

# Combined Community Services Board Meeting November 22, 2023

The Combined Community Services Board convened hybrid on Wednesday, November 22, 2023. Members and attendees joined the hybrid meeting in Coggs Room 104, 1220 W. Vliet St, Milwaukee, WI 53205, with video conference option available for those attending via Microsoft TEAMS.

# **Members Present:**

Dennise Lavrenz, *Chair*Supervisor Priscilla Coggs-Jones
Tiffany Payne
Delores Sallis
Robyn Rodgers

### **Members Excused:**

Julie Alexander Cindy Bentley

# **Staff Present:**

Domonique Klett, *DHHS*Marietta Luster, *DHHS*Anouvong Chanthavixay, *DHHS*Alyssa Blom

## **Attendees from the Public**

#### **MINUTES**

#### I. CALL TO ORDER AND ROLL CALL:

Chair Dennise Lavrenz called the meeting to order at 10:04am. Office Assistant, Domonique Klett called roll call. Quorum was present.

# II. REVIEW AND APPROVAL OF THE OCTOBER 12, 2023 COMBINED COMMUNITY SERVICE BOARD MEETING MINUTES

MOTION: To accept the October 12, 2023 Combined Community Services Board

meeting minutes.

ACTION: Motion prevailed by unanimous consent (Rodgers Moved, Sallis

Second)

# III. AGING AND DISABILITY SERVICES (ADS) UPDATE, Marietta Luster ADS Administrator

Administrator Marietta Luster shared updates for Aging and Disabilities Services. Administrator Luster shared updates regarding the Resource Center; the Independent Living Support Program (ILSP) is filling up very quickly. There are currently over 200 applicants. The program's purpose is to help individuals stay in their homes, to assist them with becoming or staying independent. Applicants who did not qualify for publicly funded long-term care, would qualify for the

Independent Living Support Program. The ADRC will be doing a winter gear giveaway. There will be a total of 7 events in the community. Customers can also call the ADRC to obtain any gear they might be needing for the winter.

Updates on the Adult Protective Services area were also given. An EMDT Coordinator has been hired, Calley Flatter. An Opioid Coordinator has also been hired, Ricky Person. He will be surveying the DHHS staff to see what kind of training topics will be of interest to individuals regarding opioid training. APS has received over 2,600 referrals in 2023. They continue to go into the community to educate individuals what abuse, neglect and financial exploitation is. APS has noticed an increase on scam lately. They are increasing their efforts to educate seniors on this topic. ADS trained on this particular topic yesterday.

Administrator Luster gave an update on the Aging Unit. The Advocacy Seniors Leader program, 17 new participants advocating for the aging unit. Their goal is to assist with advocacy and make sure that older adults are included in community activities. Updates on the Health & Wellness; there is a vaccine collaboration with the City of Milwaukee, Wauwatosa Health Department and Health Connections. The 2023 A&D Transportation Plan, First Transit will be getting funding for another cycle.

The Senior Centers has had changes, a new audio video system has been placed at the Wilson. All five Senior Centers have a new exterior sign, revealed last week.

The Office of Persons with Disabilities updates; Wil-O-Way Underwood and Wil-O-Way Grant are participating in the winter gear give away. Individuals participating in the programs will be receiving gear as well through December 1<sup>st</sup>-December 8<sup>th</sup>. Five new facility managers have been hired for the Office of Persons of Disabilities.

Administrator Luster shared that November is National Caregiver month. Last year a movie was produced, this year there were various events throughout Milwaukee County. She shared if the CCSB Members are interested in participating next year to reach out to her.

# IV. REVIEW OF THE COMBINED COMMUNITY SERVICES BOARD MEMBER CONTACT INFORMATION

Every meeting the contact list for the board will be reviewed to ensure it is up to date. Dennise went over the CCSB contact list with the board individually. Present board members stated how they would like their credentials to appear on the web site and any pamphlets created. Alyssa Blom is responsible for updating the CCSB's web site as well as completing the one pager. It is suggested that a training course or cheat sheet be handed out to committee members to ease the difficulty of signing into their county appointed emails.

#### V. COMBINED COMMUNITY SERVICES 2023 ACCOMPLISHMENTS:

### A. Annual Report

Dennise read from page 26 in the 2022 Annual Report. It was suggested that the 2023 Annual Report include what CCSB has been working on and what you're looking for to engage readers. The Annual Report will include CCSB's goals for the year and the web site will be updated to coincide with what the Annual Report says. The current county web site for CCSB is outdated and does not reflect current membership.

#### VI. 2024 COMBINES COMMUNITY SERIVCES BOARD GOALS:

For 2024, Dennise wants CCSB to focus on having a full board, clarity about the mission statement, values and who CCSB is as well as a better system and structure. A goal of 2024 is to get more organized around advocacy and getting the CCSB name out.

