

COUNTY OF MILWAUKEE
Inter-Office Communication

Date: February 16, 2024

To: Marcelia Nicholson, Chairwoman, Milwaukee County Board of Supervisors
Supervisor Felesia A. Martin, Chair, Committee on Audit

From: Jennifer Folliard, Director of Audits, Audit Services Division

Subject: Status Report – Audit of Data Governance

File Type: Informational Report

REQUEST

This report is for informational purposes. There is no request at this time.

POLICY

The Audit Service Division (ASD) conducts performance audits which provide elected officials and County management with an objective, third-party analysis of their operations to help them improve performance, reduce costs and make informed data-driven decisions. ASD's performance audit duties are defined in s. 59.255(2)(i), Wis. Stats. and Section 34.09 of the Milwaukee County Code of General Ordinances.

Wisconsin State Statutes:	59.255(2)(i)
Milwaukee County Code of General Ordinances:	34.09

BACKGROUND

At its meeting for the September 2023 cycle, the Committee on Audit reviewed our audit report, "Planning is Needed to Fully Implement Data Governance at Milwaukee County," issued in May 2023. The resolution noting County Board concurrence with the report recommendations was adopted.

Attached is a copy of the Executive Summary page that provides general information about our audit. The full audit report is available on the Comptroller's website via the following link:

[2023DataGovernanceReport.pdf \(milwaukee.gov\)](https://www.milwaukee.gov/2023DataGovernanceReport.pdf)

We are facilitating the submission of Information Management Service Division's (IMSD) first status report regarding its progress toward implementation of the six recommendations in our audit report. Based on the comments provided by IMSD management in the attached status report, three of the six recommendations have been implemented and efforts to implement the open recommendations continue.

This status report is informational. Due to the remaining efforts required to fully implement our recommendations, we will facilitate submission of IMSD's next status report for the September 2024 committee meeting cycle.

Related File No's:	23-600
Associated File No's (Including Transfer Packets):	None
Previous Action Date(s):	File No. 23-600 was adopted September 21, 2023 and signed by the County Executive September 25, 2023.

ALIGNMENT TO STRATEGIC PLAN

Describe how the item aligns to the objectives in the [strategic plan](#):

1A: Reflect the full diversity of the County at every level of County government

Recommendation 6 in this audit report notes that IMSD should create a plan that fosters inclusion and representation on workgroups and committees it establishes that reflects the demographics, including but not exclusively racial, of Milwaukee County.

3B: Enhance the County's fiscal health and sustainability

The remaining report recommendations seek to enhance the County's fiscal health and sustainability.

FISCAL EFFECT

None

VIRTUAL MEETING INVITES

Jennifer Folliard, Director of Audits

Molly Pahl, Deputy Director of Audits

Paul Grant, Audit Compliance Manager

Jacqueline Bobo, Chief Information Officer

Matt Johnson, IT Director Governance and Business Solutions

PREPARED BY:

Paul Grant, Audit Compliance Manager

APPROVED BY:

Jennifer Folliard, Director of Audits

ATTACHMENTS:

Executive Summary

Status Report

cc: Scott B. Manske, CPA, Milwaukee County Comptroller
Audit Committee Members
David Crowley, Milwaukee County Executive
Aaron Hertzberg, Director, Department of Administrative Services
Jacqueline Bobo, Chief Information Officer, DAS - IMSD
Kelly Bablitch, Chief of Staff, Milwaukee County Board of Supervisors
Steve Cady, Research & Policy Director, Office of the Comptroller
Ciara Miller, Research Analyst, Office of the Comptroller
Janelle Jensen, Legislative Services Division Manager, Office of the Milwaukee County Clerk
Ethan Masarik, Committee Coordinator, Office of the Milwaukee County Clerk