

1 Supervisor Michael Mayo, Sr., Chairperson,
2 From the Committee on Transportation, Public Works, and Transit, reporting on:

3
4 File No. 16-328

5
6 (ITEM) From the Director, Department of Transportation, requesting authorization
7 to amend Sections 4.05, 4.05.01, and 4.05.04 of the Milwaukee County Code of
8 General Ordinances, regarding General Mitchell International Airport Commercial
9 Ground Transportation Fees, by recommending adoption of the following:

10
11 **A REVISED RESOLUTION/ORDINANCE**

12
13 WHEREAS, the existing Ground Transportation Program at General Mitchell
14 International Airport (GMIA) offers passengers a variety of safe, reliable, and
15 comfortable commercial ground transportation services to major regional and local
16 destinations; and

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18 WHEREAS, these transportation services are available at all times including
19 when there is an irregular flight operation or unscheduled aircraft arrival, when there is a
20 demand for service late at night, or during periods of inclement weather; and

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22 WHEREAS, passengers should be able to choose either exclusive transportation
23 or shared-ride transportation services offered on an on-demand or scheduled basis; and

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25 WHEREAS, under Federal Aviation Administration Order 5190.6B commercial
26 service airports are required to be financially self-sufficient; and

27
28 WHEREAS, airport operators consistently review their non-airline revenues to
29 assure financial self-sufficiency, and non-airline revenues include fees paid by the
30 operators of commercial ground transportation businesses; and

31
32 WHEREAS, at GMIA airport staff reviewed the commercial ground transportation
33 programs used at peer airports when evaluating the possible implementation or
34 changes to our program, and as applied to airport commercial services the airport's
35 business relationship with the operators of these services, passenger boarding area
36 facilities, airport rules and regulations, enforcement procedures, insurance
37 requirements, and other aspects of an airport's commercial ground transportation
38 operation; and

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40 WHEREAS, the purpose of ground transportation fees is to provide
41 reimbursement for ground transportation construction, maintenance, and operating
42 expenses; and

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44 WHEREAS, the fees offset airport operating expenses for roadways, safety and
45 security staff, ground transportation management staff, salt, plowing, and lighting; and
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47 WHEREAS, ground transportation operating expenses for the passenger traffic
48 roadways at GMIA exceed \$1.5 million annually; and

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50 WHEREAS, while making ground transportation financially self-sufficient, the
51 airport's goal is to treat similarly situated ground transportation providers equally; and

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53 WHEREAS, a review of current fees has identified some disparities in our fee
54 structure, for example, scheduled commercial busses carrying as many as 54
55 passengers are charged \$1 per pick-up while Transportation Network Companies
56 (TNC), limos, and shuttles, all with passenger capacities less than a bus, are currently
57 charged \$3 to \$6 per pick-up; and

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59 WHEREAS, recommended changes to ground transportations will align these
60 fees with the size and passenger capacity of the transportation mode; and

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62 WHEREAS, at GMIA a 90-day pilot program that started March 15, 2016, to
63 allow TNCs at GMIA on a trial basis will soon end; and

64
65 WHEREAS, the program has been well received by the travelling public; and

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67 WHEREAS, under Section 440.465, Wisconsin Statutes, airports are allowed to
68 impose fees or charges under Section 114.14(1) for the use of an airport by TNCs; and

69
70 WHEREAS, any such fees or charges must be imposed on TNCs rather than
71 their operators and may not exceed fees or charges imposed under Section 114.14(1) for
72 the use of the airport by taxicabs, limousines, shuttles, or other for hire vehicles; and

73
74 WHEREAS, in reviewing the ground transportation fees under the pilot program,
75 disparities were identified between taxis and TNCs; and

76
77 WHEREAS, taxi pick-up fees are currently \$1 compared to \$3 for TNCs; and

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79 WHEREAS, TNCs pay \$125 per company permit fee, while taxis pay a \$125 a
80 year per vehicle permit fee; and

81
82 WHEREAS, the recommended changes to ground transportation fees will align
83 taxi fees and TNC fees and ensure that the airport meets its State and Federal Grant
84 Assurance Obligations; and

85

86 WHEREAS, the Committee on Transportation, Public Works, and Transit, at its
87 meeting of June 8, 2016, recommended adoption of this revised resolution/ordinance
88 (vote 6-0); now, therefore,
89

90 BE IT RESOLVED, to eliminate disparities in ground transportation fees, the
91 airport recommends approval of the following changes to ground transportation fees in
92 Chapter 4 of the Milwaukee County Code of General Ordinances, effective September
93 1, 2016.
94

95 A REVISED ORDINANCE

96
97 The County Board of Supervisors of the County of Milwaukee does ordain as follows:
98

99 **SECTION 1.** The specified sections of Chapter 4 of the Milwaukee County Code of
100 General Ordinances are hereby amended as follows:
101

102 **4.05. - Commercial ground transportation regulations at General Mitchell** 103 **International Airport.** 104

- 105 (1) *Purpose.* The purpose of sections 4.05—4.05.08 is to regulate all commercial
106 ground transportation including prereserved (reservation) service at General
107 Mitchell International Airport. Prereserved (reservation) service means ground
108 transportation that is contracted for or agreed to prior to the passenger's arrival at
109 General Mitchell International Airport and that charges for its service by the trip
110 rather than by a metered fare.
111
- 112 (2) *Ground transportation coordinator; duties and powers.* The ground transportation
113 coordinator (hereafter "coordinator") shall direct passengers to available ground
114 transportation, provide information concerning ground transportation, supervise
115 commercial ground transportation activities, and perform such other tasks as
116 prescribed from time to time by the airport director.
117
- 118 (3) *Definitions:*
119
- 120 (a) *Doing business:* Any person, including but not limited to any individual,
121 corporation, partnership or any other entity, conducting any commercial
122 activity within the borders of General Mitchell International Airport shall be
123 deemed, for purposes of chapter 4 of the Code, to be doing business at
124 General Mitchell International Airport.
125
- 126 (b) *Person:* The word "person" as used in this chapter shall include all real
127 persons, organizations, and business entities of any kind.
128

129 (4) *[Additional provisions.]* All persons or commercial ground transportation
130 companies doing business or transporting persons or passengers for hire and
131 companies engaged in the furnishing of courtesy cars shall comply with the
132 regulations in sections 4.05—4.05.08.
133

134 **4.05.01. - Metered taxicab.**
135

136 (1) *Definition.* "Metered taxicab." Under this section a metered taxicab is a motor
137 vehicle regularly engaged in the business of carrying passengers for hire, with
138 heating and air conditioning, in good operating condition, metered, and not
139 operated on an affixed route or on a reserved ride basis and charging for its
140 service by the use of a metered fare.
141

142 (2) *Licenses, permits, fees.*
143

144 (a) An owner or operator of a metered taxicab shall not do business or
145 attempt to do business on General Mitchell International Airport (GMIA) unless
146 such owner or operator has received all necessary licenses or permits as owner
147 or operator of a metered taxicab business by any city, county, village, or town
148 consistent with s. 349.24, Wis. Stats., and unless such license or permit remains
149 in full force and effect. The requirement described in this subsection
150 4.05.01(2)(a) shall not apply to the owners of the following airport metered
151 taxicab permits: OC 7 (Helen Tsatsis) and WA 37 (A&ME, Inc.), provided the
152 identified permittees maintain the airport metered taxicab permits in full force and
153 effect as required by Milwaukee County ordinance and do not sell, assign, or
154 otherwise transfer said airport metered taxicab permits.
155

156 (b) *Airport metered taxicab permits.* In order to do business at GMIA the
157 owner or operator of a metered taxicab must possess a GMIA metered taxicab
158 permit. Two classes of metered taxicab permits are created for operation at
159 GMIA: class I and class A permits.
160

161 (c) *Class I permits.* On and after September 1, 1990, class I metered taxicab
162 owner permits will be issued only to those owners whose vehicle(s) have been
163 permitted during the period October 1, 1989, through July 5, 1990. Class I
164 metered taxicab owner permits must be renewed and remain in full force and
165 effect on a continuous basis, in accordance with subparagraph (g) below. In the
166 event an owner does not renew the class I metered taxicab owner permit prior to
167 the annual dates prescribed herein below, that owner shall forfeit his/her privilege
168 to operate at the airport. The addition of new class I permits will be at the
169 discretion of the Milwaukee County Board of Supervisors.
170

171 (1) If an owner of a class I permit dies or becomes disabled, the class I
172 permit may be transferred for the remainder of the term of the
173 permit, upon notification to the airport director by the claimant, to
174 the surviving spouse and if there is no surviving spouse, to the legal

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representative of the permittee or the estate, who would be eligible for the operation of the vehicle for the remainder of the permit period. A permit may also be transferred with the permittee's consent to the spouse for good cause and upon approval of the director or his/her designated representative. Upon expiration of the class I permit, the surviving spouse or legal representative may apply for the permit in his/her own name. Such applications shall not result in an increase in the number of class I permits in existence and shall be exempt from the requirement of subsection [4.05.01\(2\)\(c\)](#) which reads "On and after September 1, 1990, class I metered taxicab owners permits will be issued only to those whose vehicle(s) have been permitted during the period October 1, 1989, through July 5, 1990." Class A permits shall not, under any circumstances, be transferred.

(2) This section and any amendments hereto shall not affect the exclusions contained in [section 4.05.01\(2\)\(a\)](#) and any amendments made thereto.

(d) *Class A permits.* No later than August 1, 2015, the airport director shall begin accepting applications for an unlimited number of class A metered taxicab permits for operation at GMIA with an implementation date of October 1, 2015. Class A metered taxicab permits (a) shall be awarded for a term of three (3) years; (b) shall not, under any circumstances, be transferable to another person or entity; and (c) shall be revocable at the discretion of the airport director, ~~and (d) shall require a fifty dollar (\$50.00) application fee to defray the costs resulting in the award of a class A permit;~~

(1) *Who may obtain a class A permit under this section.* Any individual owner of a metered taxicab who a) is licensed by the appropriate municipality to operate a metered taxicab; and b) meets the requirements of this section.

(e) The airport director shall designate an appropriate staging area for taxicabs serving GMIA and shall develop appropriate guidelines for the operation of such staging area and for taxicab operator conduct. The staging area operation guidelines shall not give preference to either class I or class A permit holders. Any taxicab operator or any other person operating a taxicab under such permit who violates any guidelines for operations or conduct at GMIA shall, as a consequence of such violation, cause the permit holder to lose all rights to the remainder of the term of the permit and such offending individual shall be ineligible from operating a metered taxicab at GMIA for the succeeding three-year period of time.

