

COUNTY OF MILWAUKEE
DEPARTMENT OF HUMAN RESOURCES
INTER-OFFICE COMMUNICATION

DATE : October 12, 2018

To : Supervisor James “Luigi” Schmitt, County Board of Supervisors

FROM : Tony L. Maze, Director of Benefits Admin – Department of Human Resources

SUBJECT: Emergency room visits

Issue/Background

Human Resources was asked to provide benefits metrics related to emergency room visits by County employees.

2017 Milwaukee County Emergency Room Visits

The data shows that 82% of the ER visits failed to be admitted resulting in the employee paying the Copay. Many of our ER visits could have been treated in other ways, i.e. walk in clinic, urgent care, primary care physician, or virtual visit.

Description	Actives	pre-65 retirees	Total
Average Enrolled subscribers	3097	1307	4404
Average Enrolled Membership	7474	2895	10369
Total number of ER visits for 2017	1547	568	2115
Total number of EE that paid \$200 ER copay	1309	423	1732

The average normal paid claim per emergency room visit is approximately \$1,502, average normal paid claim for an urgent care visit is approximately \$108, and the average normal paid claim per a primary care doctor’s visit is approximately \$93.