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(ITEM) From the Director, Department of Family Care, requesting authorization to enter into a Hosting and Access Agreement with Care Wisconsin First, Inc., and Community Care Central Wisconsin Managed Care Organizations, to use the Member Information, Documentation, and Authorization System (MIDAS) to support their care management and claims processing systems and to receive the revenues thereunder, by recommending adoption of the following:

A RESOLUTION

WHEREAS, the Milwaukee County Department of Family Care (MCDFC) Managed Care Organization (MCO) has worked to develop a proprietary data application system called the Member Information, Documentation, and Authorization System (MIDAS) to assist MCDFC in managing the Family Care Program; and

WHEREAS, MIDAS is a multi-featured database/web application system that maintains client records, enrollment data, eligibility information, care plans and case notes, Medicare and Medicaid information, assessments, service authorizations, member obligation receivables, provider network and support contact information, and other features critical to effective administration of the Family Care Program; and

WHEREAS, MIDAS is also designed to provide a large number of user and management reports and maintain flexibility within its internal security system to allow numerous combinations of rights and access levels to the system, i.e., MCDFC management, MCDFC and Care Management Unit case managers, service providers, etc.; and

WHEREAS, Care Wisconsin First, Inc., and Community Care Central Wisconsin First operate MCOs in Wisconsin and desire a Hosting and Access Agreement with MCDFC to use MIDAS; and

WHEREAS, the term of the Hosting and Access Agreement with Care Wisconsin First, Inc., will be for five (5) years; and

WHEREAS, a five-year agreement with Care Wisconsin First, Inc., is the most cost effective and beneficial option for the County providing consistent revenue to support a hosting environment, support, and maintenance necessary to assure a reliably high level (99%) of server and application availability to users, including Care Wisconsin First, Inc.; and

WHEREAS, the term of the Hosting and Access Agreement with Community Care Central Wisconsin will be for up to one (1) year; and

45 WHEREAS, a term of one (1) year with Community Care Central Wisconsin will
46 allow the use of MIDAS while members data currently held in MIDAS is being transitioned
47 into its own data management software system; and
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49 WHEREAS, a Professional Services Contract with Superior Support Resources, Inc.,
50 to provide MIDAS Hosting and Support Services for multiple users will be funded through
51 rates and fees charged to external users; and
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53 WHEREAS, enhancements necessary to the most effective hosting and access to
54 MIDAS for multiple users are fully funded through this agreement; and
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56 WHEREAS, the Committee on Health and Human Needs, at its meeting of
57 December 11, 2013, recommended adoption of the Department's request (vote 7-0); and
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59 WHEREAS, the Committee on Finance, Personnel, and Audit, at its meeting of
60 December 12, 2013, also recommended adoption of the Department's request (vote 9-0);
61 now, therefore,
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63 BE IT RESOLVED, that the Director, Milwaukee County Department of Family Care
64 (MCDFC), is hereby authorized to enter into a Hosting and Access Agreement with Care
65 Wisconsin First, Inc., and Community Care Central Wisconsin and to receive the revenues
66 thereunder to include:
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- 68 1. *Care Wisconsin First, Inc.*, shall pay a one-time setup fee of \$75,000
69 immediately.
- 70 2. *Care Wisconsin First, Inc.*, shall timely pay monthly Hosting and Access
71 fees to MCDFC at the rate of eight dollars (\$8.00) per enrolled Family
72 Care member and thirteen dollars fifty cents (\$13.50) per enrolled
73 Partnership members, with estimated enrollment in *Care Wisconsin First,*
74 *Inc.*, based upon enrollment as reported to the State in August 2013 of
75 3,655 Family Care members per month and 1,371 Partnership members
76 per month.
- 77 3. Total monthly payment received from *Care Wisconsin First, Inc.*, is
78 approximately \$47,749/month commencing on February 1, 2014, with
79 total estimated payments in 2014 to MCDFC of \$525,239.
- 80 4. *Community Care Central Wisconsin* shall pay monthly Hosting and
81 Access fees to MCDFC at a rate of up to ten dollars fifty cents (\$10.50) per
82 enrolled Family Care member with estimated enrollment of 1,980 Family
83 Care members.
- 84 5. Total monthly payment received from *Community Care Central*
85 *Wisconsin* is approximately \$20,790/month commencing on January 1,
86 2014.

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