#### A. SPEAKER INVITATIONS

#### B. EVENTS

CCSB will have a table for the 34<sup>th</sup> Anniversary of the ADA in 2024. CCSB is committing to the following events in 2024:

- Marshall High School Children's Program Event on March 9, 2024
- ADRC Celebration in May, actual date TBA
- World Elder Abuse Awareness Day June 15, 2024
- ADA Celebration July 26, 2024
- BHD Public Hearings, dates TBA
- Advocacy Days, dates TBA

# VII. DISCUSSION & FINALIZE THE 2024 MEETING CALENDAR:

Dennise Lavrenz would like to invite a representative involved in the Humana Inclusa transition. In 2023 Curtis Cunningham was the speaker on this topic, follow up will be done to see if he is still the current speaker for this.

CCSB will meet the 4<sup>th</sup> Wednesday of every other month for the 2024 calendar vear:

- February 7, 2024
- March 27, 2024

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- May 22, 2024
- July 24, 2024
- September 25, 2024
- November 27, 2024

#### VIII. CHILDREN YOUTH AND FAMILY SERVICES SUPPORT:

Director Toto Chanthavixay provided an update for Children, Youth and Family Services. Earlier this month, the Birth to 3 program held a three-strategy meeting with leaders from Saint Francis, Penfield and Curative where they discussed advocacy on a federal level for more funding. They spoke on being able to talk to Senators and people at the state level to discuss the funding issues for the Birth to Three program. They discussed the 2022 gaps and discussed how they can increase funding for the program. Director Chanthavixay shared a few strategies to make this possible such as more media exposure and bringing in leaders at the state level into customers' homes to realize that Birth to Three is a critical part of the community for families.

Director Chanthavixay shared updated on the CLTS/CCOPP. There are three new contracted agencies, Lutheran Social Services, Life Navigators and Wisconsin Community Services. They have been transferring cases to them and are slowly chipping away on the waiting list. At this moment they are currently at about 600 cases whereas before it was around 740 cases. The total number of enrollments has been about 2700, they expect to have around 3000 enrollments in the second quarter of 2024. Enrollment and the waitlist continue to grow.

#### IX. CCSB ADVOCACY REPORTS

#### A. ANNOUNCEMENTS

Dennise Lavrenz is a member of the Community Advisory Committee which is a group of people that have interacted or have been served by the mental health service line. This board will be meeting on Monday November 27<sup>th</sup>. Dennise will be recommending that members of the Milwaukee County Mental Health Stakeholder Advisory Council join CCSB to balance out the board's mental health representation.

County Executive David Crowley is expected to attend the next CCSB meeting on Wednesday, February 7, 2024.

#### >CCSB ORDINANCE

CCSB is short 3 board members. One more County Supervisor is needed to join the board. Dennise would like the remaining 2 members to be a parent of a child being served in Birth to 3 or Long-

Term Care and a member who is a part of the mental health community.

#### >BYLAWS

Dennise reviewed ordinance, Chapter 93 in the Community Services Board. This discusses the purpose of the board and what's important. The board chose to focus on the membership aspect of this. For 2024, Dennise will work with Tim Schabo to recruit new members so there is a full board of 9 members. Tim Schabo has replaced Schinika Fitch as the County Executive's Assistant. Multiple board member's terms expire in March 2024 and will need instruction on how to reinstate.

#### B. **BOARD MEMBERS REPORTS**

Tiffany Payne reports that her big accomplishment for 2023 was staying informed about opportunities and events CCSB could be represented in. In 2024 Tiffany would like to continue to stay informed about events and how CCSB can lend their voice to these events as well as be active participants individually and as a group.

Robyn Rodgers likes the boards accomplishment of keeping the board members enthusiastic about their mission and being consistent in implementing involvement when opportunities are presented.

Delores Sallis feels CCSB's biggest accomplishment for 2023 is having the various speakers that attend CCSB meetings and how they are able to inform and engage members in various opportunities.

Dennise Lavrenz highlighted the time David Crowley attended a CCSB meeting and how he was highly engaged with the board members as a big accomplishment for 2023. As well as the ADA 33<sup>rd</sup> anniversary celebration and how the board was able to represent themselves to the community.

Marietta Luster feels a big accomplishment for CCSB in 2023 was welcoming Delores Sallis as a member to the board. Marietta states how the many connections Delores has on a state, county and federal level are priceless and provide CCSB with many additional resources.

Anouvong Chanthavixay agrees with Marietta that gaining Delores Sallis as a board member for CCSB was a big accomplishment for 2023. He also appreciates the support CCSB provides to Children's services.

Delores Sallis holds a technology class that has 70 people signed up for it. Marquette sends interns weekly to assist in tutoring individuals for one-on-one

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help. She also organized the Shot Stop, a program that helps people get any shot they need in home as well as locations. The REACH program has paid money to use towards Shot Stop co-pays for those who cannot afford to pay.

Robyn Rodgers held a workshop at her church where she provided the community with caregiver resources for people who are dealing with people that are experiencing Alzheimer's disease.

### X. ADJOURNMENT:

Meeting adjourned at 11:57 a.m.

The next Combined Community Service Board meeting will be February 7, 2024, a hybrid meeting held in Coggs room 104 at 10:00 a.m.

Respectfully submitted,

Domonique Klett Clerical Specialist I