principles and activities

; and

WHEREAS, in October 2015, Excipio documented the County requirements for the data center strategy and DR plan; and

WHEREAS, in cooperation with IMSD, DAS, and the Procurement Division, DAS, Excipio issued an RFP to meet the County's needs; and

WHEREAS, upon thorough review of each proposal, as well as completion of vendor demonstrations, it was determined that OneNeck IT Solutions LLC, was best positioned to meet the County's needs at a cost-effective price; and

WHEREAS, IMSD, DAS, in conjunction with Excipio, Risk Management, and Corporation Counsel, negotiated a contract with OneNeck IT Solutions LLC, for data center services in a redundant facility, which would include server storage and back-up hardware, associated maintenance services, and DR capabilities; and

WHEREAS, the contract with OneNeck IT Solutions LLC, is for a not-to-exceed cost of \$1,087,250 for year one transition (\$805,200) and support (\$282,050) activities; and the contract for ongoing annual services is \$1,692,297 and will be initially setup for five years with two optional one-year extensions; and

WHEREAS, the Committee on Finance, Personnel, and Audit, at its meeting of March 10, 2016, recommended adoption of the Director's request (vote 8-0); now, therefore,

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BE IT RESOLVED, the Milwaukee County Board of Supervisors hereby authorizes the Chief Information Officer, Information Management Services Division, Department of Administrative Services, to execute a contract with OneNeck IT Solutions LLC, to provide data center and disaster recovery services for Milwaukee County for a period of five years with two optional one-year extensions.

jmj
03/10/16
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