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Feb 27, 2009

Atty. Jack Longert, Executive Director  
WisPACT, Inc.  
802 West Broadway, Suite 214  
Madison, WI 53713

Dear Mr. Longert and the WisPACT Board:

Please allow me to introduce myself in this letter, as I have not been in the job market for many years, and no longer have a current resume.

My education includes a B.S. degree in Psychology from the University of Wisconsin, in January, 1967, and several starts at the UW Law School. In college, I worked part time at the UW Memorial Union for nearly four years. After UW, and through the early 1970's, I had several jobs as a computer programmer in the private sector. These employers included J C Penney, the Chicago & Northwestern Railroad, and the Safeway supermarket chain. Later, I was at H&R Block for six seasons as a tax preparer.

It was in the mid-1970's that my multiple chronic health problems caught up to me, and I was forced to discontinue my Law studies, and to apply for Social Security Disability Insurance (SSDI). From the late 1970's to the 1990's, my efforts were concentrated on maintaining my health. A change in medication in the late 1980's brought about some relief, and the period of time between setbacks lengthened.

The early 1990's brought about significant declines in the health of my parents. After all the times they had taken care of me, my responsibilities began to shift to me taking care of them. It started with the making and going to medical appointments with them, conferring with their health providers, and managing medications, insurance claims, and other financial matters. Over the next several years, after my mother suffered an amputation, and my father's mobility was also slowly diminishing, I assumed the role of primary caregiver for both parents. I started doing a full range of household chores and took over all driving duties for them, including grocery and other shopping errands.

When my father had a stroke and went into a nursing home in 2003, it was all of the above and Power of Attorney for their finances. I took my mother to visit him at the nursing home nearly every day, or went by myself. At one point, I was there more than 300 consecutive days. At the nursing home, I got to know nearly every staff member, nearly every resident, and many of the family members that visited their loved ones there. I was Personal Representative for my father with Power of Attorney and actively involved in his care planning. Of course, any major decision was a family matter involving my mother, my two sisters, and myself, but as I was there every day, I was the go-to guy for day-to-day care decisions.

I learned a great deal about nursing home residents' issues during my father's nursing home stay. His room was near the dining room, so we saw a lot of the comings and goings of the other residents. The secure Special Care (Alzheimer's) Unit was right down the hall, so I saw first-hand how the issues that affected those residents were dealt with involving a wide variety of medical conditions. There were also some bus outings which I volunteered to help out on.

In addition, I have had significant experience as a disabled individual living in an able-bodied world, all the while dealing with my own various chronic health issues. Early in 2007, I went in for supposedly minor gall bladder surgery, but after three infections, three additional surgeries, and many other complications, I was too weak to be able to come home for more than six months. After one month at the first hospital, I spent another six weeks at an infectious diseases specialty hospital, and then four months at a nursing home, but not where my father was. During this time, my mother passed away at age 93. Six months after I came home, my father died at age 98.

I feel my qualifications for the position on the WisPACT Board are especially well suited to the role of being an advocate for the low-income elderly and disabled. These qualifications include my education, my limited, but relevant job experience, my life experiences, and my long term contacts with the public assistance programs in Wisconsin, including my time as a nursing home resident.

At age 64, I've been on SSDI since 1976, and am now living on my own. I do all my own household chores and outside errands, with some limitations such as heavy cleaning, which I out-source. At my condominium, I have served on the residents' Board of Directors for about ten years. My experience on the Board includes a total of nine terms as a director, including two terms as Vice-President, and currently, in my sixth term as President, since 2003. Our Board is involved mostly with financial matters, such as authorizing and approving service contracts. The actual work is out-sourced to a management company.

Further, I feel I am uniquely qualified by my experience with the Medicare / Medical Assistance (MA) programs. After first qualifying, I personally handled all my semiannual MA reviews, as well as several appeals. As Personal Representative / Power of Attorney, I handled nearly all the MA issues for my father's five year nursing home stay, and dealt with the complex application process and other issues presented by the new Medicare Part D for both my parents and for myself.

Personally, I'm ambulatory, and I drive, so I'm able to go on my own to shopping and to medical appointments. I get out to a local golf course during the season, and go out with friends occasionally. I spend a lot of time reading, and at the computer, mostly following current events, sports, and one of my life long interests, the weather. For entertainment, I'll watch the news on TV, some sports, the weather, of course, and an occasional movie.

