

**COUNTY OF MILWAUKEE**  
Inter-Office Communication

**DATE:** November 13, 2017

**TO:** Theodore Lipscomb, Sr., Chairman, Milwaukee County Board of Supervisors

**FROM:** Jeanne Dorff, Interim Director, Department of Health and Human Services  
*Prepared by: Mark Mertens, Delinquency and Court Services Administrator*

**SUBJECT:** **Report from the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2018 purchase of service contracts with community vendors for the Delinquency and Court Services Division**

**Issue**

The Interim Director, Department of Health and Human Services (DHHS), is requesting authorization to enter into 2018 purchase of service contracts for the Delinquency and Court Services Division.

**Background**

Since 1970, DHHS has supported a social service delivery system comprised of both directly provided and purchased services using a combination of State, grant and local tax funds. Partnerships with community providers have allowed DHHS to cooperate and collaborate with various community agencies and resources. These partnerships further the opportunities for community participation, leverage resources and utilize community expertise regarding the DCSD community response to delinquency.

DCSD conforms to the DHHS Request for Proposals (RFP) process to ensure objectivity and fairness in the awarding of purchase of service contracts. DCSD relies on these objective reviews by community panels and DHHS contract administration/quality assurance to guide award recommendations. DCSD also may consider other salient factors in order to best meet the needs of the juvenile court and youth served including the financial stability of applicants to ensure the continuity of services, the minimization of service disruption, provider alignment with emerging strategies or changing system demands, opportunities for further resource leveraging and information sharing and maximization of resources.

**Discussion**

The Department is requesting approval to purchase services with the agencies listed below for the identified service and contract amounts for the time period of January 1 to December 31, 2018. Program areas that were included in an RFP issued for 2016 and 2017 contracts as part of a three-year contract cycle will be discussed first, followed by program areas included in the RFP for 2018 contracts.

**Saturday Alternative Sanctions Program**

The Saturday Alternative Sanction Program is designed to provide a community-based alternative to detention for sanctions placement for youth who violate the conditions of their probation. The Saturday Alternative Sanctions Program will provide a timely response that holds youth accountable relative to their violations and engages them in positive, constructive evidence based programming.

DCSD issued an RFP in 2015 and based on the scores from the RFP community panel, DCSD recommends entering into a purchase of service contract with Wisconsin Community Services (WCS) in the amount of \$361,180, which includes 40 slots for males and females.

<b>Service</b>	<b>Provider</b>	<b>2017 Allocation</b>	<b>2018 Allocation</b>	<b>2017/2018 Change</b>
Saturday Alternative Sanctions Program	Wisconsin Community Services, Inc.	\$361,180	\$361,180	\$0

**Youth Employment Program**

The Youth Employment Program (YEP) is designed to provide training and employment opportunities for youth served by DCSD. The goal of the program is to assist youth in Milwaukee County in making the successful transition from adolescence into adulthood through job skills and work experience. This program will provide the opportunity for youth to learn professional and personal skills that lead to employment opportunities. Each youth who completes the training and programming portion of the YEP will be transitioned into a hands-on field experience and then hired as a part-time employee.

For 2017, this program was up for competitive bid and the Social Development Commission was selected. SDC is recommended for a purchase of service contract for up to 200 youth for \$88,400 for the time period of January 1, 2018 through December 31, 2018. The contract is renewable for up to three years.

<b>Service</b>	<b>Provider</b>	<b>2017 Allocation</b>	<b>2018 Allocation</b>	<b>2017/2018 Change</b>
Youth Employment Program	Social Development Commission	\$88,400	\$88,400	\$0

**Mentoring Program**

The Mentoring Program through Southwest Key is funded by a grant through Southwest Key, and DCSD supplements that grant funding with incentive-based rewards for youth that do well and complete program expectations. DCSD recommends entering into a purchase of service contract with Southwest Key for \$3,600 for a mentoring program for youth involved in the youth justice system.

