

MILWAUKEE COUNTY COMMISSION ON AGING

Aging Services Director's Report – March 2026

Administration

- Updated the **AAA Outreach PowerPoint** presentation for outreach and for new employee orientation.
- Participated in the Milwaukee County **Age Friendly Communities** Steering Committee meetings.
- Processed the **2026 AAA contracts** for service providers.
- Developed a **new fiscal agent** contract with PayDay HCM to manage and facilitate **efficient Caregiver Support payments** for participants.
- Continued to meet with County IT Services and US Bank representatives to develop an **electronic payment system** for OAA program contributions.

Advocacy

- Attended **USAging Policy Briefing in Washington, D.C.** and represented Milwaukee County Commission on Aging's federal policy priorities with the entire federal Milwaukee County delegation.
- Attended **Survival Coalition's Disability Advocacy Day** to advocate for policies supporting Milwaukee County's older adults with disabilities.
- Invited to serve on, and began meeting with, the **US Administration for Community Living's Office of Healthcare Information and Counseling Person-Centered Practices Advisory Workgroup**, to develop training and materials for Medicare counseling network aimed at improving inclusive, person-centered interactions.
- Coordinated with Representative Taylor and DHHS leadership to honor senior women for **Women's History Month**.
- **Hosted legislators at two senior dining sites:** Washington Park Senior Center and Milwaukee Community Crossroads.
- Hired a new **Medicare Outreach Specialist** to join the AAA team.

Social Support Services

- Facilitated **2025 End of Year AAA Vendor Presentations**.
- Onboarding **Hanan Relief Services for SOAR program**. Negotiating inclusion of some transportation options.

Transportation

- Transportation rides in February have leveled off.
- Supported presentation on **regional transit options** at the Age Friendly Communities Steering Committee meeting.
- Implemented direct mileage payment system for **ERAS volunteer drivers**.
- Community presentation at **Clinton Rose senior center on OATS**.

Senior Centers

- Developed new equipment wish-list for **Bucyrus campus development**.
- Supported County Board hearing on **future of McGovern Park senior center**.
- Held 2 **Listening Sessions on the Future of McGovern** senior center.
- Explored **senior center facility alternatives** in northwest Milwaukee county.
- Phase 2/4 of **Remodeling of Clinton & Bernice Rose Senior Center continues** on the first floor, including **kitchen, dining, and clinic space**.
- Met with Senior Center Committee to develop public support strategy.

Nutrition Services

- County Board approved **Anox Café as a new Dine Out partner**, serving **southeast Asian cuisine**.
- Continued to meet with Bucyrus developer to discuss senior meal program services at potential new senior center site.
- Increased contract with **Indian Council for the Elderly** for senior dining site operations due to increased demand for meals.
- Drafted proposed change to 2025-2027 Area Aging Plan to incorporate **carry-out option in congregate dining program** in special circumstances.

Health & Wellness

- Purchased **Si Yo Puedo (SYP) Controlar Mi Diabetes** license from Texas AgriLife to provide Spanish Language Evidence Based diabetes course.
- Met with LEAF grant Partners to initiate referrals to **Falls Prevention workshops** during Comprehensive Medication Reviews.
- Met with Medical College of Wisconsin to **draft journal article on Social Rx project to address loneliness and social isolation**.
- Hosted **9 Health & Wellness** workshops including **Mind Over Matter**.

Caregiver Support

- Caregiver Support team participated in a variety of **community education** events including **Virtual Dementia Tour** at Brentwood Church of Christ and

Take Off your Red Cape Event: A Gathering for **Rest, Power, & Becoming for Caregivers** at Thrive on King.

- Presented to the Milwaukee County DHHS Community Health Workers Unit
- Participating in a state workgroup **to include caregiver focused strategies into the Wisconsin State Health Improvement Plan.**
- Celebrated **nine new graduates of the Powerful Tools for Caregivers** evidence-based course.
- As of March 11th the Caregiver Support team **set up 99 households to receive financial support through NFCSP/AFCSP** in 2026.

Senior Companions Program

- Prepared FFY 2027 Americorps Senior Companions renewal application.
- Presentation on Transportation Options by AAA Transportation Coordinator to Senior Companions.

Outreach

Health and Wellness Workshops:

Stepping On (Falls Prevention and Balance Training)

Wednesdays, 3/25/26 - 5/6/26, 1:30 -3:30pm

- Location: VMP Healthcare, 3023 S. 84th Street, West Allis
- To register call: 414-302-8700

Thursdays, March 5 - April 16, 1:00 -3:00pm

- Where: Greenfield Library 5310 W Layton Avenue, Greenfield 53220 (basement)
- Register Now: [\(414\) 331-8495](tel:4143318495)

Living Well with Chronic Conditions (workshops also offered in Spanish)

Mondays, 3/23/26-4/27/26, 1:00 - 3:30pm

Location: Clement Manor Center for Enrichment, 9405 W. Howard Avenue, Greenfield

To register call: [414-546-7990](tel:4145467990)

Suggested Contribution: \$10

Tuesdays, 3/24/26-4/28/26, 9:00 - 11:30am

Location: West Allis Senior Center, 7001 W. National Avenue, West Allis

To register call: [414-302-8700](tel:4143028700)

Suggested Contribution: \$10



Mind Over Matter (To help older women prevent/ improve bladder/bowel incontinence).

Thursdays, March 19 - April 16, 9:15 - 11:15am

West Allis Senior Center (7001 W. National Avenue, West Allis)

\$15.00 Suggested Contribution

Call to Register: [\(414\) 355-3461](tel:4143553461)

2025 End of Year AAA Vendor Presentations virtually on

Wednesday March 25th from 1:00pm-4:00pm and

Friday March 27th from 1:00pm-2:30pm.

Community Outreach Opportunities

April 18, 2026: **Thriving While Caring**: Practical Tools for Dementia Caregivers at Brentwood Church of Christ

April 10, 2026: **Artistic Representation of Aging** at UWM

April 21-23, 2026: **Advancing Resilience: A Falls Prevention Summit** (Virtual)

April 25, 2026: **Care for the Cancer Caregiver** at MCW Ctr for Cancer Discovery

April 27, 2025: **Transit is for Everyone** MobilISE Spring Summit at Zoofari Conf Center.

Medicare Outreach Specialist will hold office hours on the 1st floor of Coggs building to assist residents with Medicare questions. **2nd and 4th Wednesdays of the month February through September 2026.**

Appointments are available by calling **414-289-MEDI (6334)** or emailing: medicareoutreach@milwaukeecountywi.gov.

- [Sign up for the Dementia Friendly Milwaukee Newsletter](#)
- [Sign up to receive the Milwaukee County ADRC Resource Report](#)
- [Sign up to receive Aging Advocacy Alerts](#)