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4 **A RESOLUTION**

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6 Requesting the Project Management Office in the Office of Strategy, Budget and
7 Performance to collaborate with the Department of Administration - Information
8 Management Services Division (DAS-IMSD) to explore and implement, if feasible,
9 options to equip county departments with the necessary resources/training to provide
10 public information, forms, websites, and other communications in Spanish, Hmong, and
11 other relevant languages, upon request, to residents with Limited English Proficiency
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14 WHEREAS, Milwaukee County is home to a diverse population, with Spanish as
15 the second most spoken language in the United States, Wisconsin, and Milwaukee
16 County and Hmong as the third most spoken language in Wisconsin and Milwaukee
17 County; and
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19 WHEREAS, the 2021 American Community Survey 1-year estimates 17.6% of
20 the population, or 152,807 people, in Milwaukee County speak a language other than
21 English and 11.2 % of the population, or 98,603 people, speak Spanish; and
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23 WHEREAS, the 2022 WisDOT Language Action Plan indicates that of
24 Wisconsin's nearly 5.5 million residents, an estimated 475,226 residents speak a
25 language other than English at home; and
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27 WHEREAS, [Executive Order 12250](#) authorizes federal entities to provide issue
28 guidance and technical assistance to individuals and entities that have rights or
29 responsibilities under Title VI of the Civil Rights Act of 1964; and
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31 WHEREAS, potential options to be utilized for serving residents with Limited
32 English Proficiency (LEP) include written foreign language translation service and
33 telephone interpretation service; and
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35 WHEREAS, through providing vital language services to residents with LEP,
36 Milwaukee County remains committed to achieving racial equity for all residents,
37 regardless of race, ethnicity, or national origin; and
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39 WHEREAS, the Committee on Finance, at its meeting of September 14, 2023,
40 recommended adoption of File No. 23-833 (vote 7-0); now, therefore,
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42 BE IT RESOLVED, the Milwaukee County Board of Supervisors hereby
43 requests the Project Management Office in the Office of Strategy, Budget and

44 Performance to collaborate with the Department of Administration - Information
45 Management Services Division (DAS-IMSD) and other entities as needed to explore,
46 and implement if feasible, options to equip departments with the necessary
47 resources/training to provide public information, forms, websites, and other
48 communications in Spanish, Hmong, and other relevant languages, upon request, to
49 residents with Limited English Proficiency (LEP); and

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51 BE IT FURTHER RESOLVED the Milwaukee County Board of Supervisors
52 hereby requests the Project Management Office in the Office of Strategy, Budget and
53 Performance and the Department of Administration - Information Management Services
54 Division (DAS-IMSD) to provide a report outlining potential options to be utilized by
55 Milwaukee County as presented in this resolution and additional resources that may be
56 required to fully effectuate.

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09/14/23
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