- 220 (f) The annual airport permit fee for each class I and class A airport metered
221 taxicab shall be one hundred twenty-five dollars (\$125.00). Application for
222 annual metered taxicab owners permits must be submitted prior to
223 October 1 each year. ~~The application fee for class I and class A permits~~
224 ~~shall be fifty dollars (\$50.00).~~ Late applications will not be considered after
225 the October 1 date. The airport director or his/her designated
226 representative will then issue a decal for each vehicle. The decal shall be
227 mounted on the lower left hand corner of the windshield; the left corner
228 being on the driver's left when seated behind the wheel. This permit shall
229 be issued for each metered taxicab and shall not be transferred to any
230 other metered taxicab. If owner replaces a vehicle which has previously
231 been permitted, the permit shall be canceled and application shall be
232 made to the airport director or his/her designated representative for a
233 replacement permit and pay an additional fee of ten dollars (\$10.00).
234
- 235 (g) In addition to the vehicle permit, each driver of a metered taxicab shall
236 possess a valid airport driver's permit issued by the airport director for the
237 privilege of doing business at General Mitchell International Airport.
238 ~~Application for this permit and payment of the annual driver's permit fee of~~
239 ~~twenty-five dollars (\$25.00) shall be made to the airport director. This~~
240 permit shall be placed on the right front sun visor of any airport authorized
241 metered taxicab. Upon entering the airport property, each driver shall
242 lower the sun visor to display the permit. If the metered taxicab is not
243 equipped with a right front sun visor, the permit shall be displayed in such
244 manner as directed by the airport director.
245
- 246 (h) Any person who is not in possession of the necessary permits required
247 under this section and who operates a metered taxicab at General Mitchell
248 International Airport in such a manner as to constitute doing business, or
249 who attempts to do business thereon shall, without limitation because of
250 enumeration, be deemed to be in violation of [chapter 4](#) of the Code. A
251 metered taxicab driver entering upon General Mitchell International Airport
252 for the sole purpose of discharging a metered taxicab patron at said
253 airport shall not be deemed to be doing business thereon if, after
254 discharging said passenger, he/she shall immediately leave the airport
255 premises without accepting another fare.
256
- 257 (i) For the privilege of operating a metered taxicab(s) on the premises of
258 General Mitchell International Airport, in addition to any required permit(s),
259 the driver shall pay to the county a fee of ~~one dollar (\$1.00)~~ three dollars
260 (\$3.00) for each cab leaving the airport with one (1) or more passengers,
261 such fee to be paid at the time and in the manner designated by the
262 airport director. This fee includes those metered taxicab owners, operators
263 or drivers having personal, government or corporate accounts as herein
264 defined.
265

- 266 (j) *Operations by unpermitted metered taxicabs, when allowed.* In the event
267 of extraordinary circumstances (such as large conventions, inclement
268 weather or the inability of the permitted metered taxicab fleet to meet
269 immediate passenger demand), the airport director or his/her designated
270 representative is authorized to request temporary metered taxicab service
271 from local providers in order to meet such extraordinary demand.
272 Additional temporary metered taxicabs will follow all policies, rules and
273 regulations pertaining to the operation of metered taxicabs at General
274 Mitchell International Airport.
275
- 276 (k) A temporary metered taxicab permit, for a period not exceeding ten (10)
277 days, may be issued by the airport director. The temporary airport permit
278 fee shall be ten dollars (\$10.00). Said temporary permit cannot be
279 renewed. All rights and privileges granted herein for the annual permit
280 being replaced by said temporary permit shall be suspended for the
281 duration of the temporary permit.
282
- 283 (3) *Insurance and bond requirements.*
284
- 285 (a) Upon application for owner's permit, owner shall furnish to the airport
286 director evidence in the form of an insurance policy, or an insurance
287 certificate, that he or she carries current insurance in a company
288 authorized to do business in the state, insuring the owner, as well as the
289 operators or chauffeurs of its metered taxicab(s) doing business on
290 General Mitchell International Airport, against loss or damage that may
291 result to any person(s) or property from the operation or defective
292 condition of said metered taxicab. Said policy of insurance is to be in
293 minimum amounts of fifty thousand dollars (\$50,000.00) each accident for
294 any one (1) person injured or killed; one hundred thousand dollars
295 (\$100,000.00) for each accident resulting in bodily injury or death to more
296 than one (1) person; and ten thousand dollars (\$10,000.00) each accident
297 for damage to or destruction of any property. Said policy shall guarantee
298 payment of any final judgment rendered against said owner or operator of
299 said metered taxicab within the limits hereinabove provided irrespective of
300 the financial responsibility or act or omission of said metered taxicab
301 owner or operator. If at any time said policy of insurance is cancelled by
302 the issuing company or the authority of said issuing company to do
303 business in the state shall be revoked, the airport director shall be
304 immediately notified by the owner. Owner shall immediately replace said
305 policy with another policy satisfactory to the airport director and, upon
306 failure to do so, the owner's permit(s) issued hereunder shall be revoked.
307 In addition to the foregoing, every policy of insurance shall contain a
308 clause by which the person or corporation issuing such policy of insurance
309 shall be required to serve upon the airport director, by personal service or
310 certified or registered mail, a ten-day notice of the expiration date of such
311 policy of insurance.

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- (b) Owner shall, after the issuance of the initial owner's permit, furnish additional certification to the airport director of any changes to such insurance not less than ten (10) days prior to any such change. Owner's permit shall be revoked upon lapse of the required insurance.

- (c) In lieu of the policy of insurance provided for above, the owner of the metered taxicab(s) shall file with the airport director, a bond written and issued by a responsible surety company or association authorized to do business under the laws of the state in the sum of three hundred thousand dollars (\$300,000.00) conditioned that the owner or operator of said metered taxicab(s), for which a permit has been applied, will pay any final judgment rendered against said owner or operator of said metered taxicab within the limits herein provided, irrespective of the financial responsibility or any act or omission of said metered taxicab owner or operator for loss or damages that may result to any person or property from the negligent operation or defective condition or construction of said metered taxicab or which may arise or result from any violation of any of the provisions of this section or the laws of the state. The recovery upon such bond shall be limited to one hundred thousand dollars (\$100,000.00) for the injury or death of one (1) person and to the extent of three hundred thousand dollars (\$300,000.00) for the death or injury of two (2) or more persons injured or killed in the same accident and to the extent of fifty thousand dollars (\$50,000.00) for the damage to or destruction of property. Such bond shall be given to the county and shall inure to the benefit of any and all persons suffering loss or damage either to person or property as herein provided, and suit may be brought in any court of competent jurisdiction upon said bond by any person(s) or corporation suffering any loss or damage as herein provided. Said bond shall be a continual liability notwithstanding any recovery thereon and if at any time in the judgment of the airport director said bond is not sufficient for any cause, the airport director may require the party to whom the owner's permit is issued, as herein provided, to replace said bond with another bond satisfactory to the airport director, and, in default thereof, said permit(s) may be revoked.

- (4) *Chapter compliance.* Operators of metered taxicabs shall abide by the provisions of this [chapter 4](#) of the Code and all rules and regulations pertaining to the conduct of metered taxicab operations on General Mitchell International Airport as may be prescribed from time to time by the airport director, pursuant to the authority delegated to him/her under [section 4.07](#) of this chapter.

- (5) *Metered taxicab standards.* Metered taxicab(s) shall meet all safety standards required by law and be kept in good operating condition and appearance, including, but not limited to the following:

- 357 (a) A metered taxicab shall not have a windshield or any window which is
358 cracked or broken.
359
- 360 (b) A metered taxicab interior and exterior shall be free of dirt, mud, oil, rips,
361 tears, exposed springs, foodstuff, trash, waste material or any other
362 substance or object capable of harm, damage or injury to, or interference
363 with the person, clothing, personal property, comfort or convenience of
364 any passenger, whether upon ingress or egress of such vehicle, or while
365 riding therein.
366
- 367 (c) A metered taxicab shall have an exterior which is free of any misshapen or
368 deformed condition arising from collision, crash or other impact, excepting
369 minor dents. A metered taxicab shall be free of holes in floorboards, and
370 trunk shall be empty except for emergency equipment. A metered taxicab
371 shall be free of exterior rust and exterior(s) must be painted a uniform
372 color so as not to have patches of unmatching paint on the vehicle.
373
- 374 (d) All metered taxicabs using the airport shall be equipped with electronic
375 meters and such meters shall be in good mechanical condition.
376
- 377 (e) A metered taxicab shall be identified with company or owner name painted
378 on both exterior sides of each vehicle.
379
- 380 (6) *Driver conduct and appearance.*
381
- 382 (a) It shall be a violation of [chapter 4](#) of the Code for any driver of a metered
383 taxicab to do any of the following upon the premises of General Mitchell
384 International Airport:
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- 386 (1) Interfere, or attempt to interfere in any manner whatsoever with a
387 passenger's selection of ground transportation service.
388
- 389 (2) Solicit, or attempt to solicit any passenger, by the utterance of
390 words, by repeated and persistent canvassing or loitering upon the
391 approaches or exits to the airport terminal building, or by other acts
392 which are calculated to induce persons to engage the metered
393 taxicab.
394
- 395 (3) Move, or attempt to move, baggage, parcels or other personal
396 property of another at a metered taxicab loading or unloading zone,
397 except to move such baggage, parcels or other personal property
398 to or from the interior of such metered taxicab at such zone curb
399 area for the assistance of any passenger who has engaged such
400 metered taxicab.
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- (4) Fail to diligently remove, or cause to be removed, his/her metered taxicab(s) from airport premises in the event such vehicle becomes inoperative.
- (5) Perform, or attempt to perform, or cause to be attempted or performed, mechanical or maintenance activity, including, but not limited to, car washing, oil changing, or mechanical repair on any metered taxicab(s), except such activity minimally necessary for removal of an inoperative vehicle from airport premises.
- (6) Engage in the use of profanity or obscenity within the hearing of any member of the public, display any rudeness or discourtesy to any member of the public or, while in a metered taxicab loading or unloading zone, sleep or recline in or on any motor vehicle, or sit on the exterior thereof.
- (7) Operate any metered taxicab(s) upon which there is not displayed, in the manner required, the airport permit issued for such vehicle.
- (8) Refuse to provide any authorized service to any passenger who requests such service, solely on the basis of the passenger's age, handicap, disability, sex, race, or national origin, or any combination of any of the foregoing.
- (9) Fail to render service to any passenger, when driver is able and requested to do so, provided that the provisions of this section shall not apply when to render such service would violate any law or ordinance, or it is physically impossible to do so because of an act of God or when the prospective passenger fails to render and pay the fare in advance when specifically requested to do so by the driver.
- (10) Load or unload, or attempt to load or unload, any passenger at any location other than a designated zone.
- (11) Fail or refuse to remain within ten (10) feet of his/her vehicle while such vehicle is parked at a loading or unloading zone, except as may otherwise be required by reason of personal necessity, or as authorized by rules or regulations issued by the airport director. The driver of a metered taxicab is permitted to leave his/her vehicle for a period not to exceed five (5) minutes and may enter the terminal building one (1) time per trip to the airport.

