

Barbara Wyatt Sibley

1840 N 1st Street, Milwaukee, Wisconsin 53212-3707

Home - 414-264-9888 Home Fax- 414-264-9781 Cell - 414-379-0997

WORK EXPERIENCE

Milwaukee Christian Center

Executive Director 2010 – 2012

A midsize nonprofit with an operating budget of \$4.8 million dollars and a staff of approximately 75 FTE. The agency serves youth, young adults, families and seniors. Programs include senior recreation, nutrition and health services; youth afterschool and summer programming; neighborhood improvement that offers job readiness, affordable housing construction, owner occupied rehabs, handicap home accessibility and graffiti removal; emergency food pantry services and juvenile justice support to at risk youth.

State of Wisconsin - Department of Regulation and Licensing (DRL) – Madison, Wisconsin

Deputy Secretary 2006 - 2010

Was responsible for the day to day operations of the agency. The department licenses and regulates 132 different types of credentials in more than 58 professional fields. The agency issues approximately 27,500 new credentials each year and renews more than 350,000 credential holders each biennium. The agency also provides centralized administrative services to 64 boards, councils, and advisory committees. Organizational responsibility includes four divisions; Professional Credential Processing, Board Services, Enforcement, Management Services, and three offices; the Office of the Secretary, the Office of Legal Counsel, and the Office of Education and Examinations. Operating budget is approximately \$13.8 million and agency staff of 125.

YWCA of Greater Milwaukee – Milwaukee, Wisconsin

President & CEO 2002 – 2005

Assumed leadership and management responsibility for the overall operation of the \$44 million agency. This social service agency offered programs and services in a number of areas including Workforce Development, Girls Leadership, Older Adults, Transitional Housing, Adult Education and W2 (*Welfare to Work*).

Time Warner Cable – Milwaukee, Wisconsin

Area General Manager, Metro Region 2000 – 2002

Primary provider of cable telecommunication services in Southeastern Wisconsin. Led a team of 265 contributors who provided service to approximately 125,000 customers in city of Milwaukee. Managed installation, repair, plant maintenance, and payment/customer contact center functions.

Barbara J Wyatt – Consultant

Customer Service Consultant 1997 – 1999

Provided customer service expertise to major health care insurer. Acted as business unit representative in design and development of an \$8.5 million customer contact center. Transition included legacy system, business processes, and performance management strategy for call center operations.

AT&T (Formerly SBC Communications) 1964 – 1997

Director Customer Services Operations (at the time of my retirement)

AT&T is the telecommunications provider for the Midwest region. Career included progressive leadership roles in customer services, human resources, network planning, installation and repair.

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EDUCATION

- 1988 **Duke University** – Durham, North Carolina
Certificate of Management Development
- 1985-89 **Milwaukee School Engineering** – Milwaukee, Wisconsin
Graduate Program - Engineering Management
- 1982 **Alverno College** – Milwaukee, Wisconsin
Bachelor of Arts - Business Management

BOARD MEMBERSHIPS

Current

Alverno College

Past

Community Care
Wisconsin Women = Prosperity
Willie D Davis Scholarship Fund
YWCA of Greater Milwaukee
Girl Scouts of Southeast Wisconsin
Alverno College Alumnae Association
New Concepts Self Development Center
Women's Fund
Shade Tree Family Resource Center
Inner City Arts Council

PROFESSIONAL AFFILIATION

Zonta Club of Milwaukee - Board of Directors, Co-Chair Program Committee

CHURCH ACTIVITIES

Milwaukee Interdenominational Sisterhood of Ministers Wives and Ministers Widows - Member
Mt Zion Missionary Baptist Church – Member
Mt Zion Ministers Wives – Chairperson
Mt Zion Mission Ministry - President Advisory Committee
Mt Zion Sunday School – Class Participant
Mt Zion Ushers – Senior Usher
Mt Zion Youth Ministry – Youth Leader
Wisconsin General Baptist State Convention – Member & Instructor Ministers Wives

COMMUNITY PARTICIPATION

National Black Marriage Day - Steering Committee Member

FAMILY INFORMATION

Married to Rev Louis E Sibley III, Senior Pastor of Mt Zion Missionary Baptist Church
Daughters, Kelly and Ingrid
Granddaughters Carine, Ilana and Hailey