

**From:** [Daniel Idzikowski](#)  
**To:** [Vonda Nyang](#)  
**Subject:** FW: November Informational Report  
**Date:** Tuesday, November 18, 2025 1:00:27 PM  
**Attachments:** [Outlook-Inserting .png](#)  
[Outlook-rbcjgkef.png](#)  
[Outlook-k1negham.png](#)  
[image001.png](#)

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To add for ADS Directors reports

**Daniel Idzikowski, Director of Aging Services**

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*By achieving racial equity, Milwaukee County is the healthiest county in Wisconsin.*

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**From:** Bekki Schmitt <Rebecca.Schmitt@milwaukeecountywi.gov>  
**Sent:** Thursday, November 6, 2025 12:05 PM  
**To:** Marvic Rizio <Marvic.Rizio@milwaukeecountywi.gov>; Daniel Idzikowski <Daniel.Idzikowski@milwaukeecountywi.gov>; Jacqueline Formanek <Jacqueline.Formanek@milwaukeecountywi.gov>; Taunya Thomas <Taunya.Thomas@milwaukeecountywi.gov>  
**Cc:** Julie Lara <Julie.Lara@milwaukeecountywi.gov>; Nilsa Colon <Nilsa.Colon@milwaukeecountywi.gov>; Ortriallya Paris <Ortriallya.Paris@milwaukeecountywi.gov>; Vonda Nyang <Vonda.Nyang@milwaukeecountywi.gov>  
**Subject:** Re: November Informational Report

Good afternoon,

Below is the ADRC Informational Report for November.

Thanks!

*ADRC Informational Report*

11/6/25

- *The ADRC Options Counseling teams have successfully completed the 60-Day Intensive Plan reducing the backlog of options counseling referrals from over 2,500 at the start of the year to just under 400 at the end of October. Hiring for the Options Counselors vacancies continues to be a priority to improve timelines and reduce caseloads among our staff.*

- *The ADRC is planning a series of Winter Gear Giveaway Events again this year to provide emergency preparedness and cold weather supplies to older adults and adults with disabilities. These events will happen throughout December and are an opportunity to provide critical supplies as well as information and outreach about ADRC programs and services.*
- *The ADRC Information & Assistance (I&A) team has seen an increase in both call volume and walk-in customers over the course of the year. The number of walk-in customers has increased by over 100 per month since moving to the new Coggs building. The I&A staff have successfully been able to lower call times while at the same time transitioning to a new documentation system. I&A hopes to fill their last open position by the middle of November.*



**Bekki Schmitt** | Aging & Disability Resource Center Director  
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**From:** Marvic Rizio <[Marvic.Rizio@milwaukeecountywi.gov](mailto:Marvic.Rizio@milwaukeecountywi.gov)>

**Sent:** Wednesday, November 5, 2025 5:20 PM

**To:** Bekki Schmitt <[Rebecca.Schmitt@milwaukeecountywi.gov](mailto:Rebecca.Schmitt@milwaukeecountywi.gov)>; Daniel Idzikowski <[Daniel.Idzikowski@milwaukeecountywi.gov](mailto:Daniel.Idzikowski@milwaukeecountywi.gov)>; Jacqueline Formanek <[Jacqueline.Formanek@milwaukeecountywi.gov](mailto:Jacqueline.Formanek@milwaukeecountywi.gov)>; Taunya Thomas <[Taunya.Thomas@milwaukeecountywi.gov](mailto:Taunya.Thomas@milwaukeecountywi.gov)>

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**Subject:** November Informational Report

REMINDER

This is a reminder to submit your Informational Report by the end of the week.

Thank you.