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- (12) Dispose of garbage, papers, refuse or other material on airport property, except in receptacles provided for that purpose, or use a comfort station other than in a clean and sanitary manner, or expectorate on floors, walls or other surfaces of any airport facility.
 - (13) Drink intoxicating beverages, be intoxicated or in a drugged condition, or commit any disorderly, obscene or indecent act, or commit any act of nuisance, nor conduct or engage in any form of gambling, or violate any federal, state or local laws on the airport property.
 - (14) Allow any other person, except individuals employing the metered taxicab, to occupy or ride in the metered taxicab; with the exception of a driver trainee who is in possession of the necessary permits required under this section. The trainee shall be required to obtain a nonrenewable temporary training permit from the ground transportation office. This permit will be valid for not more than two (2) consecutive days, and will be issued at no cost to the driver.
 - (15) Allow any pets or animals, other than pets or animals of individuals employing the metered taxicab, to occupy or ride in the metered taxicab.
 - (16) Charge more than the rate prescribed by the city or village under which he/she is licensed for transportation originating at the airport, whether the overcharge occurs on or off airport premises.
 - (17) Fail or refuse to comply with, or otherwise violate any administrative regulation promulgated by the airport director, or any lawful directive of the airport director or the sheriff.
- (b) The driver taking a fare from the airport shall, upon request of the passenger, give his/her name, address, metered taxicab number and airport driver's permit number, or a receipt for fare to the passenger.

- 480 (c) Drivers of metered taxicabs shall be neat and clean, well groomed in
481 appearance and suitably dressed, and free from offending body odor.
482
- 483 (1) Drivers shall be well groomed and neatly dressed. Male drivers
484 shall be clean shaven and hair shall be neatly trimmed. If a beard
485 or moustache is worn, it shall be well groomed and neatly trimmed
486 at all times in order not to present a ragged appearance.
487
- 488 (2) Factors to be considered in judging the suitability of a driver's attire
489 shall include, but shall not be limited to, fraying, rips, tears, holes
490 and cleanliness.
491
- 492 (3) The following articles of clothing, when worn as an outer garment,
493 are considered inappropriate and are prohibited for drivers of
494 airport permitted metered taxicabs: T-shirts, underwear, tank tops,
495 body shirts, swimwear, shorts, jogging suits, halter tops, sandals or
496 other similar types of attire.
497
- 498 (d) Double loading of metered taxicabs, as defined by the ordinances of the
499 City of Milwaukee, is prohibited.
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- 501 (e) Drivers shall be courteous and shall assist passengers, when requested,
502 with their luggage in and out of their metered taxicab. Drivers are not
503 permitted to perform any service normally or traditionally performed by
504 "skycaps" when a "skycap" is on duty.
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- 506 (f) All metered taxicabs and drivers may be inspected, at any time, for
507 compliance with these standards.
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- 509 (7) *Parking and short haul requirements.*
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- 511 (a) All metered taxicabs shall be parked in such manner and in such areas as
512 may be designated from time to time by the ground transportation
513 coordinator.
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- 515 (b) All authorized metered taxicab drivers desiring to transport passengers
516 from the airport to locations off the airport shall, in the order of their arrival
517 at the designated departure area, form a single line leading up to the head
518 of the departure area. A driver who shall reach the head of the departure
519 line shall be obligated to take the passenger(s) assigned to the metered
520 taxicab by the ground transportation coordinator. No deviation from this
521 obligation to take the passenger(s) assigned to it by the coordinator will be
522 permitted. The metered taxicab driver shall depart the airport as soon as
523 the coordinator shall order said departure.
524

- 525 (c) Any owner, operator, or driver having personal, government, or corporate
526 accounts shall have the privilege of handling said personal, government or
527 corporate accounts upon call and the ground transportation coordinator
528 shall permit such metered taxicab to leave the metered taxicab waiting line
529 to handle such service. "Personal, government or corporate accounts" as
530 used above shall refer to accounts previously contracted for by persons,
531 firms, corporations or government agencies with a metered taxicab owner,
532 operator or driver.
533
- 534 (8) *Permit revocation: hearing.* Any owner, operator or driver of a metered taxicab
535 who fails to comply with the provisions of [chapter 4](#) of the Code, governing the
536 operation of metered taxicabs on General Mitchell International Airport, may
537 forfeit the right to operate on said airport provided:
538
- 539 (a) The owner, operator or driver is furnished with a written notice by the
540 airport director that contains the section(s) of this chapter that is alleged to
541 have been violated together with the factual basis of the violation.
542
- 543 (b) The owner, operator or driver has seventy-two (72) hours from the receipt
544 of said written notice to request in writing a hearing with respect to the
545 section(s) of this chapter that is alleged to have been violated.
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- 547 (c) If the request in writing is made within seventy-two (72) hours, in
548 accordance with subparagraph (8)(b) above, a hearing shall be conducted
549 by the airport director, or such hearing officer as he/she shall designate, at
550 a time and place determined by the airport director or designee.
551
- 552 (d) The hearing may be informal in nature but shall be transcribed. The
553 person who is alleged to have violated a section(s) of this chapter may
554 appear with counsel and has the right to call and cross-examine
555 witnesses.
556
- 557 (e) At the conclusion of the hearing, the hearing officer shall, within a
558 reasonable time, reduce his/her decision to writing and furnish copies to
559 all parties. The hearing officer may, based upon the number and
560 seriousness of the violation(s), suspend the permittee's right to operate on
561 the airport for a period he/she deems necessary up to a maximum
562 suspension period of ninety (90) days or revoke said permit(s) for not less
563 than three (3) months or more than two (2) years.
564
- 565 (f) If no written request for a hearing is made within seventy-two (72) hours,
566 in accordance with subparagraph (8)(b) above, the hearing is deemed
567 waived and the airport director may suspend or revoke the right to operate
568 on airport grounds pursuant to the time periods established by
569 subparagraph (8)(e) above.
570

571 (g) At the end of any period of revocation, the owner, operator or driver of a
572 metered taxicab may apply for the permits required to operate at the
573 airport and such application shall be approved provided the applicant
574 complies with [chapter 4](#) of the Code.
575

576 **4.05.02. - In-county shuttle service.**
577

578 There shall be one (1) or more shuttle organization(s), chosen by competitive
579 request for proposal process, that will be authorized and approved by the county board
580 of supervisors to provide in-county shuttle service for General Mitchell International
581 Airport and with whom the county will enter into a written agreement for same (in-county
582 shuttle contract). The shuttle organization(s) shall have the exclusive right to provide
583 authorized shuttle services to and from General Mitchell International Airport solely
584 within the county based upon an approved plan of operation. No shuttle organization(s)
585 shall have the exclusive right to provide services to the airlines servicing General
586 Mitchell International Airport. Residential pick-ups and deliveries are permitted unless
587 prohibited by municipal ordinance.
588

589 The terms and conditions of shuttle service operation, the plan of operation,
590 insurance requirements, shuttle vehicle standards and condition, shuttle driver conduct
591 and appearance (including removal of a shuttle driver) shall be prescribed and detailed
592 in the in-county shuttle contract.
593

594 **4.05.03. - Out-of-county shuttle service.**
595

596 (1) *Definition.*
597

598 (a) "Out-of-county" shuttle service, under this subsection shall mean an entity
599 or person operating on a prereserved basis from General Mitchell
600 International Airport to destinations beyond the county limits.
601

602 (b) The vehicle(s) making up an "out-of-county" shuttle service(s) shall be
603 comprised of van(s) regularly engaged in the business of carrying
604 passengers for hire, having a maximum seating capacity of twenty-two
605 (22) persons behind the driver, with heating and air conditioning and be in
606 good operating condition.
607

608 (2) Licenses, permits, fees.
609

610 (a) Pursuant to state law, each out-of-county shuttle service shall obtain from
611 the state department of transportation, and keep in full force and effect, a
612 certificate of common carrier and be approved by the airport director for
613 operation at General Mitchell International Airport and shall obtain all other
614 licenses and permits required by law.
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- (b) The annual airport permit fee for each out-of-county shuttle vehicle shall be two hundred fifty dollars (\$250.00). Application for permission to operate at the airport, and payment of the fee, shall be made to the airport director who will then issue a decal for each vehicle. Decal shall be mounted on the inside lower left-hand corner of the windshield, the left-hand corner being on the driver's left when seated behind the wheel. This permit shall be issued for each vehicle and is not transferable to any other vehicle. If a vehicle is replaced which has previously been permitted, the permit shall be cancelled and application shall be made to the airport director for a replacement permit at an additional fee of ten dollars (\$10.00).

- (c) That out-of-county shuttle service shall pay to the county department of public works, airport division, by the 15th day of each month, ~~a sum equivalent to fifteen cents (\$0.15) per passenger transported by it to and from said airport~~ three dollars \$3.00 per trip made the preceding calendar month. The out-of-county shuttle service shall maintain accurate records and books of account which will enable it to submit monthly reports, on or before the 15th day of each month after the month of account, to the airport director on the number of passengers so carried. Said monthly reports shall be supported and verified by an annual statement prepared by a firm of certified public accountants at the close of each calendar year and submitted by permittee to county's airport director not later than March 1 of each year following the year of account.

- (d) Pursuant to state law, each out-of-county shuttle driver shall obtain a chauffeur's special license and shall keep it in full force and effect.

- (e) In addition to the vehicle permit, each chauffeur of an out-of-county shuttle service shall possess a valid airport driver's permit issued by the airport director for the privilege of doing business at General Mitchell International Airport. Application for this permit and payment of the annual permit fee of five dollars (\$5.00) shall be made to the airport director. The permit shall be placed on the right front sun visor of any airport authorized shuttle vehicle. Upon entering the airport property, driver shall lower the sun visor to display the permit. If the vehicle is not equipped with a right front sun visor, the permit shall be displayed in such manner as directed by the airport director.

- 655 (f) Any person or operator of an out-of-county shuttle service at General
656 Mitchell International Airport, who is not in possession of the necessary
657 permits required under this section, and who operates in such manner as
658 to constitute doing business, or who attempts to do business thereon
659 shall, without limitation because of enumeration, be deemed to be in
660 violation of [chapter 4](#) of the Code.
661
- 662 (g) The airport director may approve or deny any application for a permit as
663 described in this subsection.
664
- 665 (h) A temporary out-of-county shuttle permit, for a period not exceeding ten
666 (10) days, may be issued by the airport director. The temporary airport
667 permit fee shall be ten dollars (\$10.00). Said temporary permit cannot be
668 renewed. All rights and privileges granted herein for the annual permit
669 being replaced by said temporary permit shall be suspended for the
670 duration of the temporary permit.
671

672 (3) *Insurance and bond requirements.*
673

- 674 (a) Prior to the issuance of an annual permit by the airport director, the out-of-
675 county shuttle organization shall furnish to the airport director evidence in
676 the form of an insurance policy, or an insurance certificate, that it carries
677 current insurance in a company authorized to do business in the state,
678 insuring the owner, as well as the operators or chauffeurs of its vehicle(s)
679 doing business on General Mitchell International Airport, against loss or
680 damage that may result to any person(s) or property from the operation or
681 defective condition of said vehicle(s). Said policy of insurance is to be in
682 minimum amounts of one hundred thousand dollars (\$100,000.00) each
683 accident for any one (1) person injured or killed; three hundred thousand
684 dollars (\$300,000.00) for each accident resulting in bodily injury or death
685 to more than one (1) person; and fifty thousand dollars (\$50,000.00) each
686 accident for damage to or destruction of any property. Said policy shall
687 guarantee payment of any final judgment rendered against said owner or
688 operator of said vehicle(s) within the limits hereinabove provided
689 irrespective of the financial responsibility or act or omission of said shuttle
690 owner or operator. If at any time said policy of insurance is cancelled by
691 the issuing company, or the authority of said issuing company to do
692 business in the state shall be revoked, the airport director shall be
693 immediately notified by the owner. The out-of-county shuttle organization
694 shall replace said policy with another policy satisfactory to the airport
695 director, and, upon failure so to do, all permit(s) issued herein shall be
696 revoked. In addition to the foregoing, every policy of insurance shall
697 contain a clause by which the person or corporation issuing such policy of
698 insurance shall be required to serve upon the airport director, by personal
699 service or certified or registered mail, a ten-day notice of the expiration
700 date of such policy of insurance.

