



**Aging and Disability Resource Center
(ADRC) Governing Board Meeting
April 21, 2026**

The Aging and Disability Resource Center (ADRC) Governing Board members convened on Tuesday, April 21, 2026. Members and attendees attended in person, virtually via video conference, and conference call options.

Board Members Present

Barta, Tiffany (Vice Chair)
Dicks-Williams, Ramona
Jones, Barbara
Lillich, David MD
Mayfield, Kent
Minster, Andi
Pichler, Cindi (Chair)
Stein, Levi

Milwaukee County Staff:

Ashley, Kyle - CEX
LaGrant-Heart, Lakisha - DHHS
Maxwell-Mitchell, Lottie DHHS
Moe, Catherine DHHS
Rizio, Marvic DHHS
Schmitt, Rebecca DHHS
Taylor, KaiYah DHHS
Valdivia, Martina DHHS

Guests:

Leachmon, Gabriella
Wilson, Patricia

MINUTES

I. Call to Order and Roll and Announcements

- Meeting called to order by Cindi Pichler
- Marvic Rizio conducted roll call
- Members, staff, and guests introduced themselves

II. Review and Approval of Minutes

- Minutes of March 17, 2026 Governing Board meeting were presented.
- **Motion to approve:** Andi Minster
- **Second:** Barbara Jones

III. ADRC County Executive Informational Report Kyle Ashley, Director of Community Outreach.

- Kyle Ashley provided a brief update virtually.

(View the full County Executive Report on County Legislative Information Center (CLIC).
See ADRC April 21, 2026 Meeting Details)



IV. PFLTC Program Updates in Milwaukee County Kora Lee, ADRC Senior Manger Options Counseling

- Kora Lee delivered a PowerPoint presentation.

(View the full PowerPoint of PFLTC Program Updates presentation on County Legislative Information Center (CLIC). See ADRC April 21, 2026 Meeting Details)

V. ADRC Governing Board Reports

a) Chair Report - Cindi Pichler

- Six new board applicants advanced to the County Executive's Office; one renewal (Barbara Jones).
- Orientation packets for incoming members in development (bylaws, ordinance, board roles, meeting cadence). Appreciation for staff collaboration during busy transition period

b) Quality Improvement Committee - Tiffany Barta

- Modernization of listening sessions/surveys for accessibility, equity, and Chapter 75 alignment; layered outreach ("go where people are").
- Draft annual timeline (Q1–Q4) and vendor evaluation rubric (parallel/complementary).
- Plan to capture "out of scope" feedback and close the loop with residents.

c) Outreach Committee – David Lillich

- Begin implementation of 2026 SMART outreach goals:
 - Website accessibility review
 - Digital gateway buildout
 - Social media engagement strategy (25% target)
 - Short-form videos by Dec 2026
- Identify needed tools & training for:
 - Accessibility review
 - Content creation
 - Social media guidelines
- Coordinate with ADRC leadership to clarify County restrictions/permissions for digital content.

VI. Aging & Disability Resource Center Report – Bekki Schmitt, ADRC Director

(View the full Dashboard Report on County Legislative Information Center (CLIC). See ADRC April 21, 2026 Meeting Details)

VII. Aging and Disabilities Services Report – Tina Anderson

- No formal report presented this month.

VIII. Fiscal Report Lottie Maxwell-Mitchell, Sr Analyst Budget and Management

- Lottie Maxwell-Mitchell delivered a PowerPoint presentation virtually.

(View the full PowerPoint presentation of Fiscal Report on County Legislative Information Center (CLIC). See ADRC April 21, 2026 Meeting Details)

IX. Informational Reports Review

- **Department of Health and Human Services Reports**
 - a) **Office for Persons with Disabilities (OPD)**
 - b) **Area Agency on Aging (AAA)**
 - c) **Adult Protective Services (APS)**

(View the full **Informational Report** on County Legislative Information Center (CLIC). See ADRC April 21, Meeting Details)

X. Adjournment.

- **Motion to adjourn was approved unanimously.**
 - Moved by: Andi Minster
 - Seconded by: Tiffany Barta

Next ADRC Governing Board Meeting: Tuesday, May 19, 2026, at 10:00 a.m.
Members are reminded to contact the Chair no later than 12 days before the next meeting to place an item on the agenda.

Respectfully submitted,
Marvic Rizio - Administrative Assistant
Aging and Disability Resource Center