<b>Service</b>	<b>Provider</b>	<b>2017 Allocation</b>	<b>2018 Allocation</b>	<b>2017/2018 Change</b>
Mentoring Program	Southwest Key	\$3,600	\$3,600	\$0

**Peer Specialist Program**

The Peer Specialist Program is funded by the Juvenile Justice AODA project, a grant funded by the Wisconsin Department of Health Services. DCSD is recommending a contract with Wisconsin Community Services (WCS) to facilitate a Peer Specialist Program in the community to provide preventative, educational and supportive services to youth and their families. This program will be offered to youth in the community as well as those in various DCSD programs and in the Detention Center. Wisconsin Community Services (WCS) is recommended for a purchase of service contract in the amount of \$40,816 for January 1 through December 31, 2018.

<b>Service</b>	<b>Provider</b>	<b>2017 Allocation</b>	<b>2018 Allocation</b>	<b>2017/2018 Change</b>
Peer Specialists Program	Wisconsin Community Services	\$49,204	\$40,816	(\$8,388)

**Evening Report Center**

The Evening Report Center is designed as a program to provide a community-based alternative to detention for youth being placed in secure detention prior to disposition for sanctions or youth picked up on a warrant and are pending court. The Evening Report Center provides a timely response that holds youth accountable, provides supervision and engages the youth in positive and constructive programming. This program was initiated in 2014 as a result of an increase in available Early Intervention Program (EIP) funds to support youth justice programs and services aimed at youth at risk of delinquency. DCSD has been awarded this grant for the time period spanning January 1, 2018 through December 31, 2018 in the amount of \$153,300. This will supplement the Youth and Family Aids Program funding from the State of Wisconsin Department of Children and Families (DCF).

Wisconsin Community Services (WCS) is recommended for a purchase of service contract for 30 slots in the amount of \$315,000 with a portion of that coming from EIP grant revenue.

Service	Provider	2017 Allocation	2018 Allocation	2017/2018 Change
Evening Report Center	Wisconsin Community Services, Inc.	\$315,000	\$315,000	\$0

### **The Community Service and Restitution Coordination Program**

The Community Service and Restitution Coordination program is designed as a program to provide a resource for youth to complete their court-ordered conditions of community service and pay back their court-ordered restitution. This program addresses a significant barrier to youth completing the conditions of their court order or Deferred Prosecution Agreement (DPA) by providing and monitoring of community service opportunities. The program primarily serves post-dispositional youth subject to a court order, along with youth on a DPA or consent decree. The Community Service and Restitution Coordination program is also designed to be an alternative to youth being placed in secure detention for sanctions or youth picked up on a warrant and are pending court.

Wisconsin Community Services (WCS) is recommended for a purchase of service contract in the amount of \$160,614 for 20 slots.

Service	Provider	2017 Allocation	2018 Allocation	2017/2018 Change
Community Service & Restitution Coordination	Wisconsin Community Services, Inc.	\$160,614	\$160,614	\$0

### **Level II Monitoring Services with Optional GPS**

The Level II In-Home Monitoring Program with optional Global Positioning System (GPS) is a monitoring program that primarily serves youth pending court for alleged delinquency as an alternative to secure detention. The program provides intensive in-home monitoring services to youth and their families in an effort to support parental home supervision, to avoid additional offenses, and to appear for their court hearings. Youth are primarily court ordered into this program and remain until the time of disposition or discontinuation of services is deemed appropriate by the court or DCSD. The program is based on the belief that juveniles who remain connected with their families, schools, peers, employers, and other community resources will decrease the likelihood of further contact with the juvenile justice system. This is accomplished through a structured supervision plan, program support and counseling, advocacy and the availability of 24-hour crisis intervention. The use of GPS is also an option for youth in this program who need additional monitoring and supervision.

St. Charles Youth and Family Services is recommended for a purchase of service contract in the

amount of \$629,305 for 47 slots to cover the north side. Southwest Key is recommended for a purchase of service contract in the amount of \$1,000,721 for 90 slots to cover the South side. St. Charles is recommended for purchase of service contract for post dispositional youth for a total of 25 slots in the amount of \$375,000 and Southwest Key is recommended for a total of 25 slots in the amount of \$277,979.