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(b) Out-of-county shuttle organization shall furnish additional certification to the airport director of any changes in such insurance not less than ten (10) days prior to any such change. Permit(s) issued herein shall be revoked upon lapse of the required insurance.

(c) In lieu of the policy of insurance provided for above, the out-of-county shuttle organization shall file with the airport director a bond, written and issued by a responsible surety company or association authorized to do business under the laws of the state, in the sum of three hundred thousand dollars (\$300,000.00) conditioned that the owner or operator of said vehicle(s), for which a permit has been applied, will pay any final judgment rendered against it within the limits herein provided, irrespective of the financial responsibility or any act or omission of said owner or operator for loss or damages that may result to any person or property from the negligent operation or defective condition or construction of said vehicle(s) or which may arise or result from any violation of any of the provisions of this chapter or the laws of the state. The recovery upon such bond shall be limited to one hundred thousand dollars (\$100,000.00) for the injury or death of one (1) person and to the extent of three hundred thousand dollars (\$300,000.00) for the death or injury of two (2) or more persons injured or killed in the same accident, and to the extent of fifty thousand dollars (\$50,000.00) for the damage to or destruction of property. Such bond shall be given to the county and shall inure to the benefit of any and all persons suffering loss or damage either to person or property as herein provided, and suit may be brought in any court of competent jurisdiction upon said bond by any person(s) or corporation suffering any loss or injury as herein provided. Said bond shall be a continual liability notwithstanding any recovery thereon and, if at any time in the judgment of the airport director said bond is not sufficient for any cause, the airport director may require the party to whom the permit(s) is issued, as herein provided, to replace said bond with another bond satisfactory to the airport director, and, in default thereof, said permit(s) may be revoked.

(4) *Laws, codes, ordinances.* The out-of-county shuttle operator shall abide by all applicable laws of the United States of America and all applicable codes, ordinances, rules and regulations of the state, the county, and the City of Milwaukee, with the exception that said permittee may not solicit from prospective passengers but may accept contracts for hire for transporting passengers at the airport. Double loading of out-of-county shuttle vehicles is permitted at the airport. A driver of a shuttle vehicle may act under the direction of another person other than the first passenger employing such shuttle vehicle or solicit the consent of any passenger or any other person for additional passengers. Permittee shall also abide by such rules and regulations as may be prescribed from time to time by the airport director, pursuant to [section 4.07](#)

747 hereof, and including, without limitation because of enumeration, the parking of
748 shuttle vehicle(s) on said airport and the conduct of its operations on said airport
749 premises.
750

751 (5) *Shuttle vehicle standards.* Shuttle vehicle(s) shall meet all safety standards
752 required by law and be kept in good operating condition and appearance,
753 including, but not limited to, the following:
754

755 (a) Shuttle vehicle(s) shall be equipped with two-way communication ability in
756 each vehicle.
757

758 (b) Shuttle vehicle(s) shall not have a windshield or any window which is
759 cracked or broken.
760

761 (c) Shuttle vehicle(s) interior and exterior shall be free of dirt, mud, oil, rips,
762 tears, exposed springs, foodstuff, trash, waste material or any other
763 substance or object capable of harm, damage or injury to, or interference
764 with the person, clothing, personal property, comfort or convenience of
765 any passenger, whether upon ingress or egress of such vehicle or while
766 riding therein.
767

768 (d) Shuttle vehicle(s) shall have an exterior which is free of any misshapen or
769 deformed condition arising from collision, crash or other impact, excepting
770 minor dents. Shuttle vehicle(s) shall be free of holes in floorboards, and
771 trunk shall be empty except for emergency equipment. Shuttle vehicle(s)
772 shall be free of exterior rust and exterior(s) must be painted in a uniform
773 color so as not to have patches of unmatching paint on the vehicle(s).
774

775 (e) Shuttle vehicle(s) shall be identified with company or owner name painted
776 on both exterior sides of each vehicle.
777

778 (f) Chauffer(s) of the out-of-county shuttle organization shall check in with the
779 ground transportation coordinator and provide the name(s), flight
780 number(s), and arrival time(s) of the reserved passenger(s); chauffer(s)
781 must also check in with the ground transportation coordinator when
782 making pickups of delayed baggage.
783

784 (6) *Driver conduct and appearance.*
785

786 (a) It shall be a violation of this chapter for any driver of an out-of-county
787 shuttle vehicle to do any of the following upon the premises of General
788 Mitchell International Airport:
789

790 (1) Interfere, or attempt to interfere, in any manner whatsoever with a
791 passenger's selection of ground transportation services.
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- (2) Solicit, or attempt to solicit any passenger, by the utterance of words, by repeated and persistent canvassing or loitering upon the approaches or exits to the airport terminal building, or by other acts which are calculated to induce persons to engage the out-of-county shuttle service.
 - (3) Move, or attempt to move, baggage, parcels or other personal property of another at a shuttle loading or unloading zone, except to move such baggage, parcels or other personal property to or from the interior of such vehicle at such zone curb area for the assistance of any passenger who has engaged such shuttle service.
 - (4) Fail to diligently remove, or cause to be removed, his/her shuttle vehicle(s) from airport premises in the event such vehicle becomes inoperative.
 - (5) Perform, or attempt to perform, or cause to be attempted or performed, mechanical or maintenance activity, including, but not limited to, car washing, oil changing, or mechanical repair on any shuttle vehicle(s), except such activity minimally necessary for removal of an inoperative vehicle from airport premises.
 - (6) Engage in the use of profanity or obscenity within the hearing of any member of the public, display any rudeness or discourtesy to any member of the public or, while in a shuttle loading or unloading zone, sleep or recline in or on any motor vehicle, or sit on the exterior thereof.
 - (7) Operate any shuttle vehicle(s) upon which there is not displayed, in the manner required, the airport permit issued for such vehicle.
 - (8) Refuse to provide any authorized service to any passenger who requests such service, solely on the basis of the passenger's age, handicap, disability, sex, race, or national origin, or any combination of any of the foregoing.
 - (9) Fail to render service to any passenger, when driver is able and requested to do so, provided that the provisions of this section shall not apply when to render such service would violate any law or ordinance, or it is physically impossible to do so because of any act of God or when the prospective passenger fails to render and pay the fare in advance when specifically requested to do so by the driver.
 - (10) Load or unload, or attempt to load or unload, any passenger at any location other than a designated zone.

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- (11) Fail or refuse to remain within ten (10) feet of his/her shuttle vehicle while such vehicle is parked at a loading or unloading zone, except as may otherwise be required by reason of personal necessity, or as authorized by rules or regulations issued by the airport director. The drivers of shuttle vehicle(s) are permitted to leave their vehicle(s) for a period not to exceed five (5) minutes and may enter the terminal building one (1) time per trip to the airport.
- (12) Dispose of garbage, papers, refuse or other material on airport property, except in receptacles provided for that purpose, or use comfort station other than in a clean and sanitary manner, or expectorate on floors, walls or other surfaces of any airport facility.
- (13) Drink intoxicating beverages, be intoxicated or in a drugged condition, or commit any disorderly, obscene or indecent act, or commit any act of nuisance, nor conduct or engage in any form of gambling, or violate any federal, state or local laws on the airport property.
- (14) Allow any other person, except individuals employing the shuttle service, to occupy or ride in the shuttle vehicle; with the exception of a driver trainee who is in possession of the necessary permits required under this section. The trainee shall be required to obtain a nonrenewable temporary training permit from the ground transportation office. This permit will be valid for not more than two (2) consecutive days, and will be issued at no cost to the driver.
- (15) Allow any pets or animals, other than pets or animals of individuals employing the shuttle service, to occupy or ride in the shuttle vehicle.
- (16) Charge more than the rate prescribed by the city or village under which he/she is licensed.
- (17) Fail or refuse to comply with, or otherwise violate any administrative regulation promulgated by the airport director, or any lawful directive of the airport director or the sheriff.
- (b) The driver taking a fare from the airport shall, upon request of the passenger, give his/her name, address and airport driver's permit number, or a receipt for fare to the passenger.
- (c) Drivers of out-of-county shuttle vehicle(s) shall wear a uniform or suit and, in general, be neat and clean, be clean and neatly shaven, and be free from offending body odor.

- 885 (d) Driver(s) of out-of-county shuttle vehicle(s) shall purchase, at their cost, a
886 photo I.D. card which identifies the driver by name and photo, and which
887 also identifies the driver's company. Such I.D. shall be worn at all times
888 that the driver is on duty at General Mitchell International Airport (I.D. to be
889 positioned at or near breast pocket area of outer garment).
890
- 891 (e) Drivers shall be courteous and shall assist passengers, when requested,
892 with their luggage in and out of their shuttle vehicle(s). Drivers are not
893 permitted to perform any service normally or traditionally performed by
894 "skycaps" when a "skycap" is on duty.
895
- 896 (f) All shuttle vehicles and drivers governed by subsection (5)(e) and (f) of
897 this section may be inspected, at any time, for compliance with these
898 standards.
899
- 900 (7) *Parking.* Parking shall be assigned by the ground transportation coordinator.
901 Spaces shall be limited to one (1) space for each out-of-county company having
902 a valid airport permit. Such assigned spaces shall be rotated periodically by the
903 ground transportation coordinator.
904
- 905 (8) *Permit revocation; hearing.* Any owner, operator or driver of a limousine/out-of-
906 county shuttle who fails to comply with the provisions of [chapter 4](#) of the Code
907 governing the operation of limousine/out-of-county shuttles on General Mitchell
908 International Airport may forfeit the right to operate on said airport, provided:
909
- 910 (a) The owner, operator or driver is furnished with a written notice by the
911 airport director that contains the section(s) of this chapter that are alleged
912 to have been violated together with the factual basis of the violation.
913
- 914 (b) The owner, operator or driver has seventy-two (72) hours from the receipt
915 of said written notice to request in writing a hearing with respect to the
916 section(s) of this chapter that are alleged to have been violated.
917
- 918 (c) If the request in writing is made within seventy-two (72) hours, in
919 accordance with paragraph (2) above, a hearing shall be conducted by the
920 airport director or designee, at a time and place determined by the airport
921 director or designee.
922
- 923 (d) The hearing may be informal in nature but shall be transcribed. The
924 person who is alleged to have violated a section(s) of this chapter may
925 appear with counsel and has the right to call and cross-examine
926 witnesses.
927
- 928 (e) At the conclusion of the hearing, the hearing officer shall, within a
929 reasonable time, reduce his/her decision to writing and furnish copies to
930 all parties. He/she may, based upon the number and seriousness of the

931 violation(s), suspend the permittee's right to operate on the airport for any
932 period he/she deems necessary up to a maximum suspension period of
933 ninety (90) days or revoke said permit(s) for not less than three (3) months
934 or more than two (2) years.

