

2024 Report to the
Service Delivery Committee of the
Commission on Aging

MILWAUKEE CHRISTIAN CENTER
NUTRITION SITE SUPERVISION SERVICES



Please share a success from the second half of 2024.

A major success in the second half of 2024 has been the incredible dedication of our volunteers. From July 1st to the end of the year, we received an outstanding 7,866 volunteer hours, which, according to the national volunteer rate, equates to \$236,185 of contributed time and service.

Beyond the numbers, our volunteers bring heart and energy to everything they do. They are the smiling faces that greet our older adults, the hands that carefully prepare and serve meals, and the compassionate listeners who take the time to build relationships and offer support. Their presence transforms a simple meal into a moment of connection and belonging. Without them, we would not be able to serve as many meals, reach as many people, or create the warm and welcoming environment that makes our meal program so special. As we move forward, we must continue to uplift, celebrate, and support our volunteers because their generosity is the foundation of our success.





Please share a challenge from the second half of 2024.

A challenge we faced in the second half of 2024 was the delayed reopening of the Hart Park meal site, which was slated to resume congregate dining in the fall after six months of renovations. Unfortunately, construction took longer than anticipated, and this delay raised concerns that many of our regular diners may not want to transition to another site or return when Hart Park reopens.

The closure of the South Milwaukee Meal Site added to the challenge, leaving many seniors uncertain about where they would transition to or if they even wanted to make the change.

While these changes affected the continuity of service, we actively helped diners find alternative meal sites that best met their needs.



Renovations at Hart Park Meal Site



Report on second half of 2024 Performance Objectives

	Goal/Actual
5% increase of diners to receive more than 12 meals per quarter	<p>Goal – 5% (54 diners) of 1,081 diners to increase 12 meals per quarter</p> <p>Actual – 8% (94 diners) of 1,081 diners have increased 12 meals per quarter</p>
Nutrition Education: Increase awareness of Nutritional Problems that effect older adults	<p>Goal – Distribute Nutritional Handouts at least quarterly</p> <p>Actual – Distribute Nutritional Handouts monthly</p>



Funding Summary

- Total Agency Budget -\$5,635,620
- ADS funding amount - \$250,000
- Percentage of agency budget – 4%
- Contract spending - \$127,150



Please share one service improvement or planned change for the beginning half of 2025.

In early 2025, we are excited to welcome Canteen as our new catering partner, replacing Aramark. The quality of our meals is a key part of what makes our dining program successful, directly influencing participation and the overall experience for our older adults. A delicious, well-prepared meal does more than nourish, it brings people together, strengthens social connections, and makes congregate dining something to look forward to. We are eager to see the positive impact Canteen will have, providing flavorful, high-quality meals that encourage more older adults to participate in our dining program.

