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From the Superintendent, House of Correction (HOC), requesting authorization to execute a Professional Service Contract with National Commission on Correctional Health Care Resources, Inc. (NRI), in the amount of \$373,188 for fiscal and medical monitoring services of any contract with any vendor providing inmate health care services in the Milwaukee County Jail or HOC for a one-year term effective April 1, 2019, through March 30, 2020, with four one-year renewal options, by recommending adoption of the following:

AN AMENDED RESOLUTION

WHEREAS, in 2018, with support from the Procurement Division, Department of Administrative Services (DAS), the House of Correction (HOC), and Milwaukee County Sheriff’s Office issued a Request for Proposals (RFP) for a Correctional Medical Services provider for a new contract for health care services in the Milwaukee County (the County) Jail and HOC, beginning in 2019 (RFP 98180020: Correctional Medical Services); and

WHEREAS, additional detail regarding the RFP was provided to the Committee on Judiciary, Safety, and General Services, in the October 18, 2018, and November 16, 2018, informational reports, and to the Committee on Finance and Audit in the December 6, 2018, informational report; and

WHEREAS, during the process of researching and drafting the RFP, the County became aware that contract monitoring provided by an independent third party capable of both fiscal and clinical oversight, was key to success of any contracted health care service; and

WHEREAS, as a result, with support from the Procurement Division, DAS, the HOC and County Sheriff’s Office issued a RFP for a Contract Monitor to provide fiscal and clinical oversight of any current or future health services contract (RFP 98180024: Correctional Medical Services Contract Monitor); and

WHEREAS, the RFP was issued on September 21, 2018; and

WHEREAS, the RFP closed for submissions on October 26th, 2018; and

WHEREAS, following evaluation by an Evaluation Committee comprised of medical, legal, risk, and fiscal professionals, the Evaluation Committee recommended award of the RFP to National Commission on Correctional Health Care Resources, Inc. (NRI); and,

44 WHEREAS; NRI, a non-profit subsidiary of the NCCHC, provides technical
45 consulting services for correctional health care systems nationwide, and its
46 subcontractors and agents represent a wide variety of experts in the correctional health
47 field, including clinicians, educators, administrators, and other thought leaders, and as a
48 subsidiary of NCCHC, NRI is uniquely positioned to audit and monitor correctional
49 health care and correctional health care contracts; and

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51 WHEREAS, the County has worked previously with NRI's Chief Health Officer,
52 Dr. Brent Gibson, and his team in the development of the RFP, and with other small
53 projects pertaining to correctional health care; and

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55 WHEREAS, when the County became aware that a limited extension with Armor
56 Correctional would be necessary to ensure uninterrupted provision of patient care, the
57 County requested that NRI step in to provide contract monitoring for the remainder of
58 the contract; and

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60 WHEREAS, NRI was able to provide the services for under \$100,000, and a
61 contract was drafted in December 2018; and

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63 WHEREAS, that contract is out for signature at the time of drafting of this report,
64 and is expected to be executed before January 16, 2019, at which time NRI will begin to
65 provide contract monitoring services of the Armor contract; and

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67 WHEREAS, Dr. Gibson and NRI have demonstrated passion and dedication to
68 the improvement of care outcomes for inmate patient populations, and have
69 demonstrated their incredible value to the County throughout the RFP process and
70 through our other partnerships; and

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72 WHEREAS, their ongoing assistance is of monumental benefit to the County in
73 improving our provision of health care to our inmate patient population, regardless of the
74 ultimate direction taken by the County in providing that care; and

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76 WHEREAS, the contract awarded is for a period of one year, with no more than
77 four optional one-year renewals; and

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79 WHEREAS, the total cost of these services in year one is \$373,188; and

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81 WHEREAS, this cost is inclusive of the following: a lead contract monitor at 42
82 hours per month; a medical contract monitor at 17 hours per month; a fiscal contract
83 monitor at 17 hours per month; transition support; back-office support; and other
84 expenses; and

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86 WHEREAS, the Committee on Finance and Audit, at its meeting of February 1,
87 2019, reaffirmed the adopted policy to pursue insourcing of inmate medical services,
88 and by approving a two-year contract with Wellpath, LLC, provided enough time for the

89 County and its consultants to complete the thorough analysis and careful planning
90 required to directly provide these services; and

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92 WHEREAS, the Committee on Finance and Audit, at its meeting of February 1,
93 2019 recommended adoption of File No. 19-196 as amended (vote 5-0); now, therefore,

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95 BE IT RESOLVED, the Superintendent, House of Correction (HOC), is hereby
96 authorized to enter into a Professional Services Agreement with National Commission
97 on Correctional Health Care Resources, Inc., (NRI) in the amount of \$373,188 for fiscal
98 and medical monitoring services of any contract with any vendor providing inmate
99 health care services in the Milwaukee County Jail or HOC for a one-year term effective
100 April 1, 2019, through March 30, 2020; and

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102 BE IT FURTHER RESOLVED, the contract award includes four one-year
103 renewal options.

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