<b>Service</b>	<b>Provider</b>	<b>2017 Allocation</b>	<b>2018 Allocation</b>	<b>2017/2018 Change</b>
Level II Monitoring Program	St. Charles Youth and Family Services (47 slots)	\$629,305	\$629,305	\$0
Level II Monitoring Program	Southwest Key Programs, Inc. (90 slots)	\$1,000,721	\$1,000,721	\$0
Level II Post	St. Charles (25 slots)	\$375,000	\$375,000	\$0
Level II Post	Southwest Key (25 slots)	\$277,979	\$277,979	\$0

### **Targeted Monitoring Program**

The Targeted Monitoring Program (TMP) provides intensive supervision, structure, support, and skill-building opportunities for different target groups of youth involved in the juvenile justice system. The targeted populations include youth who are found to be in possession of a firearm, determined to be a serious chronic offender, referred for a burglary or auto theft offense, or identified for the Milwaukee County Accountability Program (MCAP). The program is intended to hold youth accountable in the community while ensuring community safety and providing youth with skills to change their thinking and behaviors. The TMP frequently serves as an alternative to juvenile corrections.

Running Rebels Community Organization is recommended for a purchase of service contract for 135 slots for the intensive monitoring program and 45 slots (24 in detention and 21 in the community) for MCAP target populations for a total of 180 slots with Running Rebels Community Organization for a total of \$2,105,000.

<b>Service</b>	<b>Provider</b>	<b>2017 Allocation</b>	<b>2018 Allocation</b>	<b>2017/2018 Change</b>
Targeted Monitoring Program	Running Rebels Community Organization	\$2,105,000	\$2,105,000	\$0

### **Prevention and Aftercare Program- Targeted Monitoring Program**

The Prevention and Aftercare Program serves siblings and graduates of the Targeted Monitoring Program in order to maximize the likelihood of positive and enduring change in youth and families. This program serves at any one time up to 80 graduates of the Targeted Monitoring

Program and/or their siblings between the ages of 6-19. The goals are to prevent siblings from participating in delinquent activities and for young adults to gain skills needed for successful transition into adulthood. The program provides pro-social services and activities to help youth achieve their personal goals.

Running Rebels Community Organization is recommended for a purchase of service contract in the amount of \$195,000 for 80 slots in the Prevention and Aftercare Program.

<b>Service</b>	<b>Provider</b>	<b>2017 Allocation</b>	<b>2018 Allocation</b>	<b>2017/2018 Change</b>
Prevention and Aftercare Program	Running Rebels Community Organization	\$195,000	\$195,000	\$0

### **Shelter Care**

Shelter Care provides short-term (typically 30 days), non-secure, 24-hour supervised care and residential programming to youth. The program primarily serves youth pending court for alleged delinquency as an alternative to secure detention placement. Other youth involved in the youth justice system may be placed in Shelter Care at the discretion of either the DCSD or the Children's Court. DCSD selected a vendor through a competitive RFP process in 2016 for 2017 and plans to enter into a purchase of service contract with Wisconsin Community Services for January 1, 2018 through December 31, 2018. The contract reflects 15 beds in the boy's shelter and 10 beds in the girl's shelter.

<b>Service</b>	<b>Provider</b>	<b>2017 Allocation</b>	<b>2018 Allocation</b>	<b>2017/2018 Change</b>
Shelter Care	Wisconsin Community Services	\$2,273,488	\$2,297,063	\$23,575

For 2018, the Department issued Requests for Proposals (RFPs) for the following program areas and is requesting approval to purchase the identified services:

### **Juvenile Educational Treatment Initiative**

In late 2015, DCSD, in collaboration with Milwaukee Public Schools, created a pilot day treatment program, Juvenile Educational Treatment Initiative (JETI), which includes evidence-based programming and clinical services for youth, along with working directly with the schools in order to meet the multiple needs of youth and their families. There was an RFP process in 2017 for 2018 contracts and Southwest Key is the provider selected for a 2018 contract. This program includes a total of 40 slots for youth involved in the youth justice system. Of these 40 slots, 20

are community based and 20 are located directly in selected MPS schools where there is a high number of youth involved in the youth justice system enrolled.