935
936 (f) If no written request for a hearing is made within seventy-two (72) hours,
937 in accordance with paragraph (2) above, the hearing is deemed waived
938 and the airport director may suspend or revoke the right to operate on
939 airport grounds pursuant to the time period established by paragraph (5)
940 above.

941
942 (g) At the end of any period of revocation, the owner, operator or driver of a
943 limousine/out-of-county shuttle may apply for the permits required to
944 operate at the airport and such application shall be approved provided the
945 applicant complies with subsection 4.05(3) of the Code.

946

947 **4.05.04. - Courtesy cars.**

948

949 (1) *Definition.* "Courtesy car," under this section, means those vehicle(s) operated to
950 and from General Mitchell International Airport as an incident to revenue
951 producing commercial or private activities of hotels, motels, parking lots or
952 automobile rental offices or facilities located off of airport premises and not under
953 contract at the airport. Courtesy car(s) must be owned and operated by the
954 specific company transporting its patron(s), without cost to its patron(s), and must
955 be clearly identified with company name painted on both exterior sides of each
956 vehicle(s).

957

958 (2) *Licenses, permits, fees.*

959

960 (a) All applications for courtesy car permit(s) shall be made to the airport
961 director and be accompanied by the payment of a nonrefundable
962 application fee of twenty-five dollars (\$25.00). The annual permit fee shall
963 be five hundred dollars (\$500.00) per vehicle for all courtesy cars except
964 those owned by an Off-Airport Car Rental Company which shall pay an
965 annual permit fee of one hundred fifty dollars (\$150.00) per vehicle. The
966 fee for permits applied for after April 1 of any year shall be prorated for the
967 remaining portion of that year. Payment of the fee shall be made to the
968 airport director who will then issue a decal for each vehicle. Decal shall be
969 mounted on the inside lower left-hand corner of the windshield, the left-
970 hand corner being on the driver's left when seated behind the wheel. This
971 permit shall be issued for each vehicle and is not transferable to any other
972 vehicle. If a vehicle is replaced, which has previously been permitted, the
973 permit shall be cancelled and application shall be made to the airport
974 director for a replacement permit at an additional fee of ten dollars
975 (\$10.00).

976

977 (b) Any person who is not in possession of the necessary licenses or permits
978 required under this section or by any other law, rule, or regulation, or any
979 operator of a courtesy car(s), and who operates at General Mitchell
980 International Airport in such a manner as to constitute doing business, or
981 who attempts to do business thereon shall, without limitation because of
982 enumeration, be deemed to be in violation of [chapter 4](#) of the Code.

983

984 (c) The airport director may approve or deny any application for a permit as
985 described in this subsection.

986

987 (d) A temporary courtesy car permit, for a period not exceeding ten (10) days,
988 may be issued by the airport director. The temporary airport permit fee
989 shall be ten dollars (\$10.00). Said temporary permit cannot be renewed.
990 All rights and privileges granted herein for the annual permit, being
991 replaced by said temporary permit, shall be suspended for the duration of
992 the temporary permit.

993

994 (3) *Insurance requirements.*

995

996 (a) Prior to the issuance of an annual permit by the airport director, the
997 courtesy car owner or operator shall furnish to the airport director
998 evidence in the form of an insurance policy, or an insurance certificate,
999 that it carries current insurance in a company authorized to do business in
1000 the state, insuring the owner, as well as the operators or drivers of its
1001 courtesy car(s) doing business on General Mitchell International Airport,
1002 against loss or damage that may result to any person(s) or property from
1003 the operation or defective condition of said vehicle(s). Said policy of

1004 insurance is to be in minimum amounts of one hundred thousand dollars
1005 (\$100,000.00) each accident for any one (1) person injured or killed; three
1006 hundred thousand dollars (\$300,000.00) for each accident resulting in
1007 bodily injury or death to more than one (1) person; and fifty thousand
1008 dollars (\$50,000.00) each accident for damage to or destruction of any
1009 property. Said policy shall guarantee payment of any final judgment
1010 rendered against said owner or operator of said courtesy car(s) within the
1011 limits hereinabove provided irrespective of the financial responsibility or
1012 act or omission of said courtesy car owner or operator. If at any time said
1013 policy of insurance is cancelled by the issuing company, or the authority of
1014 said issuing company to do business in the state shall be revoked, the
1015 airport director shall be immediately notified by the owner. The courtesy
1016 car owner or operator shall immediately replace said policy with another
1017 policy satisfactory to the airport director and, upon failure so to do, all
1018 permit(s) issued herein shall be revoked. In addition to the foregoing,
1019 every policy of insurance shall contain a clause by which the person or
1020 corporation issuing such policy of insurance shall be required to serve
1021 upon the airport director by personal service or certified or registered mail,
1022 a ten-day notice of the expiration date of such policy of insurance.
1023
1024 (b) Courtesy car owner or operator shall furnish additional certification to the
1025 airport director of any changes in such insurance not less than ten (10)
1026 days prior to any such change. Permit(s) issued herein shall be revoked
1027 upon lapse of the required insurance.
1028
1029 (4) *Laws, codes, ordinances.* Courtesy car operators shall abide by all applicable
1030 laws of the United States of America and all applicable codes, ordinances, rules
1031 and regulations of the state, the county, the City of Milwaukee, and such rules
1032 and regulations as may be prescribed from time to time by the airport director
1033 pursuant to [section 4.07](#) hereof.
1034
1035 (5) *Courtesy car standards.* Courtesy car(s) shall meet minimum safety standards of
1036 the motor vehicle codes and be kept in good operating condition and
1037 appearance.
1038
1039 (a) Courtesy car(s) shall not have a windshield or any window which is
1040 cracked or broken.
1041
1042 (b) Courtesy car(s) interior and exterior shall be free of dirt, mud, oil, rips,
1043 tears, exposed springs, foodstuff, trash, waste material or any other
1044 substance or object capable of harm, damage, or injury to, or interference
1045 with the person, clothing, personal property, comfort or convenience of
1046 any passenger, whether upon ingress or egress of such vehicle, or while
1047 riding therein.
1048

- 1049 (c) Courtesy car(s) shall have an exterior which is free of any misshapen or
1050 deformed condition arising from collision, crash or other impact, excepting
1051 minor dents. Courtesy car(s) shall be free of holes in floorboards and trunk
1052 shall be empty, except for emergency equipment. Courtesy car(s) shall be
1053 free of exterior rust and exterior(s) must be painted in a uniform color so
1054 as not to have patches of unmatching paint on the vehicle(s).
1055
- 1056 (d) Courtesy car(s) shall be identified with company or owner name painted
1057 on both exterior sides of each vehicle.
1058
- 1059 (6) *Driver conduct and appearance.*
1060
- 1061 (a) It shall be a violation of this chapter for any driver of a courtesy car(s) to
1062 do any of the following upon the premises of General Mitchell International
1063 Airport:
1064
- 1065 (1) Interfere, or attempt to interfere, in any manner whatsoever with a
1066 passenger's selection of ground transportation services.
1067
- 1068 (2) Solicit, or attempt to solicit, any passenger by the utterance of
1069 words, by repeated and persistent canvassing or loitering upon the
1070 approaches of exits to the airport terminal building, or by other acts
1071 which are calculated to induce persons to use the courtesy car(s).
1072
- 1073 (3) Move, or attempt to move, baggage, parcels or other personal
1074 property of another at a courtesy car loading or unloading zone,
1075 except to move such baggage, parcels or other personal property
1076 to or from the interior of such vehicle at such zone curb area for the
1077 assistance of any passenger who has engaged such courtesy car.
1078
- 1079 (4) Fail to diligently remove, or cause to be removed, his/her courtesy
1080 car(s) from airport premises in the event such vehicle becomes
1081 inoperative.
1082
- 1083 (5) Perform, or attempt to perform, or cause to be attempted or
1084 performed, mechanical or maintenance activity including, but not
1085 limited to, car washing, oil changing or mechanical repair on any
1086 courtesy car(s), except such activity minimally necessary for
1087 removal of an inoperative vehicle from airport premises.
1088
- 1089 (6) Engage in the use of profanity or obscenity within the hearing of
1090 any member of the public, display any rudeness or discourtesy to
1091 any member of the public or, while in a courtesy car loading or
1092 unloading zone, sleep or recline in or on any motor vehicle, or sit on
1093 the exterior thereof.
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- (7) Operate any courtesy car(s) upon which there is not displayed, in the manner required, the airport permit issued for such vehicle.
 - (8) Refuse to provide any authorized service, to any passenger who requests such service, solely on the basis of the passenger's age, handicap, disability, sex, race or national origin, or any combination of any of the foregoing.
 - (9) Fail to render service to any passenger, when driver is able and requested to do so, provided that the provisions of this section shall not apply when to render such service would violate any law or ordinance, or it is physically impossible to do so because of an act of God.
 - (10) Load or unload, or attempt to load or unload, any passenger at any location other than a designated zone.
 - (11) Fail or refuse to remain within ten (10) feet of his/her courtesy car while such vehicle is parked at a loading or unloading zone, except as may otherwise be required by reason of personal necessity or as authorized by rules and regulations issued by the airport director.
 - (12) Dispose of garbage, papers, refuse or other material on airport property except in receptacles provided for that purpose, or use a comfort station other than in a clean and sanitary manner, or expectorate on floors, walls or other surfaces of any airport facility.
 - (13) Drink intoxicating beverages, be intoxicated or in a drugged condition, commit any disorderly, obscene or indecent act, or commit any act of nuisance, nor conduct or engage in any form of gambling, or violate any federal, state or local laws on the airport property.
 - (14) Allow any pets or animals, other than pets or animals of individuals using the courtesy car, to occupy or ride in the courtesy car.
 - (15) Charge passenger(s) any amount whatsoever for the service of the courtesy car.
 - (16) Fail or refuse to comply with, or otherwise violate, any administrative regulation promulgated by the airport director, or any lawful directive of the airport director or the sheriff.
- (b) The driver taking a passenger from the airport shall, upon request of the passenger, give his/her name, address and airport number to the passenger.

