

2024 Report to the  
Service Delivery Committee of the  
Commission on Aging  
MILWAUKEE CHRISTIAN CENTER  
SENIOR CENTER &  
NUTRITION SERVICES



MILWAUKEE  
COUNTY

# Please share a success from the first half of 2024.

What stands out as the largest success of the first half of 2024 would be the enhance collaboration with internal programs and external partner organizations to expand upon our efforts to increase intergenerational activities.

Over the past six months, we have partnered with MCC's YouthBuild and Violence Free Zone programs and the United Community Center's middle school to create a meaningful intergenerational experience for both youth and seniors. Each month, we planned activities utilizing learning stations positioned throughout the Center that focused on nutrition education, technology, and arts & crafts and were facilitated by youth from diverse backgrounds.

The experience allowed both young and old to come together and share stories, skills, and perspectives, fostering mutual respect and understanding. These interactions have not only enriched the lives of our senior citizens, offering them companionship and a sense of purpose, but have also provided the youth with valuable life lessons and a greater sense of community. This ongoing collaboration underscores our commitment to bridging generational gaps and building a stronger, more cohesive community.



# Please share a challenge from the first half of 2024.

The greatest challenge for us in the first part of 2024 would have to be staff retention and turnover. In the first six months of 2024, we lost two key personnel. Replacing those staff has become a huge undertaking as the rising costs of living make it increasingly difficult for employees to meet their financial needs, leading to heightened job dissatisfaction and a greater desire to seek better-paying opportunities.

As we move forward we continue to seek funding opportunities that would position us to offer more competitive wages so as to attract, hire and retain more qualified candidates.



# Report on Mid-year 2024 Performance Objectives

	Goal/Actual
Objective 1: % of responding surveyed participants will state they are healthier because they utilize the Center's fitness machines, exercise class and/or health programming and screenings offered	95%/100%
Objective 1: % of the responding surveyed participants will state the Center has an atmosphere of sociability, allowing them to combat isolation and make new friends	95%/92%
Objective 3: % of the responding surveyed participants will state they are happier and more satisfied with their life because they come to the Senior Center	95%/96%



# Funding Summary

- Total Agency Budget -\$5,635,620
- ADS funding amount - \$103,550
- Percentage of agency budget – 2%
- Contract spending - \$66,631



# Please share one service improvement or planned change for the second half of 2024.

Following suit with other organizations throughout Wisconsin and Milwaukee County, MCC will partner with the American Heart Association (AHA) to launch a blood pressure screen and refer hub program for all residents of the surrounding neighborhood(s).

Aligning with the mission of the AHA and the efforts of our counterparts throughout the State, the goal is to eliminate barriers to accessing blood pressure monitoring. Residents in our surrounding area can have access to a blood pressure monitor without needing to visit a medical provider or pay independently for their own monitor. Removing the need for a medical visit, residents can measure their blood pressure in a safe and familiar Environment.

MCC will make blood pressure monitors available to residents age 60+ through the Senior Center. Residents under 60 will be able to access blood pressure monitors via the agency's Emergency Food Pantry.



