

# Department of Human Resources



MILWAUKEE  
COUNTY

# Department of Human Resources

The Department of Human Resources' mission is to “make Milwaukee County a leading employer with a **high-performing, engaged workforce** that meets and exceeds business objectives within a supportive, diverse and inclusive workplace.”

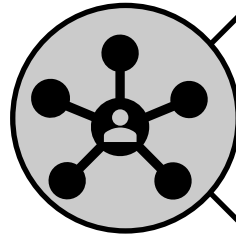
The department endeavors to **build management and leadership competency across Milwaukee County** to ensure people managers and leaders have both the skills and the tools necessary to effectively lead employees to success.

Human Resources maintains Milwaukee County's “**total rewards**” strategy, which includes pay, career progression, benefits, retirement programs and employee well-being.

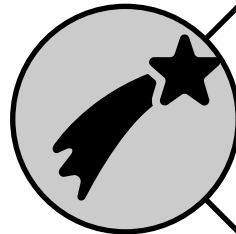


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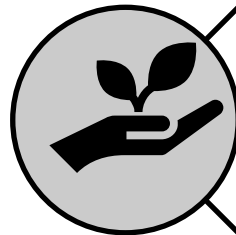
## Strategic Focus Areas



**Employee Experience:** Candidate attraction, recruitment, selection and hiring



**Total Rewards:** Attractive benefit offerings, competitive wages and encouraging employee development and workplace advancement.



**Leader development and support:** Improve the management and leadership competencies of people managers across Milwaukee County

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## Service Areas

- HR Operations and Talent Acquisition
- Employee relations
- Total Rewards
- Organizational Learning and Culture
- Retirement Plan Services



# Looking forward to 2026

- Expand and Strengthen the Talent Pipeline
- Increase overall applicant pool by 10%
- Strengthen our employee brand through social media and digital marketing
- Merge L&D and DEI into one division
- Revamp the County career page for improved engagement
- Create standardized template responses for the career inbox
- Implement a 60-day new hire survey to gather feedback
- Provide additional self-service resources to ERS members to reduce call volumes: micro-learning video clips, add pension contribution balance information to DSS, add basic estimates to annual pension statements
- Complete functional upgrade of V3locity Pension Administration System
- Expand updating videos on how to use Dayforce ATS to enhance learning and engagement
- Launch a Talent Acquisition Scorecard to measure impact and performance
- Implement 2026 Employee Engagement Survey





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