- 1141
1142 (c) Drivers of courtesy car(s) shall be neat and clean, be clean or neatly
1143 shaven, and be free from offending body odor.
1144
1145 (d) Drivers shall be courteous and shall assist passengers, when requested,
1146 with their luggage in and out of their courtesy car. Drivers are not
1147 permitted to perform any service normally or traditionally performed by
1148 "skycaps" when a "skycap" is on duty.
1149
1150 (e) All courtesy cars and drivers governed by subsections (7)(c) and (f) of this
1151 section may be inspected, at any time, for compliance with these
1152 standards.
1153
1154 (7) *Parking.* Operators of authorized courtesy cars shall load and unload passengers
1155 only at such locations as designated by the ground transportation coordinator.
1156 Parking is limited to the time required to load and unload passengers and
1157 baggage.
1158
1159 (8) *Permit revocation; hearing.* Any owner, operator or driver of a courtesy car who
1160 fails to comply with the provisions of [chapter 4](#) of the Code governing the
1161 operation of courtesy cars on General Mitchell International Airport, may forfeit
1162 the right to operate on said airport provided:
1163
1164 (a) The owner, operator or driver is furnished with a written notice by the
1165 airport director that contains the section(s) of this chapter that are alleged
1166 to have been violated, together with the factual basis of the violation.
1167
1168 (b) The owner, operator or driver has seventy-two (72) hours from the receipt
1169 of said written notice to request in writing a hearing with respect to the
1170 section(s) of this chapter that is alleged to have been violated.
1171
1172 (c) If the request in writing is made within seventy-two (72) hours, in
1173 accordance with paragraph (2) above, a hearing shall be conducted by the
1174 airport director, or designee, at a time and place determined by the airport
1175 director or designee.
1176
1177 (d) The hearing may be informal in nature but shall be transcribed. The
1178 person who is alleged to have violated a section(s) of this chapter may
1179 appear with counsel and has the right to call and cross-examine
1180 witnesses.
1181
1182 (e) At the conclusion of the hearing, the hearing officer shall, within a
1183 reasonable time, reduce his/her decision to writing and furnish copies to
1184 all parties. He/she may, based upon the number and seriousness of the
1185 violation(s), suspend the permittee's right to operate on the airport for any
1186 period he/she deems necessary up to a maximum suspension period of

1187 ninety (90) days, or revoke said permits for not less than three (3) months
1188 or more than two (2) years.

1189
1190 (f) If no written request for a hearing is made within seventy-two (72) hours,
1191 in accordance with paragraph (2) above, the hearing is deemed waived
1192 and the airport director may suspend or revoke the right to operate on
1193 airport grounds pursuant to the time periods established by paragraph (5)
1194 above.

1195
1196 (g) At the end of any period of revocation, the owner, operator or driver of a
1197 courtesy car may apply for the permits required to operate at the airport
1198 and such application shall be approved provided the applicant complies
1199 with [section 4.05\(5\)](#) of the Code.

1200

1201 **4.05.06. - Car and truck rentals.**

1202

1203 No person shall carry on, conduct or engage in the business of renting "drive-it-
1204 yourself" automobiles or trucks, including advertising and soliciting of customers, on
1205 General Mitchell International Airport, except:

1206

1207 (1) Pursuant to the terms of a written contract entered into with the county.

1208

1209 (2) Where an airline passenger, or other persons, arriving at General Mitchell
1210 International Airport has either in advance or upon arrival placed an order
1211 for the rental of an automobile or truck with a person, firm or corporation
1212 not having a contract with the county, such customer may be met at
1213 General Mitchell International Airport by such person, firm or corporation,
1214 or a representative thereof, and the automobile or truck delivered to the
1215 customer, but only in areas designated from time to time by the airport
1216 director for the specific purpose of meeting such customer and delivering
1217 the automobile or truck to him/her.

1218

1219 **4.05.07. - Convention contracts.**

- 1220
- 1221 (1) *Purpose.* It is the purpose of this subsection to require convention permits in
- 1222 order to avoid traffic congestion, disorder and delay for those who arrive at, and
- 1223 depart from, General Mitchell International Airport for the purpose of attending
- 1224 conventions.
- 1225
- 1226 (2) *Definition.* A convention contract is a contract between anyone governed by this
- 1227 chapter and any group of one hundred (100) or more who intend to arrive at, and
- 1228 depart from, General Mitchell International Airport for the purpose of attending a
- 1229 meeting.
- 1230
- 1231 (a) All convention contracts shall be submitted to the airport director together
- 1232 with a statement that contains the number of people expected at the
- 1233 convention, the dates of arrival and departure, and the vehicles and
- 1234 drivers to be used in transporting those attending the convention.
- 1235
- 1236 (b) The two county-wide shuttle organizations or any metered taxicab
- 1237 association authorized to operate at the airport under this chapter, may
- 1238 submit a convention contract and statement as provided in (a), and may
- 1239 subcontract and use vehicle(s) and driver(s) that have been issued airport
- 1240 permits pursuant to this section. In addition, buses, provided they are
- 1241 equipped with cargo bays, except county transit system buses, may be
- 1242 used if necessary by anyone who submits a convention contract and
- 1243 statement, at a charge of six dollars (\$6.00) per bus, payable to the
- 1244 county. If buses are used under this section for the purpose of transporting
- 1245 those attending a convention, they shall be licensed, insured, and meet
- 1246 the standards prescribed for buses and drivers under subsection (8) of this
- 1247 section. School buses are prohibited. For the purpose of this subsection,
- 1248 metered taxicab association means twenty-five (25) or more owners or
- 1249 operators of metered taxicabs as defined in [section 4.05\(3\)\(b\)](#).
- 1250
- 1251 (c) If the airport director is satisfied that the applicant will meet the
- 1252 requirements set forth herein, and has the ability to perform the service, a
- 1253 convention permit shall be issued at a cost of ten dollars (\$10.00) per
- 1254 convention. If not, convention permits will be refused.
- 1255
- 1256 (d) In addition, that permittee shall pay to the department of public works,
- 1257 airport division, by the 15th day of each month a sum equivalent to fifteen
- 1258 cents (\$0.15) per passenger transported by it to and from said airport
- 1259 during the convention. Permittee shall maintain accurate records and
- 1260 books of account which will enable it to submit monthly reports on or
- 1261 before the 15th day of each month, after the month of the convention, to
- 1262 the airport director on the number of passengers so carried. Said monthly
- 1263 reports shall be substantiated and verified by an annual statement
- 1264 prepared by a firm of certified public accountants at the close of each

1265 calendar year and submitted by the permittee to the county's airport
1266 director not later than March 1 of each year following the year of account.

1267
1268 (e) Convention booths in the airport terminal building are permitted only if they
1269 are operated by convention personnel. Ground transportation personnel,
1270 governed by this chapter, are prohibited from operating or assisting in the
1271 operation of a convention booth.

1272
1273 (f) An individual or organization who has been issued a convention permit(s)
1274 by the airport director may place a sign(s) at the bottom of the escalator in
1275 the baggage claim area reading: "Welcome _____. Your
1276 ground transportation has been arranged with _____. Other
1277 transportation is also available."
1278

1279 **4.05.08. - Arranged transportation services: limousines, non-metered taxicabs,
1280 and out-of-county shuttles.**

1281
1282 (1) *Definitions.*

1283
1284 (a) *Arranged transportation services.* Under this chapter, arranged
1285 transportation services shall consist of those modes of transportation
1286 arranged prior to the passenger's arrival at General Mitchell International
1287 Airport and that charge for their services by the trip rather than by a
1288 metered fare including limousines, out-of-county shuttles, and non-
1289 metered taxicabs. Arranged Transportation Services shall not include
1290 metered taxicabs (defined in [section 4.05.01](#)), courtesy cars (described in
1291 [section 4.05.04](#)), buses (described in [section 4.05.05](#)), and rental cars and
1292 trucks (described in [section 4.05.06](#)).
1293

1294 (b) *Limousine organization.* Under this subsection, limousine organization
1295 means any company, partnership or person owning or leasing
1296 limousine(s). If limousine(s) are leased, a copy of each of the current
1297 lease agreements must be available at all times for inspection.
1298

1299 (c) *Limousine and non-metered taxicab.* Under this chapter, a limousine is
1300 defined as a for-hire ground transportation vehicle, regularly engaged in
1301 the business of carrying passengers for hire, having a maximum seating
1302 capacity of six (6) persons, unless the size of the group dictates a larger
1303 vehicle, behind the driver and which is a top of the line American or
1304 foreign production or custom automobile designated by its manufacturer
1305 as a limousine and which has custom nonproduction features. Limousines
1306 must operate on a pre-reserved (reservation) basis only; on demand
1307 service is prohibited. A non-metered taxicab is a taxicab serving a
1308 passenger who has arranged for a ground transportation service prior to
1309 the passenger's arrival at General Mitchell International Airport. A non-
1310 metered taxicab under this section may include a taxicab with a meter

1311 located in the passenger compartment so long as the meter is not used to
1312 calculate the charge to the passenger and so long as the charge to the
1313 passenger is calculated solely by the trip and not by reference to a meter.
1314
1315 (d) *Out-of-county shuttle.* Under this subsection out-of-county shuttle shall
1316 mean a company, partnership or person which operates on a prereserved
1317 basis from General Mitchell International Airport to destinations beyond
1318 the county limits.
1319
1320 The vehicle(s) which make up "out-of-county" shuttle service(s) shall be
1321 van(s) regularly engaged in the business of carrying passengers for hire,
1322 having a maximum seating capacity of twenty-two (22) persons behind the
1323 driver, with heating and air conditioning and be in good operating
1324 condition.
1325
1326 (2) *Licenses, permits, fees.*
1327
1328 (a) All vehicles operating under this section and all organizations operating
1329 under this section shall meet all of the applicable license and permit
1330 requirements of the jurisdiction in which the vehicle operator is domiciled
1331 or registered to do business or, if required by law, where such law requires
1332 registration.
1333
1334 (b) *Shuttles.*
1335
1336 (1) Each shuttle organization shall obtain from the state department of
1337 transportation, and keep in full force and effect, a certificate of
1338 common carrier and be approved for operation at General Mitchell
1339 International Airport.
1340
1341 (2) Pursuant to state law, each out-of-county shuttle driver shall obtain
1342 a chauffeur's special license and shall keep it in full force and
1343 effect.
1344
1345 (3) In addition to the vehicle permit, each chauffeur of an out-of-county
1346 shuttle service shall possess a valid airport driver's permit issued by
1347 the airport director for the privilege of doing business at General
1348 Mitchell International Airport. Application for this permit and
1349 payment of the annual permit fee of five dollars (\$5.00) shall be
1350 made to the airport director. The permit shall be placed on the right
1351 front sun visor of any airport authorized shuttle vehicle. Upon
1352 entering the airport property, driver shall lower the sun visor to
1353 display the permit. If the vehicle is not equipped with a right front
1354 sun visor, the permit shall be displayed in such manner as directed
1355 by the airport director.
1356

