

COUNTY OF MILWAUKEE
Inter-Office Communication

Date: November 25, 2013

To: Supervisor Willie Johnson, Jr., Co-Chair, Committee on Finance, Personnel and Audit
Supervisor David Cullen, Co-Chair, Committee on Finance, Personnel and Audit

From: Jerome J. Heer, Director of Audits

Subject: Status Report - Audit of MCTS Fare & Data Collection Systems (File No. 09-84)

At its meeting in March 2009, the Committee on Finance and Audit passed a motion to receive and place on file our audit report, "An Audit of the Milwaukee County Transit System's Fare and Data Collection Systems."

Subsequently, seven status reports noting the progress made toward implementation of our audit recommendations were submitted to the Committee. Dates the status reports were presented to the Committee along with actions taken are listed below.

- 01/28/10:** Receive and place on file with a six-month status report.
- 06/17/10:** Receive and place on file with a report in September or at the call of the Chair.
- 09/23/10:** Receive and place on file with a follow up report in March 2011.
- 03/10/11:** Report was informational, no action taken.
- 09/22/11:** Report was informational, no action taken.
- 03/08/12:** Report was informational, no action taken.
- 10/25/12:** Report was informational, no action taken. A status report was requested for December 2013.

The current status report is attached for your review. Previously, Milwaukee Transport Services, Inc. (MTS) management indicated that all eight recommendations have been fully implemented. However, due to time frame involved in completing all steps outlined by MTS and the uncertainty regarding management of the Milwaukee County Transit System going forward, we will ask the Milwaukee County Department of Transportation (MCDOT) to submit a final status report on the implementation of recommendations 1 and 2, for the Finance, Personnel and Audit Committee meeting in July 2014.

Also attached is a memo from MTS management providing requested comparative information in respect to fare technology in use by other transit operations across the country.

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This status report is informational.



Jerome J. Heer

JJH/PAG/cah

Attachments

cc: Scott Manske, Milwaukee County Comptroller
Finance, Personnel and Audit Committee Members
Chris Abele, Milwaukee County Executive
Don Tyler, Director, Department of Administrative Services
Brian Dranzik, Director, Department of Transportation
Michael Giugno, Managing Director, Milwaukee Transport Services
Kelly Bablitch, Chief of Staff, County Board Staff
Steve Cady, Fiscal & Budget Analyst, County Board Staff
Janelle Jensen, Chief Committee Clerk, County Board Staff