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3 **A RESOLUTION**

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5 Requesting a response from the Wisconsin Department of Health Services to the
6 questions posed by the Milwaukee County Aging and Disability Resource Center
7 Governing Board on February 12, 2014
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9 WHEREAS, in December of 2013 the Aging and Disability Resource Center
10 Governing Board (Board) invited officials from the Wisconsin Department of Health
11 Services (DHS) to attend a special meeting of the Board in January 2014 to discuss,
12 among other things, consumer problem areas in long-term care programs and the
13 Board's statutory responsibility to seek out information from the Managed Care
14 Organizations; and
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16 WHEREAS, this special meeting was held on January 22, 2014, and attended by
17 a representative of the Department of Health Services' Division of Long Term Care; and
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19 WHEREAS, at the next general meeting of the Board on February 4, 2014, a
20 representative from the Department of Health Service's Office of Family Care
21 Expansion appeared and requested time to discuss and clear up misinformation
22 presented by DHS and others at the January 22, 2014, board meeting; and
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24 WHEREAS, it was agreed that DHS Office of Family Care Expansion staff would
25 appear at a future board meeting to present the information and respond to questions;
26 and
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28 WHEREAS, on February 12, 2014, the Board sent a list of follow-up questions
29 and requests for information regarding administrative review of denials of service and
30 requested that the response to its questions be both in the form of a presentation and in
31 writing; and
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33 WHEREAS, after requesting additional time, a representative of DHS sent a one-
34 page list of web pages in response to the Board's questions in May 2014; and
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36 WHEREAS, on June 3, 2014, after representatives of DHS spoke at the regular
37 Board meeting to clarify the misinformation received by the Board in February, many of
38 the Board's questions remained unanswered; and
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40 WHEREAS, on June 12, 2014, the Board sent a letter to the Representative of
41 the Office of Family Care Expansion and its Director requesting a meeting to discuss a
42 more thorough response to the questions posed by the Board; and

43 WHEREAS, a new meeting was scheduled for July 21, 2014, in Madison by DHS
44 to address the Board's questions, but was cancelled by DHS on July 17, 2014, to
45 accommodate additional people wishing to attend the meeting; and

46 WHEREAS, to date, no meeting is scheduled to answer the questions posed by
47 the Board; now, therefore,

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49 BE IT RESOLVED, that the Milwaukee County Board of Supervisors respectfully
50 requests that the Wisconsin Department of Health Services respond to the questions
51 posed by the Aging and Disability Resource Center Governing Board in the form of a
52 presentation and in writing; and

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54 BE IT FURTHER RESOLVED, that the Milwaukee County Administrator of the
55 Disability Services Division and the Director of the Milwaukee County Department on
56 Aging shall transmit this resolution to the Wisconsin Department of Health Services on
57 behalf of the Milwaukee County Board of Supervisors; and

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59 BE IT FURTHER RESOLVED, that the Milwaukee County Clerk is requested to
60 transmit copies of the enacted resolution to the State Assembly and Senate delegations
61 representing the Milwaukee Region of Family Care and the County Clerks of the eight
62 Counties in the Milwaukee Region.