- 1357 (4) Any person, organization, or operator of an out-of-county shuttle
1358 service at General Mitchell International Airport, who is not in
1359 possession of the necessary permits required under this section,
1360 and who operates in such manner as to constitute doing business,
1361 or who attempts to do business thereon shall, without limitation
1362 because of enumeration, be deemed to be in violation of [chapter 4](#)
1363 of the Code.
- 1364
- 1365 (5) The airport director may approve or deny any application for a
1366 permit as described in [chapter 4](#) of the Code.
- 1367
- 1368 (6) A temporary out-of-county shuttle permit, for a period not exceeding
1369 ten (10) days, may be issued by the airport director. The temporary
1370 airport permit fee shall be ten dollars (\$10.00). Said temporary
1371 permit cannot be renewed. All rights and privileges granted herein
1372 for the annual permit being replaced by said temporary permit shall
1373 be suspended for the duration of the temporary permit.
- 1374
- 1375 (7) The annual airport permit fee for each out-of-county shuttle vehicle
1376 shall be two hundred fifty dollars (\$250.00). Application for
1377 permission to operate at the airport, and payment of the fee, shall
1378 be made to the airport director who will then issue a decal for each
1379 vehicle. The required decal shall be mounted on the inside lower
1380 left-hand corner of the windshield, the left-hand corner being on the
1381 driver's left when seated behind the wheel. This permit shall be
1382 issued for each vehicle and is not transferable to any other vehicle.
1383 If a vehicle is replaced which has previously been permitted, the
1384 permit shall be cancelled and application shall be made to the
1385 airport director for a replacement permit at an additional fee of ten
1386 dollars (\$10.00).
- 1387
- 1388 (8) An out-of-county shuttle service shall pay to the county, department
1389 of public works, airport division, three dollars (\$3.00) per trip by the
1390 15th day of each month for each trip ~~a sum equivalent to fifteen~~
1391 ~~cents (\$0.15) per passenger transported by it to and from said~~
1392 ~~airport~~ during the preceding calendar month. Permittee shall
1393 maintain accurate records and books of account which will enable it
1394 to submit monthly reports, on or before the 15th day of each month
1395 after the month of account, to the airport director on the number of
1396 passengers so carried. Said monthly reports shall be substantiated
1397 and verified by an annual statement prepared by a firm of certified
1398 public accountants at the close of each calendar year and
1399 submitted by permittee to county's airport director not later than
1400 March 1 of each year following the year of account.
- 1401
- 1402 (c) *Limousines and non-metered taxicabs.*

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- (1) Limousines and non-metered taxicabs must meet all of the applicable licensing requirements of the jurisdiction in which the limousine organization or non-metered taxicab is domiciled or registered to do business, or, if required by law, where such law requires registration.
 - (2) Pursuant to federal law or the state or local law where a limousine or a non-metered taxicab or such organization is domiciled or registered to do business, each limousine or non-metered taxicab driver shall obtain a chauffeur's special license or other necessary or requested license and shall keep same in full force and effect. Each such driver on General Mitchell International Airport property must have a chauffeur's special license or other necessary or required license available at all times for inspection.
 - (3) Each limousine and non-metered taxicab shall pay a three dollars (\$3.00) per entry user/facility charge for the use of the designated limousine and non-metered taxicab parking areas.
 - (4) Fees shall be calculated on a per-trip basis without reference to a meter.
- (3) *Insurance and bond requirements.*
- (a) *Shuttles.*
 - (1) Prior to the issuance of an annual permit by the airport director, the out-of-county shuttle organization shall furnish to the airport director evidence in the form of an insurance policy, or an insurance certificate, that it carries current insurance in a company authorized to do business in the state, insuring the owner, as well as the operators or chauffeurs of its vehicle(s) doing business on General Mitchell International Airport, against loss or damage that may result to any person(s) or property from the operation or defective condition of said vehicle(s). Said policy of insurance is to be in minimum amounts of one hundred thousand dollars (\$100,000.00) each accident for any one (1) person injured or killed; three hundred thousand dollars (\$300,000.00) for each accident resulting in bodily injury or death to more than one (1) person; and fifty thousand dollars (\$50,000.00) each accident for damage to or destruction of any property. Said policy shall guarantee payment of any final judgment rendered against said owner or operator of said vehicle(s) within the limits hereinabove provided irrespective of the financial responsibility or act or omission of said shuttle owner or operator. If at any time said policy of insurance is cancelled by the issuing company, or the authority of said issuing company to do

1449 business in the state shall be revoked, the airport director shall be
1450 immediately notified by the owner. The out-of-county shuttle
1451 organization shall replace said policy with another policy
1452 satisfactory to the airport director, and, upon failure so to do, all
1453 permit(s) issued herein shall be revoked. In addition to the
1454 foregoing, every policy of insurance shall contain a clause by which
1455 the person or corporation issuing such policy of insurance shall be
1456 required to serve upon the airport director, by personal service or
1457 certified or registered mail, a ten-day notice of the expiration date of
1458 such policy of insurance.

1460 (2) Out-of-county shuttle organization shall furnish additional
1461 certification to the airport director of any changes in such insurance
1462 not less than ten (10) days prior to any such change. Permit(s)
1463 issued herein shall be revoked upon lapse of the required
1464 insurance.

1466 (3) In lieu of the policy of insurance provided for above, the out-of-
1467 county shuttle organization shall file with the airport director a bond,
1468 written and issued by a responsible surety company or association
1469 authorized to do business under the laws of the state, in the sum of
1470 three hundred thousand dollars (\$300,000.00) conditioned that the
1471 owner or operator of said vehicle(s), for which a permit has been
1472 applied, will pay any final judgment rendered against it within the
1473 limits herein provided, irrespective of the financial responsibility or
1474 any act or omission of said owner or operator for loss or damages
1475 that may result to any person or property from the negligent
1476 operation or defective condition or construction of said vehicle(s) or
1477 which may arise or result from any violation of any of the provisions
1478 of this chapter or the laws of the state. The recovery upon such
1479 bond shall be limited to one hundred thousand dollars
1480 (\$100,000.00) for the injury or death of one (1) person and to the
1481 extent of three hundred thousand dollars (\$300,000.00) for the
1482 death or injury of two (2) or more persons injured or killed in the
1483 same accident, and to the extent of fifty thousand dollars
1484 (\$50,000.00) for the damage to or destruction of property. Such
1485 bond shall be given to the county and shall inure to the benefit of
1486 any and all persons suffering loss or damage either to person or
1487 property as herein provided, and suit may be brought in any court
1488 of competent jurisdiction upon said bond by any person(s) or
1489 corporation suffering any loss or injury as herein provided. Said
1490 bond shall be a continual liability notwithstanding any recovery
1491 thereon and, if at any time in the judgment of the airport director
1492 said bond is not sufficient for any cause, the airport director may
1493 require the party to whom the permit(s) is issued, as herein
1494 provided, to replace said bond with another bond satisfactory to the

1495 airport director, and, in default thereof, said permit(s) may be
1496 revoked.

1497
1498 (b) *Limousines and non-metered taxicabs.*

1499
1500 (1) Insurance and bond requirements. Each limousine operated on
1501 General Mitchell International Airport property shall meet the
1502 minimum insurance requirements for limousines of the jurisdiction
1503 in which the limousine organization is domiciled, but in no case
1504 shall any limousine be insured for less than [than] the following
1505 minimum amounts. Each limousine operated on General Mitchell
1506 International Airport's property must have available at all times
1507 proof that it satisfies the insurance requirements of this section.

1508
1509 (2) Said policy of insurance is to be in minimum amounts of one
1510 hundred thousand dollars (\$100,000.00) each accident for any one
1511 (1) person injured or killed; three hundred thousand dollars
1512 (\$300,000.00) for each accident resulting in bodily injury or death to
1513 more than one (1) person; and fifty thousand dollars (\$50,000.00)
1514 each accident for damage to or destruction of any property. Said
1515 policy shall guarantee payment of any final judgment rendered
1516 against it within the limits hereinabove provided irrespective of the
1517 financial responsibility or act or omission of said limousine
1518 organization.

1519
1520 (4) *Laws, codes, and ordinances.*

1521
1522 (a) *Shuttles.* All permittees shall abide by all applicable laws of the United
1523 States of America and all applicable codes, ordinances, rules and
1524 regulations of the state, the county, and the City of Milwaukee, with the
1525 exception that said permittee may not solicit from prospective passengers
1526 but may accept contracts for hire for transporting passengers at the
1527 airport. Double loading of out-of-county shuttle vehicles is permitted at the
1528 airport. A driver of a shuttle vehicle may act under the direction of another
1529 person other than the first passenger employing such shuttle vehicle or
1530 solicit the consent of any passenger or any other person for additional
1531 passengers. Permittees shall also abide by such rules and regulations as
1532 may be prescribed from time to time by the airport director, pursuant to
1533 [section 4.07](#) hereof, and including, without limitation because of
1534 enumeration, the parking of shuttle vehicle(s) on said airport and the
1535 conduct of its operations on said airport premises.

1536
1537 (b) *Limousines.* A limousine organization and each limousine driver shall
1538 abide by all applicable laws of the United States of America and all
1539 applicable codes, ordinances, rules and regulations of the state, the
1540 county, the City of Milwaukee, and any such rules and regulations as may

1541 be prescribed from time to time by the airport director pursuant to [chapter](#)
1542 [4](#) hereof, and including, without limitation because of enumeration, the
1543 parking of vehicles on said airport and the conduct of its operation on said
1544 airport premises.

1545
1546 (5) *Vehicle standards.*

1547
1548 (a) *Shuttles.* Shuttle(s) shall meet all safety standards required by law and
1549 must be kept in good operating condition and appearance, including, but
1550 not limited to, the following:

1551
1552 (1) Shuttle vehicle(s) shall be equipped with two-way communication
1553 ability in each vehicle.

1554
1555 (2) Shuttle vehicle(s) shall meet all safety standards required by law
1556 and be kept in good operating condition and appearance.

1557
1558 (a) Shuttle vehicle(s) shall not have a windshield or any window
1559 which is cracked or broken.

1560
1561 (b) Shuttle vehicle(s) interior and exterior shall be free of dirt,
1562 mud, oil, rips, tears, exposed springs, foodstuff, trash, waste
1563 material or any other substance or object capable of harm,
1564 damage or injury to, or interference with the person, clothing,
1565 personal property, comfort or convenience of any passenger,
1566 whether upon ingress or egress of such vehicle or while
1567 riding therein.

1568
1569 (c) Shuttle vehicle(s) shall have an exterior which is free of any
1570 misshapen or deformed condition arising from collision,
1571 crash or other impact, excepting minor dents. Shuttle
1572 vehicle(s) shall be free of holes in floorboards, and trunk
1573 shall be empty except for emergency equipment. Shuttle
1574 vehicle(s) shall be free of exterior rust and exterior(s) must
1575 be painted in a uniform color so as not to have patches of
1576 unmatching paint on the vehicle(s).

1577
1578 (3) Shuttle vehicle(s) shall be identified with company or owner name
1579 painted on both exterior sides of each vehicle.

