

RESUME

M. Kathleen Eilers

Home Address:

1800 North Prospect Avenue
Apt. 15C
Milwaukee, Wisconsin 53202-1975
(414) 239-7900
E-mail: keilers@msn.com

Education:

1966 B.S.N., College of Mt. St. Joseph
1976 M.S.N., University of Cincinnati

Faculty Appointments:

1977 - 1978	Adjunct Clinical Instructor School of Nursing Wright State University
1978 - 1980	Instructor School of Nursing Wright State University
1981 - 1982	Adjunct Associate Professor School of Nursing University of Wisconsin - Milwaukee

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Hospital and Administrative Positions:

(See addendum for description of responsibilities)

2011 -2012	Project Manager Nursing's Voice Faye McBeath Foundation/Public Policy Forum
2003 – 2011	President Saint John's Communities, Inc. Milwaukee, Wisconsin
1993 - 2003	Administrator Milwaukee County Behavioral Health Division
1983 - 1993	Associate Administrator - Programs Milwaukee County Mental Health Complex
1982 - 1983	National Health Care Director Manpower, Inc.
1980 - 1981	Psychiatric Clinical Specialist Columbia Hospital Milwaukee, Wisconsin
1976 - 1978	Associate Director of Nursing Service Grandview Hospital Dayton, Ohio
1974 - 1976	Nursing Office Supervisor University of Cincinnati Medical Center
1971 - 1974	Clinical Nursing Supervisor Psychiatry University of Cincinnati Medical Center
1967 - 1971	Head Nurse, Psychosomatic Unit University of Cincinnati Medical Center
1966 - 1967	Staff Nurse

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Private Psychiatric Unit
Good Samaritan Hospital
Cincinnati, Ohio

Licensure: Wisconsin

Memberships in Professional Associations and Board Memberships:

American Nursing Association
Advanced Clinical Practitioners
Assembly Member, Ohio Nursing Association
Council on Practice (1973-1975)

Ohio Nursing Association
First Vice-President, District X (1978-1980)

Wisconsin Nurses' Association (1980-2001)
Ad Hoc Education Task Force (alternate) (1981-1982)

Milwaukee District Nurses' Association
Chair, Economic and General Welfare Committee (1982-1983)
First Vice-President (1983-1987)

TEMPO -
Membership Committee (1985-1986; 1998)
Vice-President, Membership (1985-1986)
President-Elect (1987-1988)
President (1988-1989)
Awards Committee (1990)
New Member Orientation Committee (1990)
Nominating Committee (1993)
Student Mentor Program (1993-1998)
Community Relations Committee (1994)
Fund Raising Committee (1995)
Resource Committee (1995-1997)
Professional Dimensions/TEMPO Discussion Group (1997-2000)

Sigma Theta Tau (1976 - 2000)

American Nursing Association (1978 - 2001)

Medical Personnel Pool Advisory Board (1986 - 1994)

Association of Health Care Executives (1986 - 1992)

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Jewish Vocational Services
Corporate Board and Health Committee (1987 - 1989)

Citizens Review Board of Milwaukee County (1987 - 1990)

Memberships in Professional Associations and Board Memberships (continued):

Kettle Moraine Detox Advisory Board (1989 - 1993)

Wisconsin Association of Community Mental Health Centers (1989-1992)

Big Brothers/Big Sisters of Metropolitan Milwaukee, Inc.
Board of Directors and Chair, Program Committee (1989 - 1993)

Alliance for the Mentally Ill of Greater Milwaukee
Board of Directors (1990 - 1994)
Chair, Personnel/Nominating Committee (1990)
First Vice President (1992 - 1993)

Staff Consultant to Safe House (1990)

Co-Chair, Parent Support Group, Lake Bluff PTA (1990)

YWCA
Circle of Women (1992)
Chair, Nominating Committee (1997)

Hospital Council of Greater Milwaukee
Board of Directors (1993 - 1997)

Grand Avenue Club Task Force (1995-1996)

Wisconsin Counties Association - Health and Human Services Steering Committee (1995-1996)

Shorewood Community Development Authority (1995 - 2004)

