

From the Clerk of Circuit Court requesting

A RESOLUTION

WHEREAS, pursuant to Wis. Stat. 59.52(28) and 59.40(4), the Clerk of Circuit Court may enter into a contract with a debt collector for the collection of debt owed pursuant to court orders; and

WHEREAS, in 2022, the then-interim Clerk of Circuit Court oversaw the early stages of an RFP process for collection services to competitively solicit a provider to collect court-ordered judgments and tax refund intercept processing, and planned to award said contract in the same year; and

WHEREAS, to facilitate this process, the Board of Supervisors (in File Number 22-684) authorized the Clerk of Circuit Court to extend the preexisting agreement on a month-to-month basis until the award of a new contract was made or until May 31, 2023; and

WHEREAS, consultations between the incumbent Clerk of Circuit Court's administration and the Department of Administrative Services have yielded consensus to proceed with an RFP for collection services in 2023, structured in a manner that explicitly aligns with all statutory and ordinance-mandated obligations but also with Milwaukee County's strategic vision of becoming the healthiest county in the state by achieving racial equity, with a specific focus on fulfilling all pertinent court orders while preventing the financial exploitation of Milwaukee County residents; and

WHEREAS, in order to continue the fulfillment of pertinent court orders involving fines and forfeitures, surcharges, assessments, attorney fees, and the processing of tax refund intercepts, it is necessary to ensure the continuity of collection services until the completion of this RFP process; and

WHEREAS, on April 25, 2025, the Milwaukee County Board of Supervisors adopted file no. 25-278, authorizing a month-to-month contract extension with Credit Services International through December 31, 2026 or the conclusion of the request of proposal process could be concluded: and

WHEREAS, the committee on Finance at it March 12, 2026 meeting

BE IT RESOLVED, that the Clerk of Circuit Court is authorized to execute a Professional Service Agreement with Credit Service International for the collection of court-ordered judgments and tax refund intercept processing for the time period of April 1, 2026 through March 31, 2028, with two optional renewable extensions of two years each. This contract will allow Credit Services International Corporation to collect unpaid fines, fees, and forfeitures, as well as restitution owed to crime victims.