



Department of Child Support Services

2430

2016 Accomplishments

• Performance Measures

- CSS has continued to show growth in key Federal Child Support metrics (specifically in Current Support and Arrears) over the last 5 years - despite some of the highest caseloads in the U.S.

CURRENT SUPPORT						ARREARS COLLECTION					
2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16
55.81%	56.95%	59.18%	60.40%	62.20%	63.39%	48.10%	48.50%	50.88%	52.88%	55.43%	58.36%

• ZIPS Project

- Launched Zone Intensive Program Services (ZIPS) project focusing resources and best practices on high need 53206 zip code.

• New Pathways for Fathers and Families

- Completed Year 1 of New Pathways for Fathers and Families grant.

2017 Initiatives

- **ZIPS Project**

- CSS will focus on continued growth of the ZIPS project by projecting 8% collection growth in ZIPS participant base in the first year of the project.

- **New Pathways for Fathers and Families**

- Continue New Pathways for Fathers and Families – 2nd year of grant

- **Outreach Programs**

- Maintain Child Support in Your Neighborhood and Fatherhood Summit community outreach programs.

Variances 2016 - 2017

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	2016	2017	Change
Expenses	\$19,842,027	\$20,328,023	\$485,996
Revenues	\$17,890,011	\$18,433,701	\$543,690
Levy	\$ 1,952,016	\$1,894,322	(\$57,694)
FTE's	144.5	144.5	0