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From the Clerk of Circuit Court requesting authorization to execute an Professional Service Agreement with Credit Service International for the collection of court-ordered judgments and tax refund intercept processing for the time period of April 1, 2026 through March 31, 2028, with two renewable extensions of two years each, by recommending adoption of the following:

**A RESOLUTION**

WHEREAS, pursuant to Sections 56.52(28) and 59.40(4), Wisconsin State Statutes, Milwaukee County Clerk of Circuit Court (the Clerk), Combined Court Related Operations (CCRO) is requesting to enter into a contract with a debt collector for the collection of debt owed pursuant to court orders; and

WHEREAS, in 2022, the then-interim Clerk, CCRO, oversaw the early stages of a Request for Proposals (RFP) process for collection services, to competitively solicit a provider to collect court-ordered judgments and tax refund intercept processing, and planned to award said contract in the same year; and

WHEREAS, to facilitate this process, the Milwaukee County Board of Supervisors (County Board) adopted File No. 22-684, which authorized the Clerk, CCRO, to extend the preexisting agreement on a month-to-month basis, until the award of a new contract was made or until May 31, 2023; and

WHEREAS, consultations between the incumbent Clerk, CCRO, and Procurement Services, Department of Administrative Services, yielded consensus to proceed with an RFP for collection services; and

WHEREAS, the RFP was structured in a manner that explicitly aligns with all statutory and ordinance-mandated obligations, Milwaukee County’s (the County) strategic vision of “becoming the healthiest county in the state by achieving racial equity” with a specific focus on fulfilling all pertinent court orders while preventing the financial exploitation of County residents; and

WHEREAS, in order to continue the fulfillment of pertinent court orders involving fines and forfeitures, surcharges, assessments, attorney fees, and the processing of tax refund intercepts, it is necessary to ensure the continuity of collection services during the completion of the RFP process; and

WHEREAS, on April 24, 2025, the County Board adopted File No. 25-278, which authorized a month-to-month contract extension with Credit Services International, effective through December 31, 2026, or at the conclusion of the RFP process; and

45 WHEREAS, the Committee on Judiciary, Law Enforcement, and General  
46 Services, at its meeting of March 10, 2026, considered File No. 26-339 for informational  
47 purposes only, per Section 59.52(31)(d), Wisconsin State Statutes; and  
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49 WHEREAS, the Committee on Finance, at its meeting of March 12, 2026,  
50 recommended adoption of File No. 26-339 (vote 7-0); now, therefore,  
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52 BE IT RESOLVED, the Clerk of Circuit Court, Combined Court Related  
53 Operations, is authorized to execute a Professional Service agreement (the Agreement)  
54 with Credit Service International for the collection of court-ordered judgments and tax  
55 refund intercept processing for the period effective April 1, 2026, through  
56 March 31, 2028, with two renewable extensions of two years each; and  
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58 BE IT FURTHER RESOLVED, this Agreement will allow Credit Services  
59 International to collect unpaid fines, fees, and forfeitures, as well as restitution owed to  
60 crime victims.  
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