

2024 Report to the  
Service Delivery Committee of the  
Commission on Aging  
VENDOR  
PROGRAM



# Please share a success from the second half of 2024.

Tell us a story of a client who benefited from your service, or a programmatic development that was well received

-Client A202453 :

63 years old, male, was living by himself. On his way home, to his apartment (public housing), he got robbed and beaten severely in the elevator. He contacted HAFA's staff. Staff called 911. HAFA staff helped client, worked with police department, DA's office and public housing.

Client was relocated to another public housing apartment on Highland Avenue, closer to HAFA. This makes it easier for client to come to HAFA for services: advocacy and food pantry.



# Please share a challenge from the second half of 2024.

- Tell us about a challenge and how you addressed it. It can be something that you were able to overcome, or not.

If you have a challenge that you think that the Commissioners could directly help you with, please share it here.

-HAFA projected to served a total of 90 unduplicated Southeast Asian elderly and 18 other refugee elderly.

-we exceeded our projected goals of serving Southeast Asian elderly by serving 151 Unduplicated clients

-We did not meet our projected goal of serving 18 other refugee elderly. We only were able to provide services to 8. Due to the following:

-Language and cultural barriers



# Report on 2024 Performance Objectives

	ACTUAL	GOAL
Objective 1 : Provide services to 90 unduplicated Southeast Asian Elderly	151	90
Objective 2: Provide services to 18 unduplicated other refugee Elderly	8	18
Objective 3		





# Funding Summary

- Total Agency Budget :  
-\$702,609.00
- ADS funding amount, and  
percentage of agency budget  
-\$50,000 : 7%
- Contract spending  
-\$50,000



**Please share one service improvement or planned change for the beginning of half of 2025.**

**Covid-19 Vaccination Outreach program (August 2024 to June 2025)**

**Up-to-date report (August 2024 to Jan 2025)**

- Conducted 6 on-site/off-site vaccination clinics (planned 5)**
- Provided Vaccination to 110 elderly aged 60+ / 152 age -59 = 262 (planned Vaccination to 135 elderly)**
- Conducted 5 Educational workshop to 114 clients (planned 4 workshops to 80)**

**Partners:**

- Kaj Siab Senior Center**
- Mong Teng Food Market**
- Hmong Town**
- Just One More Ministry**
- New Threads of Hope**
- Giving to the Nation**
- Hayat Pharmacy**
- Health Connections**
- Milwaukee Hmong New Year**