American Society for Public Administration, Milwaukee Chapter (1996)

State of Wisconsin - Governor's Blue Ribbon Commission on Mental Health (1996 - 1997)
State of Wisconsin Implementation Advisory Committee (1997-2000)
State of Wisconsin Recovery/Consumer-Family Involvement Work Group (1998)

Milwaukee County Long Range Strategic Plan Steering Committee (1998)

Senator Russell Feingold's Health Care Advisory Committee (1999 – 2004)

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National Association of County Behavioral Health Directors
Treasurer (1999-2001)
Chair, Program Committee (2001-2003)

Memberships in Professional Associations and Board Memberships (continued):

Milwaukee Regional Medical Center Board of Directors
Treasurer (2000-2001)
Vice-Chair (2001-2002)

Human Services Research Institute Steering Committee (2001 – 2003)

University of Wisconsin – Milwaukee College of Health Sciences
Dean's Advisory Board, Chair (2001 – Present)

St. Catherine Residence
Board of Directors (2003- 2009)

Rotary Club of Milwaukee (2004-Present)
Membership Committee (2005-Present)
Board of Directors (2010-Present)
President elect (2012 -2013)

Wisconsin Association of Homes and Services for the Aging (WAHSA)
(2003-2011)

ABCD Board of Directors
2007-2013
President (2011-2012)

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Recent Presentations:

Panel Presentation, "Let's Talk ... Turn Words Into Action," Mental Health Association in Milwaukee County, Milwaukee, WI, September, 1996.

"Role of County Government as Purchaser/Provider of Care," Fall Conference of Wisconsin Psychiatric Association, Kohler, WI, October, 1996.

Keynote Speaker, Transitional Living Services, Inc., Board of Directors Annual Meeting, Milwaukee, WI, May, 1997.

Trinity College of Vermont Graduate Program in Community Mental Health, Weekend Class, Milwaukee, WI, July, 1997.

"Overview of Mental Illness," Essentials of Community Treatment Course, Milwaukee County Behavioral Health Division, Milwaukee, WI. Presented yearly, beginning in September, 1997.

Community Roundtable Moderator, "Life After Diagnosis," Women's Health – Women's Lives," sponsored by Congressman Tom Barrett, Milwaukee, WI, December 11, 1999.

Trinity College Program in Community Mental Health, "Recovery Thoughts," Milwaukee, WI, July 9, 2000.

Milwaukee County Older Adult Mental Health/Substance Abuse Providers Association, "Mental Health Division's Strategic Planning Process and Managed Care Pilot," Milwaukee, WI, October 13, 2000.

Medical College of Wisconsin Community Cultural Rounds, "Serving Vulnerable Citizens with Mental Illness," Milwaukee, WI, November 17, 2000.

Women's Court and Civic Conference of the Greater Milwaukee Area, Senior Citizen Concerns, Milwaukee, WI, October 17, 2001.

Panelist, "Current Issues in Psychiatric Emergency Services: Tools for Assessment, Management, and Change," American Association for Emergency Psychiatry Regional Program, Milwaukee, WI, April 6, 2002.

"The State of Mental Health in Milwaukee County," Keynote Speech, International Association of Psychosocial Rehabilitation Services 2002 Conference, Zablocki Veterans Affairs Medical Center, Milwaukee, WI, May 17, 2002.

Guest Speaker to AmeriCore Volunteers, City of Hope, Milwaukee, WI, July 18, 2002.

"Public Mental Health System in Milwaukee County," Criminal Justice and Mental Health Workgroup Training, Milwaukee, WI, February 3, 2003.

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Recent Presentations (continued):

"Almost Home" Presentation to Retirement Communities Healthcare Systems, Topeka, KS, February 2006.

"Almost Home" Presentation to Waukesha Senior Concerns Consortium, Waukesha, WI, March 2006.

"Culture Change" Presentation to Sister of Mercy Senior Specialists, Chicago, IL, October 2007.

"Person-Centered Care" Presentation to Spectrum Marketing Incorporated, North Carolina, April 2008.

