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5 **A RESOLUTION**
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7 Requesting the Comptroller’s Audit Services Division to audit recent benefits contracts
8 negotiated by the Milwaukee County Department of Human Resources Total Rewards
9 Division, to assess the contracting process and ensure compliance with County
10 requirements and timelines
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12 WHEREAS, contracts providing benefits to Milwaukee County employees
13 and retirees, particularly healthcare benefits, are essential to the continued well-
14 being of Milwaukee County and its workforce; and
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16 WHEREAS, as of December 31, 2025, Milwaukee County’s contracts with
17 UnitedHealthcare (UHC) and Optum Rx expired before amended agreements
18 were approved, resulting in a period of financial risk for Milwaukee County; and
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20 WHEREAS, at the January 29, 2026, meeting of the Committee on
21 Finance, the Office of the Comptroller and the Office of the Corporation Counsel
22 raised concerns regarding the negotiation of contract amendments with
23 UnitedHealthcare and Optum Rx, including the omission of the County’s
24 preferred audit language; and
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26 WHEREAS, the Director of Total Rewards, Department of Human
27 Resources, further acknowledged that the Request for Proposals (RFP) process,
28 which was managed by a contracted vendor, did not comply with the County’s
29 RFP requirements set forth in Section 56.30(5) of the Milwaukee Code of
30 General Ordinances; and
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32 WHEREAS, at the joint meeting of the Committees on Finance and
33 Personnel on February 2, 2026, the Director of Human Resources indicated that
34 limited oversight processes are currently in place for certain critical contracts;
35 and
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37 WHEREAS, evaluating other relevant benefits contracts to confirm that they are
38 managed and administered in full compliance with County requirements and timelines is
39 necessary to reduce risk and prevent future operational or financial disruptions; and
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41 WHEREAS, the Committee on Audit, at its meeting of March 2, 2026,
42 recommended adoption of File No. 26-299 (vote 4-2); now, therefore,
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44 BE IT RESOLVED, that Milwaukee County Board of Supervisors hereby requests
45 the Office of the Comptroller, Audit Services Division, to conduct an audit of the
46 Department of Human Resources Total Rewards Division, for the purpose of reviewing
47 recent employee benefits contracts and assessing compliance with County
48 requirements and timelines.

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