Other personal qualities that I have been made aware of by others are an alleged sense of humor, a good memory, and the abilities to learn quickly, to analyze and solve problems, and to think critically. When I can see a problem, I can usually see a solution. I feel that I can add to the breadth of the Board by serving while being a WisPACT participant, as I can relate the participants' experiences and concerns to the Board.

I look forward to meeting with the WisPACT Board, and welcome any additional questions that may present themselves.

My sincere thanks to all for your consideration.

Michael D. Shovers

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Jan 31, 2012  
Mr. Don Natzke, Executive Director  
Milwaukee County Commission on Persons with Disabilities  
901 N. 9<sup>th</sup> St., Rm 307 B  
Milwaukee, WI 53203

Dear Mr. Natzke:

Please allow me to introduce myself. In this letter, I'm attaching my letter to WisPACT, dated Feb 10, 2009, that served as my application letter/resume for the position of Board Member. In addition, the text below will serve as an update of my various activities as a WisPACT Board member, and Officer.

In addition to the list below, I've also had an average of at least one phone conference per week with the Executive Director (ED). We've discussed various office issues, and worked on the scheduling and agendas for the various BOD and committee meetings.

Thank you for your consideration.

Michael D. Shovers

#### CHRONOLOGY OF WisPACT ACTIVITIES.

For 2009 - As a Director:

- Mar - Selected by WisPACT Board of Directors (BOD) to be a member of that BOD.
  - Mar - Participated with WisPACT staff and BOD in all-day Strategic Planning Seminar, in Madison.
  - Jun - First regular quarterly meeting of WisPACT BOD by teleconference. Also, regular Jun and Dec BOD meetings by teleconference.
  - Aug - Received call from the WisPACT ED asking if I would be willing to serve as Chair-Elect of WisPACT for 2010.
  - Oct - In-Person Annual Meeting in Madison. Elected by BOD as Chair-Elect. Also, In-Person regular BOD meeting. Under WisPACT by-laws, the Chair-Elect is equivalent to Vice-President, with presumption that the following year the Chair-Elect will be elected Chair. As an Officer, the Chair-Elect also serves on Executive BOD Committee.
  - Oct - Appointed to ED Evaluation Committee. Served through Jan, 2010.
  - Dec - Attended In-Person ED Evaluation Committee meeting, to personally report committee's results, including compensation, to the ED.
- Three trips to Madison for 2009, including one overnight stay.

For 2010 - As a Director and Chair-Elect:

- Jan - Begin term as Chair-Elect. Attended all four regular BOD meetings, the Oct BOD was In-Person, as was the Oct Annual meeting, while the Mar, Jun, and Dec regular BOD meetings were by teleconference, as were all four Executive BOD quarterly meetings by teleconference.
- Oct - Special In-Person meeting of Executive BOD, in Madison.
- Oct - Interim ED begins duties.

Oct - In-Person Annual Meeting in Madison - Elected by BOD as Chair for 2011. Also, In-Person

regular BOD meeting.

Nov - Appointed by Chair to form ED Search Committee. Served through selection of new ED in Feb. Also lead three teleconference Committee meetings.

Dec - Meet in Madison with Interim ED to plan for ED Search Committee. Also, to get acquainted with WisPACT office staff, including meeting with Marketing Specialist.

Three trips to Madison for 2010, with no overnight stays.

For 2011 - As a Director and Chair:

Jan - Begin term as Chair. Duties include supervision of Interim ED.

Throughout the year - Attended nearly all meetings of the various permanent and ad hoc committees, as ex-officio member, by teleconference.

Jan - Lead ED Search Committee's three-day series of interview sessions for ED finalists, in Madison. Also, meet with Interim ED, and informally with other BOD members.

Feb - Lunch meeting in Madison w/ outgoing Chair and Interim ED to set agenda for Executive BOD and regular BOD meetings.

Feb - New ED begins duties. My duties include supervision of new ED.

Feb - Lead first of four Executive BOD quarterly meetings by teleconference. Other three Executive BOD quarterly meetings were in May, Sep, and Nov, all by teleconference.

Mar - Lead first regular BOD quarterly meeting by teleconference. Dec meeting also by teleconference.

Mar - Meet with new ED, in Milwaukee.

Apr - Meet with ED, who interviewed me for WisPACT newsletter, in Madison.

Jun - Lead In-Person regular BOD quarterly meeting, in Madison. Also, meet with ED.

Jun - Attended, along with most WisPACT staff and BOD, an all-day Continuing Legal Education (CLE) seminar co-sponsored by WisPACT and the ElderLaw Section of the Wisconsin State Bar for about 150 attorneys from throughout Wisconsin, in Madison. Dinner meeting with ED, BOD members, WisPACT staff, and CLE Planning Committee. Meeting with ED.