1580
1581 (b) *Limousines and non-metered taxicabs.* Limousine(s) and non-metered
1582 taxicabs shall meet all safety standards required by law and be kept in
1583 good operating condition and appearance, including, but not limited to, the
1584 following:

1585

- 1586 (1) Shall not have a windshield or any window which is cracked or
1587 broken.
1588
- 1589 (2) Shall have an interior and exterior shall be free of dirt, mud, oil, rips,
1590 tears, exposed strings, foodstuff, trash, waste material or any other
1591 substance or object capable of harm, damage or injury to, or
1592 interference with, the person, clothing, personal property, comfort
1593 or convenience of any passenger, whether upon ingress or egress
1594 of such vehicle, or while riding therein.
1595
- 1596 (3) Shall have an exterior which is free of any misshapen or deformed
1597 condition arising from collision, crash or other impact, excepting
1598 minor dents. Limousine(s) shall be free of holes in floorboards and
1599 trunk shall be empty, except for emergency equipment.
1600 Limousine(s) must be free of exterior rust and exterior(s) must be
1601 painted in uniform color so as not to have patches of unmatching
1602 paint on the vehicles(s).
1603
- 1604 (6) *Driver conduct, appearance, and identification.*
1605
- 1606 (a) *Shuttles.*
1607
- 1608 (1) Interfere, or attempt to interfere in any manner whatsoever with a
1609 passenger's selection of ground transportation service.
1610
- 1611 (2) Solicit, or attempt to solicit any passenger, by the utterance of
1612 words, by repeated and persistent canvassing or loitering upon the
1613 approaches or exits to the airport terminal building, or by other acts
1614 which are calculated to induce persons to engage the metered
1615 taxicab.
1616
- 1617 (3) Move, or attempt to move, baggage, parcels or other personal
1618 property of another at a metered taxicab loading or unloading zone,
1619 except to move such baggage, parcels or other personal property
1620 to or from the interior of such metered taxicab at such zone curb
1621 area for the assistance of any passenger who has engaged such
1622 metered taxicab.
1623
- 1624 (4) Fail to diligently remove, or cause to be removed, his/her metered
1625 taxicab(s) from airport premises in the event such vehicle becomes
1626 inoperative.
1627
- 1628 (5) Perform, or attempt to perform, or cause to be attempted or
1629 performed, mechanical or maintenance activity, including, but not
1630 limited to, car washing, oil changing, or mechanical repair on any

- 1631 metered taxicab(s), except such activity minimally necessary for
1632 removal of an inoperative vehicle from airport premises.
1633
- 1634 (6) Engage in the use of profanity or obscenity within the hearing of
1635 any member of the public, display any rudeness or discourtesy to
1636 any member of the public or, while in a metered taxicab loading or
1637 unloading zone, sleep or recline in or on any motor vehicle, or sit on
1638 the exterior thereof.
1639
- 1640 (7) Operate any metered taxicab(s) upon which there is not displayed,
1641 in the manner required, the airport permit issued for such vehicle.
1642
- 1643 (8) Refuse to provide any authorized service to any passenger who
1644 requests such service, solely on the basis of the passenger's age,
1645 handicap, disability, sex, race, or national origin, or any
1646 combination of any of the foregoing.
1647
- 1648 (9) Fail to render service to any passenger, when driver is able and
1649 requested to do so, provided that the provisions of this section shall
1650 not apply when to render such service would violate any law or
1651 ordinance, or it is physically impossible to do so because of an act
1652 of God or when the prospective passenger fails to render and pay
1653 the fare in advance when specifically requested to do so by the
1654 driver.
1655
- 1656 (10) Load or unload, or attempt to load or unload, any passenger at any
1657 location other than a designated zone.
1658
- 1659 (11) Fail or refuse to remain within ten (10) feet of his/her vehicle while
1660 such vehicle is parked at a loading or unloading zone, except as
1661 may otherwise be required by reason of personal necessity, or as
1662 authorized by rules or regulations issued by the airport director. The
1663 drivers of metered taxicab(s) are permitted to leave their vehicle for
1664 a period not to exceed five (5) minutes and may enter the terminal
1665 building one (1) time per trip to the airport.
1666
- 1667 (12) Dispose of garbage, papers, refuse or other material on airport
1668 property, except in receptacles provided for that purpose, or use a
1669 comfort station other than in a clean and sanitary manner, or
1670 expectorate on floors, walls or other surfaces of any airport facility.
1671
- 1672 (13) Drink intoxicating beverages, be intoxicated or in a drugged
1673 condition, or commit any disorderly, obscene or indecent act, or
1674 commit any act of nuisance, nor conduct or engage in any form of
1675 gambling, or violate any federal, state or local laws on the airport
1676 property.

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- (14) Allow any other person, except individuals employing the metered taxicab, to occupy or ride in the metered taxicab; with the exception of a driver trainee who is in possession of the necessary permits required under this section. The trainee shall be required to obtain a nonrenewable temporary training permit from the ground transportation office. This permit will be valid for not more than two (2) consecutive days, and will be issued at no cost to the driver.
 - (15) Allow any pets or animals, other than pets or animals of individuals employing the metered taxicab, to occupy or ride in the metered taxicab.
 - (16) Charge more than the rate prescribed by the city or village under which he/she is licensed for transportation originating at the airport, whether the overcharge occurs on or off airport premises.
 - (17) Fail or refuse to comply with, or otherwise violate any administrative regulation promulgated by the airport director, or any lawful directive of the airport director or the sheriff.
- (b) *Limousines and non-metered taxicabs.*
- (1) Interfere, or attempt to interfere, in any manner whatsoever with a passenger's selection of ground transportation services.
 - (2) Solicit, or attempt to solicit, any passenger by the utterance of words, by repeated and persistent canvassing or loitering upon the approaches or exits to the airport terminal building, or by acts which are calculated to induce persons to engage the limousine.
 - (3) Move, or attempt to move, baggage, parcels or other personal property of another at a metered taxicab loading or unloading zone, except to move such baggage, parcels or other personal property to or from the interior of such limousine at such zone curb area for the assistance of any passenger who has engaged such limousine.
 - (4) Fail to diligently remove, or cause to be removed, his/her limousine(s) from airport premises in the event such vehicle becomes inoperative.
 - (5) Perform, or attempt to perform, or cause to be attempted or performed, mechanical or maintenance activity, including, but not limited to, car washing, oil changing or mechanical repair on any limousine(s), except such activity minimally necessary for removal of any inoperative vehicle from airport premises.

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- (6) Engage in the use of profanity or obscenity within the hearing of any member of the public, display any rudeness or discourtesy to any member of the public, or, while in a limousine loading or unloading zone, sleep or recline in or on any motor vehicle, or sit on the exterior thereof.
 - (7) Refuse to provide any authorized service to any passenger, who requests such service, solely on the basis of the passenger's age, handicap, disability, sex, race or national origin, or any combination of any of the foregoing.
 - (8) Fail to render service to any passenger, when driver is able and requested to do so, provided that the provisions of this section shall not apply when to render such service would violate any law or ordinance, or it is physically impossible to do so because of an act of God, or when the prospective passenger fails to render and pay the fare in advance when specifically requested to do so by the driver.
 - (9) Load or unload, or attempt to load or unload, any passenger at any location other than a designated zone.
 - (10) Dispose of garbage, papers, refuse or other material on airport property, except in receptacles provided for that purpose, or use comfort station other than in a clean and sanitary manner, or expectorate on floors, walls or other surface of any airport facility.
 - (11) Drink intoxicating beverages, be intoxicated or in a drugged condition, commit any disorderly, obscene or indecent act, or commit any act of nuisance, nor conduct or engage in any form of gambling, or violate any federal, state or local laws on the airport property.
 - (12) Allow any other person, except individuals employing the limousine, to occupy or ride in the limousine; with the exception of a driver trainee who is in possession of the necessary permits required under this section. The trainee shall be required to obtain a nonrenewable temporary training permit from the ground transportation office. The permit will be valid for not more than two (2) consecutive days, and will be issued at no cost to the driver.
 - (13) Allow any pets or animals, other than [than] pets or animals of individuals employing the limousine, to occupy or ride in the limousine.

- 1768 (14) Fail or refuse to comply with, or otherwise violate, any
1769 administrative regulation promulgated by the airport director, or any
1770 lawful directive of
- 1771
- 1772 (c) *All vehicles.*
- 1773
- 1774 (1) The driver taking a fare from the airport shall, upon request of the
1775 passenger, give his/her name, address and airport driver's permit
1776 number, or a receipt for fare to the passenger.
- 1777
- 1778 (2) Drivers of out-of-county shuttle vehicle(s) shall wear a uniform or
1779 suit and, in general, be neat and clean, be clean and neatly shaven,
1780 and be free from offending body odor.
- 1781
- 1782 (3) Driver(s) of out-of-county shuttle vehicle(s) shall purchase, at their
1783 cost, a photo I.D. card which identifies the driver by name and
1784 photo, and which also identifies the driver's company. Such I.D.
1785 shall be worn at all times that the driver is on duty at General
1786 Mitchell International Airport (I.D. to be positioned at or near breast
1787 pocket area of outer garment).
- 1788
- 1789 (4) Drivers shall be courteous and shall assist passengers, when
1790 requested, with their luggage in and out of their shuttle vehicle(s).
1791 Drivers are not permitted to perform any service normally or
1792 traditionally performed by "skycaps" when a "skycap" is on duty.
- 1793
- 1794 (5) All shuttle vehicles and drivers governed by [section 4.05.08](#) may be
1795 inspected, at any time, for compliance with these standards.
- 1796
- 1797 (6) The driver taking a fare from the airport shall, upon request of the
1798 passenger, give his/her name, address and airport driver's permit
1799 number, or a receipt for fare to the passenger.
- 1800
- 1801 (7) Driver(s) of limousine(s) shall wear a chauffeur's uniform or suit
1802 and, in general, be neat and clean, be clean or neatly shaven and
1803 be free from offending body odor.
- 1804
- 1805 (8) Driver(s) of limousine(s) shall purchase, at their cost, a photo I.D.
1806 card which identifies the driver by name and photo, and which also
1807 identifies the driver's company. Such I.D. shall be worn at all times
1808 that the driver is on duty at General Mitchell International Airport
1809 (I.D. to be positioned at or near breast pocket area of outer
1810 garment).
- 1811
- 1812 (9) Drivers shall be courteous and shall assist passengers, when
1813 requested, with their luggage in and out of their limousine. Drivers

1814 are not permitted to perform any service normally or traditionally
1815 performed by "skycaps" when a "skycap" is on duty.

1816
1817 (10) All limousines and drivers governed by this section may be
1818 inspected, at any time, for compliance with these standards.

1819
1820 (7) *Staging areas.*

1821
1822 (1) *Limousines:* Limousines and non-metered taxicabs operating on General
1823 Mitchell International Airport grounds are required to pick up in areas
1824 designated by the airport director or his/her designated representative.
1825 Passenger drop-offs are to be made on the airport ticketing drive.
1826 Passenger pickups at any area other than areas designated by airport
1827 director or his/her designated representative are illegal.

1828 (2) *Shuttles:* Shuttles are required to pick up and drop off passengers in areas
1829 designated by the airport director or his/her designated representative;
1830 passenger pickups or dropoffs in any other area are illegal.

1831
1832 **SECTION 2.**

1833 The provisions of this Ordinance shall become effective upon passage and publication.

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