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August 21, 2017

Ms. Nicole Brookshire Milwaukee County Courthouse Office of African American Affairs 901 N. 9th St., Room 306 Milwaukee, WI 53233

Dear Nicole:

I am so pleased to support your nomination as Director of the Office of African American Affairs and ask that you share this recommendation with members of the Milwaukee County Board of Supervisors.

As you are aware, our professional relationship began when you, in your position as coordinator of the Milwaukee Continuum of Care, approached me about resuming consulting work for the Continuum after a two-year absence. At our initial meeting, I was so impressed by your vision for the Continuum, your extensive knowledge of system issues, and deep commitment to eliminating homelessness that I really couldn't wait to rejoin the effort.

Over the course of our working together, I was always impressed with your ability to keep several major projects moving forward at the same time. This required taking into account a great diversity of interests and opinions and this is something you seem uniquely able to do. You listen well, help people see the points of agreement, and then create a strong, unified effort to achieve goals. Your attention to detail often amazed me; you knew the policies and regulations better than anyone who had ever been involved in the Continuum. But at the same time, you had a true sense of compassion for people who were experiencing homelessness. I never, ever felt you were just doing a job. You seemed to be on a mission and you were prepared to bring every resource and talent available to achieve success.

I believe you bring a truly rare combination of knowledge, experience, strategic thinking, inclusiveness, and stamina to this critically important new position. You will do the hard work required to turn the Office of African American Affairs from just a great idea to a solid and strong force for change in our community. The time has come for this new initiative and you are exactly the right person to lead it.

Best regards,

Janice Wilberg, Ph.D.