Jul - Attend meeting, in Madison, with Auditor, Finance Committee, to review our auditor's report. Also, lunch meeting with ED. Also, attend meeting with ED and Marketing Specialist, to review marketing plans. Also, meet again with ED.

Aug - Attend lunch meeting, in Madison, with ED, Office Manager, and former Interim ED, to review audit issues.

Sep - Attend lunch meeting, in Madison, with Auditor's Managing Partner, ED, Office Manager, and former Interim ED, to review audit issues.

Oct - Lead In-Person regular BOD quarterly meeting, and Annual meeting, in Madison. Also, meet with ED and WisPACT staff.

Oct - Attended all-day seminar including sessions on Policy Governance and on Strategic Planning, for most WisPACT BOD members, in Madison.

Nov - Attended seminar for WisPACT staff, in Madison, to acquaint them w/ Policy Governance and Strategic Planning objectives as they apply to staff

Dec - Lead last regular BOD quarterly meeting by teleconference.

Nine trips to Madison for 2011, five of which included overnight stays.

From: Tom Heine <hpalex2000@yahoo.com>  
To: "Don.Natzke@Milwcnty.com" <Don.Natzke@Milwcnty.com>, M D Shovers <mshovers@wi.rr.com>  
Date: 05/17/2012 08:19 PM  
Subject: Mike Shovers

Dear Mr Natzky

It is my pleasure to send you a note regarding Michael Shovers in support of his becoming a member of the Commission. In all my 40 some years working with people with disabilities Mike is a shining example of one who cares. He has a passion for problem solving, addressing the needs of the disabled and for educating those of us who are more able than others.

I worked with Mike recently as the Interim Executive Director and President of the Wisconsin Pooled and Community Trust (WisPACT). A statewide Trust for people with disabilities. Mike became the Chair last year and led them through a very difficult transition period. He engaged the Board in training, helped hire a permanent CEO and President, revised numerous policies, and has been very active in educating the public and attorneys regarding the work of the Trust for years.

Should he be appointed to the Commission you will be lucky to have a man of great integrity, sincerity, devotion to the common good, and someone who knows how to deal with finances. An unusual combination all in one person. I am now the Chair elect of WisPACT and feel very comfortable, following one year after Mike stepped down, to take the Chair because he will still be there to help me help the Trust for disabled people in Wisconsin.

Feel free to contact me at 608-236-9590 if you have any questions.

Respectfully,

Tom Heine



May 25, 2012

Mr. Don Natzke, Executive Director  
Milwaukee County Commission For Persons With Disabilities  
901 N. 9th St., Rm 307 B  
Milwaukee WI 53233

Re: Recommendation for Michael Shovers

Dear Mr. Natzke,

I am honored to write this letter of recommendation on behalf of Michael Shovers. We have worked together at WisPACT for over one year when I was the new Executive Director and he was the new Chair of the Board. I know Michael as a committed leader, a passionate advocate for persons with disabilities and an extraordinary human being. Nothing less.

Michael Shovers was Chair of the WisPACT Board of Directors in 2011. He has been a member of the WisPACT Board of Directors since March 2009. He is also our beneficiary.

As Chair, Michael led WisPACT through a year of rapid growth and changes, and the first non-lawyer on our Board to do so - which is an accomplishment in itself! He put in place important policies to guide our growing organization such as investment advisor and caretaker policies. He formed a committee of attorneys to develop a Medicare Set Aside Trust which is a new product that we offer this year. He initiated an exploratory committee of attorneys to study whether pooled special needs trusts can hold IRAs. He participated in every study committee of the Board, including the one charged with developing a broader definition of disability so the organization can serve more persons with disabilities who do not meet the Social Security definition of disability.

Michael challenged the Board to focus on its policy governance role, and supported a Board retreat to train and educate the Board on this issue. Also, WisPACT was faced with a number of complicated personnel issues. He listened, problem-solved, and gave his advice. He visited the WisPACT office in Madison at least nine times last year, including five overnights. On a personal note, I truly do not think I could have made it through my first year as Executive Director without his support and counsel.

Michael's voice as a beneficiary is a plus and gives the Board a needed point of view to consider in its decision-making responsibilities. He is one of the most committed Board members I know. We feel so fortunate to have Michael on our Board. I am confident he will be a great asset representing persons with disabilities on the Commission.

Sincerely,

Olivia M. Wong  
Executive Director/President, WisPACT, Inc.  
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