

Mid-year 2025 Report to the Service Delivery Committee of the Commission on Aging

**Legal Action of Wisconsin:
Benefit Specialist/Legal Services**



Please share a success from the first half of 2025.

A low-income SeniorLAW client, using a Section 8 voucher and living with three grandchildren was being improperly billed for utilities by a landlord who is well known for poor upkeep of rental properties. When payment for the utilities was not received, the landlord filed an eviction case against the client. If granted, the eviction would cause the family to become homeless and would also cause the client to lose their housing voucher. A SeniorLAW attorney represented the client in court and argued that the notice provided was improper and argued that the case should be dismissed. The court agreed and dismissed the case. The attorney also filed a motion to seal the case which allowed the client to move to a new apartment.



Please share a challenge from the first half of 2025.

- SeniorLAW regularly sees cases in which enrollment into a FamilyCare Managed Care Organization is delayed due to mistakes that are made in the processing of Medicaid applications. Clients living in assisted living facilities will often be unable to pay one or more months of facility fees due to these delays. Nonpayment can also result in the client receiving a 30-day involuntary discharge notice from the assisted living facility.
- When representing clients in these cases, SeniorLAW will file a fair hearing to argue that the enrollment date should be backdated. We are now dealing with a fair hearing decision in which the ALJ determined that the enrollment date could only start after the 30-day maximum time frame that IM has to process applications.
- SeniorLAW has argued that the State should change the decision to backdate enrollment to the date that IM had the client's application and verification documents.
- We are awaiting a decision.



Report on 2025 Performance Objectives

	ACTUAL	GOAL
Cases Opened	301	600
Monetary Impact	1,651,203	550,000
Cases handled by volunteer attorneys	35	40



**MILWAUKEE
COUNTY**

Funding Summary

- Total Agency Budget: **\$16,104,525**
- ADS funding amount, and percentage of agency budget: **\$405,292, 2.5%**
- Contract spending: **\$237,856**



Please share one service improvement or planned change for the second half of 2025.

Starting August 4, 2025, SeniorLAW will start accepting all housing case types and all consumer case types.

For the past three years, due to limited resources, SeniorLAW had been accepting only eviction cases with court dates and very few consumer issues.