Southwest Key is recommended for a purchase of service contract for 40 slots for males and females for \$733,623.

<b>Service</b>	<b>Provider</b>	<b>2017 Allocation</b>	<b>2018 Allocation</b>	<b>2017/2018 Change</b>
JETI Program	Southwest Key	\$733,623	\$733,623	\$0

### **Community Connections**

The Community Connections Program is a diversion program for moderate risk youth who are referred to DCSD on their first charges who would otherwise be subject to a delinquency petition and subsequent court proceedings. Each youth receives a comprehensive assessment which guides program implementation and service referrals for the youth and family. This program is provided by a community-based agency to coordinate service referrals, ensure completion of program requirements, and provide support for families to prevent future recidivism. There was an RFP process in 2017 for 2018 contracts and Southwest Key is the provider selected for a 2018 contract.

Southwest Key is recommended for a purchase of service contract for no more than \$552,870 for the Community Connections program.

<b>Service</b>	<b>Provider</b>	<b>2017 Allocation</b>	<b>2018 Allocation</b>	<b>2017/2018 Change</b>
Community Connections	Southwest Key	\$552,870	\$552,870	\$0

### **Community Accountability Panels**

Community Accountability Panels (CAP) was initiated by Delinquency and Court Services (DCSD) for first-time juvenile offenders, ages 10 through 16, as a diversion effort for low risk offenders. This program is to provide dispositional alternatives to the judiciary to address increasing numbers of juvenile offenders. The CAP is a juvenile diversion program which gives first time minor offenders apprehended for misdemeanors the option of appearing before a panel of community volunteers, called the Community Panel, rather than entering the juvenile court system. The goal of the program is to reduce the number youth referred to the juvenile justice system while holding them accountable for their actions. There was an RFP process in 2017 for 2018 contracts and Professional Services Group (PSG) was selected for a 2018 contract

Professional Services Group is recommended for a purchase of service contract in the amount of \$198,000 for 200 slots.

<b>Service</b>	<b>Provider</b>	<b>2017 Allocation</b>	<b>2018 Allocation</b>	<b>2017/2018 Change</b>
Community Accountability Panels	Professional Services Group	\$198,000	\$198,000	\$0

### **Intensive Monitoring Program - Aftercare**

DCSD assumed aftercare responsibilities from the State of Wisconsin effective July 1, 2017. The Intensive Monitoring Program-Aftercare was initiated by DCSD in July 2017 to provide supervision, structure, support and skill building opportunities for youth returned to the community after placement in a youth correctional facility. This program is very similar to the Intensive Monitoring Program for youth on probation but includes GPS monitoring for youth when they are initially returned to the community.

DCSD currently contracts for this program with Running Rebels for 2017. There was an RFP process in 2017 for 2018 contracts and no responses were received. Therefore, DCSD reached out to Running Rebels and the agency agreed to continue this program through a transition period as DCSD works on securing a permanent contract.

Running Rebels is recommended for a purchase of service contract in the amount of \$78,686 for 10 slots for January 1, 2018-March 31, 2018.

<b>Service</b>	<b>Provider</b>	<b>2017 Allocation</b>	<b>2018 Allocation</b>	<b>2017/2018 Change</b>
IMP-Aftercare	Running Rebels	\$0	\$78,686	\$78,686

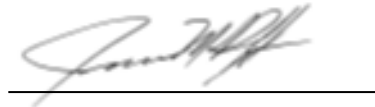
### **Recommendation**

It is recommended that the Milwaukee County Board of Supervisors authorize the Interim Director, Department of Health and Human Services, or her designee, to enter into purchase of service contracts for 2018 for a variety of services and programs for the time period of January 1 through December 31, 2018 with the providers listed and in the amounts specified in the attached resolution. Approval of the recommended contract allocations will allow for the provision of identified high priority community-based services for youth being served by the Delinquency and Court Services Division.



**Fiscal Impact**

The proposed purchase of service contracts reflect total expenditures of \$9,412,857. Sufficient funds have been allocated in the 2018 Budget to cover these costs. A fiscal note form is attached.



Jeanne Dorff, Interim Director  
Department of Health and Human Services

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