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PUBLICATIONS

Original Papers:

1. Master's Thesis: Relationship Between Position in Nursing, Job Satisfaction and Individual Assertiveness.
2. Winstead, D., Blackwell, B., Anderson, A., and Eilers, M.K.: Diazepam on demand: drug seeking behavior in anxious inpatients. *Archives of General Psychiatry* 30:349, 1974.
3. Eilers, K. and Blackwell, B.: Psychiatric patients' impressions of teaching conferences. *Journal of Psychiatric Nursing and Mental Health Services* 12:5-9, 1974.
4. Winstead, D., Blackwell, B., Eilers, M.K. and Anderson, A.: Psychotropic drug use in five city hospitals. *Diseases of Nervous System* 37:504-509, 1976.
5. Eilers, K., et al: Nursing responsibilities in the screening and detection of breast cancer. Ohio Regional Medical Audiovisual Consortium, Columbus, Ohio, November, 1980.
6. Eilers, K.: How to stand up for yourself and get away with it. *Nursing Life*, July/August, 1983.
7. Eilers, K. and Owley, C.: Mergers and ventures: creative responses to shifting resources. *Midwest Alliance in Nursing*, 1987.
8. Eilers, K.: "Adjustment, Impaired," "Denial, Impaired," and "Role Performance, Altered," in Kathy V. Gettrust and Paula D. Brabec (eds.), Nursing Diagnosis in Clinical Practice: Guides for Care Planning, Delmar Publishers, Inc., 1992, pp. 47-49, 185-187, 469-472.
9. Kelly, J.A., Murphy, D.A., Bahr, G.R., Brasfield, T.L., Davis, D.R., Hauth, A.C., Morgan, M.G., Stevenson, L.Y., and Eilers, M.K.: AIDS/HIV Risk Behavior Among the Chronic Mentally Ill. *American Journal of Psychiatry* 149:7, 886-889, July, 1992.
10. Blackwell, B., Eilers, K., and Robinson, D., Jr.: "The Consumer's Role in Assessing Quality," in Stricker, G., Troy, W.G. (eds) and Shueman, S.A., Handbook of Quality Management in Behavioral Health, Kluwer Academic/Plenum Publishers, 1999, pp. 375-386.
11. Eilers, K., Lucey, P., Stein, S.: "Prompting Social Capital for the Elderly". *Journal of Nursing Economics*, Volume 25, 5, September/October 2007

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DESCRIPTION OF POSITION RESPONSIBILITIES

President

Saint John's Communities, Inc.

Milwaukee, Wisconsin 2003 - 2011

Serves as Chief Executive Officer for this continuing care (retirement) community.

Saint John's, founded in 1868, provides a full continuum of care for seniors at its East side campus and skilled nursing care on Milwaukee's south side. The corporation employs several hundred in a variety of professional and support positions. Saint John's is affiliated with the Episcopal Diocese of Milwaukee and has a reputation as a premier senior living community.

Administrator

Milwaukee County Behavioral Health Division

Milwaukee, Wisconsin 1993 - 2003

Served as chief executive officer for this \$137 million publicly owned and funded community behavioral health center. Operational responsibility for the 409 inpatient beds and a full range of outpatient and community based services for persons with substance abuse and/or mental illness. The Division has over 1000 employees and serves as a training site for all professional mental health disciplines. Provided leadership for a Master Plan for public mental health services that has created a consumer-driven, community-based system of services.

Associate Administrator - Programs

Milwaukee County Mental Health Complex

Milwaukee, Wisconsin 1983 - 1992

Responsible for all clinical programs in 900-bed public mental hospital. Programs include three licensed nursing home units, acute care inpatient units, a child and adolescent treatment center, geropsychiatry program, chemical dependency programs and a network of community outpatient clinics. Responsible for budget preparation and monitoring for all programs in a \$76 million operation. Involved in strategic planning to enhance both quality of services and revenue. Initiated and supervised fund raising activities to supplement public funding.

National Health Care Director

Manpower, Inc.

