

Flock Safety

October 30, 2025

VIA EMAIL [Tricia.Carlson@milwaukeecountywi.gov]

Milwaukee County Sheriff's Office
821 W. State Street
Milwaukee, WI 53233

RE: Request for Information on Flock's PTZ Cameras

Dear Inspector Carlson,

This letter serves to provide a detailed overview of the Flock Safety camera systems currently deployed by the Milwaukee County Sheriff's Office and to clarify the status and technical specifics of certain advanced features, which do not include "facial recognition technology."

The Flock Safety cameras currently utilized by your agency are highly effective tools designed to capture objective evidence related to vehicles and crime events.

Today, we enable both live video streaming as well as 30 days of recorded video on the cameras. This capability allows our personnel to access live on-scene video and real-time incident data in a single view, ensuring evidence can be provided to law enforcement quickly so resources can be deployed effectively and promote safety in the field. During critical incidents, the system allows personnel to stay in control from a safe distance and get a comprehensive live view using remote PTZ (Pan-Tilt-Zoom) controls. The technology's sole purpose is to gather actionable, objective evidence to assist in preventing and solving crimes.

The Flock cameras utilized by Milwaukee's County Sheriff's Office do not utilize facial recognition technology, nor do any of Flock's products or technology utilize facial recognition technology. For the purpose of clarity, facial recognition technology is defined as an automated or semi-automated process that assists in identifying or verifying an individual's identity based on the physical characteristics of their face.

We remain committed to using technology responsibly and transparently to enhance public safety while protecting the privacy and needs of our community members.

Best regards,

/s/ Amy M. Palumbo

Policy Manager
Flock Group, Inc.

