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*Only in growth,
reform and change,
paradoxically enough,
is true security to be found.*

-Anne Morrow Lindberg

PROFESSIONAL EXPERIENCE

- Wisconsin Coalition for Advocacy** 2000-2005
Intake Specialist and Advocacy Specialist
- Process and conduct intakes
 - Coordinate services for individuals with developmental disabilities
 - Represent individuals with disabilities on appropriate committees and at meetings
 - Represent individuals with developmental disabilities in protection and advocacy cases
 - Protect and promote individuals' civil rights
 - Make referrals to appropriate agencies
- United Way of Greater Milwaukee** 1999
Loaned Executive
- Organized and coordinated corporate campaigns
 - Developed and conducted presentations
 - Promoted and marketed services
 - Solicited accounts
 - Continuous involvement in community outreach activities
 - Exceeded fundraising pledge goals by 40%
- Department of Workforce Development** 1999-2000
Vocational Rehabilitation Specialist
- Acted as liaison to service providers
 - Organized and conducted focus groups
 - Developed consumer feedback mechanisms
 - Served on Advisory Committee
 - Wrote newsletter articles
 - Actively participated in employee outreach activities
- Independence First** 1990-1998
Director
- Managed a county-wide Personal Assistance Program that provides in-home services to individuals with disabilities.
 - Directed twelve administrative staff and ultimately responsible for recruitment, hiring and performance of 349 Personal Care workers.
 - Worked closely with the Board of Directors and Agency Management to develop the program from a start-up operation with a budget of \$185,000 to its current operating budget of \$3.6 million in services.
 - Directed and administered to 360 workers training for Supportive Home Care and Community Options program
 - Regularly educated public officials and elected representative at the local, state and federal levels on issues pertinent to improving the quality of life for persons with disabilities including their rights under the ADA, Health Care Reform, and access to transportation, personal assistant services and long-term care.

- Regularly acted as public spokesperson and trainer for consumers, businesses and the public at large on issues affecting persons with disabilities.

Coordinator, Personal Attendant Program

1986-1990

- Interviewed and screened potential personal attendants.
- Directed and conducted all attendant training.
- Educated customers on employment responsibilities.
- Matched referred personal attendants with potential employers.
- Regularly educated public officials and elected representatives at the local, state and federal levels on issues pertinent to improving the Quality of Life for persons with disabilities including their Rights under the Americans with Disabilities Act, Health Care Reform, and access to Transportation and Personal Assistant Services and long-term care.
- Regularly acted as public spokesperson and trainer for consumers, businesses and the public at large on issues affecting persons with disabilities.

US DEPARTMENT OF JUSTICE

ADA Advocate and Trainer

1989-1990

- Trained professionals in the public and private sector on the provisions of the Americans with Disabilities Act (ADA) as one of six national trainers under contract to DREDF through a US Department of Justice contract.
- Designated representative for the Midwest region.
- Regularly educated public officials and elected representatives at the local, state and federal levels on issues pertinent to improving the Quality of Life for persons with disabilities including their Rights under the Americans with Disabilities Act, Health Care Reform, and access to Transportation and Personal Assistant Services and long-term care.
- Regularly acted as public spokesperson and trainer for consumers, businesses and the public at large on issues affecting persons with disabilities.

EDUCATION

University of San Francisco, San Francisco, Ca.
EMRA – Executive Master in Business Administration
 With an emphasis in Management and Disabilities Services

University of Wisconsin – Whitewater, WI
Bachelor of Arts, Psychology & Personnel

CONTINUING EDUCATION

Future Milwaukee Program Graduate
 (a one-year leadership training program operated by the City of Milwaukee to identify and mentor civic leaders)

Americans with Disabilities Act (ADA) Trainer
 Completed 72 hours of US Department of Justice (DOJ) approved training by the Disabilities Rights Education and Defense Fund (DREDF). Selected as one of six national ADA trainers under contract with the Federal DOJ.