1982 - 1983

Responsible for providing managerial and professional direction to branches and franchises nationwide, involved in providing supplemental nursing services to hospitals, nursing homes and other health care facilities. Along with branch managers, responsible for the profitability of health care offices.

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Description of Position Responsibilities (continued):

Psychiatric Clinical Specialist
Columbia Hospital
Milwaukee, Wisconsin 1980 - 1981

Responsible for assisting nursing staff with inter and intrapersonal/professional stresses. Provided inservice, consultation and group sessions for staff nurses on psychosocial/mental health issues. Provided management consultation to head nurses, nursing administrators and other department heads.

Associate Director of Nursing Service
Grandview Hospital
Dayton, Ohio 1976 - 1978

Responsible for management functions of five 40-bed medical wards and seven specialty units (including operating room, recovery room, intensive care unit, stepdown unit, emergency room, outpatient clinic and mental health unit). Instrumental in upgrading quality of nursing care in a 450-bed private hospital. This included supervision, hiring, motivating and disciplining of employees. Maintained good morale in complex circumstances. Developed new staffing patterns to maximize use of personnel resources. Assisted in teaching management skills to head nurses. Produced standards of performance for all levels of personnel. Collaborated with personnel department in improving evaluative measures and assisted in recruitment of personnel.

Nursing Office Supervisor
University of Cincinnati Medical Center
1974 - 1976

Assumed total overall responsibility for smooth functioning of entire 700-bed hospital. Served as resource person to all nursing staff and other hospital departments. Used conflict management skills to resolve immediate crises. Made decisions about adequacy of staffing for all intensive care, medical-surgical, obstetrics, pediatrics, operating and emergency units.

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Description of Position Responsibilities (continued):

Clinical Nursing Supervisor
Psychiatry, University of Cincinnati Medical Center
1971 - 1974

Responsible for planning, scheduling, budgeting and managing nursing care in a teaching hospital with three acute psychiatric wards (44 beds), an NIH clinical research unit (12 beds), a day treatment center (75 patients) and a psychosomatic unit (12 beds). Included supervision, hiring, motivating and disciplining approximately 100 employees. Maintained good staff morale in complex circumstances involving collaboration between clinical, teaching and research administrations. Devised system of open evaluations. Instituted new treatment methods (e.g. daily patient contract groups). Represented nursing with the Department of Psychiatry, College of Medicine and General Hospital Administration. Served on numerous committees including Department of Psychiatry Advisory Council, Mid-Management Planning Committee, and Inpatient Psychiatry Education Committee. Planned and delivered inservice sessions and workshops for psychiatric employees, hospital managers, hospital nursing personnel and city-wide groups.

Head Nurse
Psychosomatic Unit, University of Cincinnati Medical Center
1967 - 1971

Planned care for 16 acute psychiatric patients. Supervised nursing service employees on ward. Served as a liaison person for nursing with the University Department of Psychiatry. Served as therapist for individual patients and groups and as role model for staff. Involved in psychiatric resident and medical student teaching. Became eligible for promotion to supervisor.

Staff Nurse
Private Psychiatric Unit, Good Samaritan Hospital
Cincinnati, Ohio 1966 - 1967

Under direction of head nurse gave direct nursing care to private psychiatric inpatients. Developed clinical skills and organizational ability. Established working relationships with private practice psychiatrists.

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Recognition:

AMI of Greater Milwaukee Award
Alliance for the Mentally Ill
1995

Outstanding Leadership Award
Employees Combined Giving Campaign
1998

Distinguished Service Award
Medical College of Milwaukee
June 1998

Outstanding Leadership Award
Executive Council and Milwaukee County
Combined Giving Campaign
2000

Resolution of Commendation
Milwaukee County Board of Supervisors
June 2002

Friend of Friendless Award
Wisconsin Correctional Services
2003

TLS Award
Continued Support of Transitional Living Services, Inc.
May 2003

Good Shepard Award
Behavioral Health Division, Milwaukee County
2004

Woman of Influence Award for Non-profit Leadership,
Milwaukee Business Journal
June 2006

Grand Avenue Club Award
June 2008

Bond Buyer Midwest Deal of the Year
June 2009

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