

**COUNTY OF MILWAUKEE**  
**Inter-Office Communication**

**Date:** February 16, 2023

**To:** Chairwoman Marcelia Nicholson  
Supervisor Felesia A. Martin, Chair, Committee on Audit

**From:** Jennifer L. Folliard, Director of Audits

**Subject:** Status Report – Confidential IT/Cybersecurity Recommendations

Through the previous status report, submitted for the September 2022 committee meeting cycle, we facilitated the periodic submissions of IMSD management's updates on its progress toward implementation of IT/cybersecurity recommendations originating from the following three sources:

1. Cybersecurity review by Experis, an external IT consultant (File 16-352).
2. Data center access and controls audit report from the Audit Services Division (File 17-78).
3. Internal control observations offered by the CPA firm of Baker Tilly in conjunction with its annual audits of the County's financial statements.

As noted in its previous status report, IMSD management implemented all Experis and Data Center recommendations and two of the four from Baker Tilly. Through its diligence and concerted efforts, IMSD addressed a combined total of 52 recommendations, the majority of which originated prior to the current leadership, and included a few that were identified as longer-term, budget dependent items.

What remains for implementation are two recommendations from Baker Tilly. Based on its current comments, IMSD plans to work with departments and an external software vendor to complete them in 2023.

This status report is informational and given the remaining efforts required to fully implement the two remaining open recommendations, we plan to provide the next status report for the September 2023 committee cycle.

*Due to the confidential nature of the information associated with the recommendations, we request that our overview be presented in closed session.*



Jennifer L. Folliard

JLF/PAG/cah

cc: Scott B. Manske, CPA, Milwaukee County Comptroller  
Audit Committee Members  
David Crowley, Milwaukee County Executive  
Aaron Hertzberg, Director, Department of Administrative Services  
Lynn Fyhrlund, Chief Information Officer, DAS - IMSD  
Kelly Bablitch, Chief of Staff, County Board Staff  
Steve Cady, Research & Policy Director, Office of the Comptroller  
Ciara Miller, Research Analyst, Office of the Comptroller  
Janelle Jensen, Legislative Services Division Manager, Office of the Milwaukee County Clerk  
Allyson Smith, Committee Coordinator, Office of the Milwaukee County Clerk