

# COORDINATED ENTRY HOUSING NAVIGATION

County CDBG Funds 2022

IMPACT, Inc.

Presented by Emily Kenney, Director of Systems Change

## BRIEFLY, WHAT IS COORDINATED ENTRY

- Coordinated Entry is the process for helping people through the homeless service delivery system.
- We IDENTIFY people experiencing homelessness- by partnering with street outreach teams, health care, MPS, child welfare, and via 2-1-1 and our walk-in Navigation Center.
- We ASSESS people experiencing homelessness with an objective assessment.
- We PRIORITIZE people for emergency and permanent housing options.
- We REFER people into appropriate solutions for their housing crisis.

## WHY HOUSING NAVIGATION?

- Many people's housing solution is some sort of housing voucher.
- Since 2019, we've focused on prevention and Rapid Exit- where people become housed without needing shelter or a voucher.
- Both of these strategies include needing to find an apartment quickly.
- Case managers don't have time for housing navigation.
- A focused Navigator allows for more time spent searching and ongoing landlord relationships.

## IN 2021

- We increased our partnerships with housing partners.
- Milwaukee County Special Needs Housing now is a referral source through Coordinated Entry.
- Milwaukee County *and* City of Milwaukee Emergency Housing Vouchers through Section 8 were mandated to be referral sources through Coordinated Entry.
- So far, this year, we've served 110 clients to help them get housed.

IN 2022

- *Thank You* for considering continuing this grant of \$40,000.
- We'll continue employment of our Housing Navigator.
- She will work closely with the Housing Division's Landlord Engagement team and Admission to enhance her work.