

COUNTY OF MILWAUKEE
INTEROFFICE COMMUNICATION

Date: January 4, 2012

To: Supervisor Lee Holloway, Chairman, County Board of Supervisors

From: Laurie Panella, Interim Chief Information Officer, IMSD

Subject: Request for Authorization to execute a Professional Services Contract with the Joxel Group, LLC for Information Technology support of the Community Mental Health Care application for the Department of Health and Human Services – Behavioral Health Division

REQUEST

Section 56.30 of the Milwaukee County Code of General Ordinances requires County Board approval for professional service contracts of \$50,000 or greater. Per Section 56.30, the Acting Chief Information Officer of the Information Management Services Division (IMSD) is requesting authorization to enter into a professional service contract with the Joxel Group, LLC (TJG) for information technology support service of the Community Mental Health Care (CMHC) application, the Behavioral Health Division's current core business system. The contract will be effective as of January 1, 2012.

BACKGROUND

In December 2011, the Behavioral Health Division (BHD) proposed a 2012 professional service contract with Accenture, LLP for \$700,000 to provide support and technical assistance to CMHC, BHD's current core business system. In the report, BHD explained that an Electronic Medical Record (EMR) project is underway and upon completion the new EMR would include, but is not limited to, the functions currently performed by CMHC. It was also noted in the December report that the project would not be fully implemented until 2013; therefore, BHD requested a one-year extension to the current contract with Accenture.

Due to the EMR initiative, the BHD contract recommendation with Accenture for 2012 was \$700,000, which is a decrease of over \$1.4 million from 2011. Throughout the month of December, BHD and IMSD met with Accenture to solidify the services provided under the 2012 contract. Accenture could not guarantee that the current state of the CMHC system and data integrity would be maintained under a contract with a value of \$700,000. Therefore, BHD and IMSD looked for an alternative to maintain the core functions and services during the transition to the EMR. TJG has been an instrumental partner for BHD for the EMR and agreed to provide full support of the CMHC application in 2012. The four (4) Accenture employees that provided support services to BHD in 2011 have agreed to move to TJG, thus providing continuity of services in 2012 and additional support and assistance to the EMR project. Therefore, in 2012 the County would no longer have a contract with Accenture but would execute a contract with TJG for support services

of CMHC.

RECOMMENDATION

The Interim Chief Information Officer of the Department of Administrative Services – Information Management Services Division (IMSD) respectfully requests approval to execute a professional services contract in the amount of \$700,000 effective January 1, 2012, with the Joxel Group, LLC (TJG) for information technology support service of the Community Mental Health Care (CMHC) application, the Behavioral Health Division's current core business system.

A resolution and fiscal note are attached for your review and referral to the appropriate committee of the County Board of Supervisors.

Prepared By:



Laurie Panella, IMSD
Interim Chief Information Officer

cc: Chris Abele, County Executive
Amber Moreen, Chief of Staff, County Executive's Office
Tia Torhorst, County Executive's Office
Supervisor Johnny Thomas, Chair, Finance and Audit Committee
Peggy Romo West, Chair, Health and Human Needs Committee
Lynne Debruin, Vice Chair, Finance and Audit Committee
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Patrick Farley, Director, DAS
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Alex Kotze, Budget Manager, DHHS
Sushil Pillai, the Joxel Group, LLC