

Goal Progress for the Plan Period 2022-24

Aging Network Vision Statement

In twenty years, the composition of society in Milwaukee County will be enriched by a greater number of older adults across a wide range of generations, perspectives, and experience. These older adults will enjoy broad knowledge of services, supports, and opportunities that easily connect them with their peers, are easy to access, and are coordinated among many different provider groups.

The Aging Network will improve the health and well-being for all older adult residents of Milwaukee County by acknowledging and overcoming structural racism, promoting health equity, improving communication and collaboration, and addressing all dimensions of wellness.

Aging Network Goals

Topic A: Health Equity

Goal 1: In alignment with Milwaukee County Strategic plan, identify and eliminate barriers to service for people of color and intentionally create more inclusive, equitable, and culturally appropriate services.

- Significantly increased outreach to communities of color particularly through Caregiver Support in partnership with the UW Alzheimer’s Institute & Milwaukee Health Equity Coalition, and through our Wellness/Health programs in partnership with Impower marketing.
- Revised two service contracts to reflect increased diversity in services: Services to Older Refugees and Multi-Cultural Senior center programming;
- Workforce added an additional Spanish Speaking staff member; have not increased racial diversity of AAA staff.

Goal 2: Make information and services dementia friendly and fully accessible and available to older adults with disabilities and older adult residents with limited English language proficiency. Adopt the National Standards for Culturally and Linguistically Appropriate Services in Health (CLAS Standards).

- Continued Dementia Training for OATS drivers and AAA staff and increased collaboration between Caregiver support and Dementia Support Specialists;
- Sponsored a systematic accessibility review and upgrade of all DHHS webpages and Milwaukee County’s Web architecture.
- Translated all principal ADS service brochures into Arabic, Bengali, Burmese, Chinese, Hindi, Laotian, Pashto, Russian, Serbian, Spanish, Swahili, Ukrainian, Vietnamese, and posted on web; Trained all vendors on Limited English Proficiency requirements and offered free translation services; added an instant interpreter kiosk at Coggs ADRC.
- Led the adoption of the CLAS standards by Milwaukee County DHHS.

Goal 3: Identify at least one social determinant of health that negatively affects older people of color and develop a Network-level strategy to reverse the inequity.

- Identified Cardiovascular Health as an area of specific inequity and partnered with the American Heart Association to launch a blood pressure monitoring and preventative heart health program at the senior centers.
- Conducted COVID Immunization outreach focused on older adults in communities of color and partnered with Black-owned marketing and public health firms to increase vaccination uptake.
- Identified Social Isolation and Loneliness as a major SDOH for older adults. Launched a project with the Medical College of Wisconsin and community pharmacists in minority neighborhoods to identify lonely older adults and connect them to supportive services and socialization opportunities.

Topic B: Coordination and Communication

Goal 1: Create communication and outreach strategies that more effectively reach older adults, particularly discreet communities of color, tribal members, veterans, and individuals who are homeless or in temporary shelter. Leverage existing contracts to partner with agencies that work with these communities or develop new relationships.

- A concerted effort was made to reach communities of color including:
 - Expansion of Dine Out program to ethnic restaurants that attracted hundreds of new Black and Latino senior diners;
 - Employed Empower marketing campaigns focused on attracting participants of color to evidence-based wellness & vaccination efforts.
 - Partnered with Baptist churches, the UW Alzheimer’s Institute and hired bilingual staff to expand caregiver programming;
 - Expanded the social support for Southeast Asian elders to serve all refugee and asylee communities.
- ADRC Options Counselors regularly staff the County Veterans Services office.
- Partnered with Gerald Ignace Indian Health Center for wellness activities.
- Provided information on AAA programs to County Homeless Outreach team.

Goal 2: Convene the Aging Network on a regular basis to provide opportunities for referral, collaboration, sharing of best practices, and mutual learning. Develop protocols that allow easier dissemination of information and referrals through decentralized service delivery.

- Held an Aging Network Summit in each year of the plan bringing together a diverse network of aging services providers for networking & collaboration.
- Used senior centers for program access including long term care options, volunteer & employment, Medicare Counseling, and caregiver support.
- Annual Vendor trainings and Service Delivery Committee presentations provide opportunity for networking and information among vendors.

Goal 3: Increase connections to older adults by leveraging increased collaboration within the Department of Health and Human Services (DHHS) and dedicate specific funding in the budget to communication and outreach strategies.

- Initiated and funded Virtual No Wrong Door project that has transformed DHHS website to comply with new accessibility standards.

- Partnered with DHHS Housing on Senior Home Repair for Falls Prevention program and Behavioral Health for older adult suicide prevention.
- Designed new AAA brochures for Social Supports, Nutrition, and Caregiver Support and translated into thirteen languages.
- Partnered w/ Impower to increase media presence in communities of color.

Topic C: Dimensions of Wellness

Goal 1: Address threats to mental health and loneliness experienced by older adults by attending to their emotional, spiritual, and social wellness through accessible services that enable them to cope with life’s challenges, connect with others, and improve their mental health. Ensure that DHHS Behavioral Health is responsive to older adults. Partner with healthcare entities in the Network to improve services.

- Joined national and state coalitions on Social Isolation and Loneliness; Initiated Rx Social Connect project with community pharmacies to screen older patients for loneliness and refer them on for appropriate services.
- Expanded Tech Connect program to provide digital access to older adults in senior low-income housing.
- Partnered with BHS on Older Adult Suicide Prevention task force and APS on Older Adult Opioid task force; BHS to station MH counselor at senior ctr.

Goal 2: Enrich the ability of older adults to pursue lifelong learning, engage in work that is meaningful to them, share their gifts and talents with others, and manage their financial resources. Ensure that opportunities are community-based, locally available, increase equity, respect personal choice and culture, and promote personal growth. Develop or extend program opportunities in these areas: financial, vocational, and educational.

- Developed new financial counseling program for seniors in life transitions with Riverworks CDC;
- Renewed home chore and expanded volunteer driver programs with ERAS Senior Network, acquired Senior Companions volunteer program from SDC;
- Expanded employment outreach with Employ MKE.

Goal 3: Promote wellness through the development of, and equitable access to programs, services, facilities, and recreational opportunities that improve older adults' ability to make healthy lifestyle choices and promote engagement with the natural world. Provide education on the relationship between sound nutrition, social engagement, regular exercise, and good health. Improve equitable access and utilization of Milwaukee County's parks and recreation assets for older adults. Expand access to healthy food and recreational opportunities throughout the Aging Network.

- Partnered OATS with Parks & County cultural sites for free transportation and tours of Domes, Botanical Gardens, museums, nature centers, etc.
- Increased access to healthy food through Dine Out program, transportation to farmers markets, and Market Match at Fondy Market;
- Partnered with recreational coordinator in Office for Persons with Disabilities to expand sailing and other recreational opportunities to seniors; Added Community Health Coordinator to address community health as an over-arching theme in the AAA.

Older Americans Act Program Goals

Advocacy

Advocacy Health Equity Goals:

Expand grassroots aging advocacy network across the County to expand influence and ensure a representative voice.

Measure: By 2024 have a representative from each state legislative district in Milwaukee County or Milwaukee County Supervisory District on the Advocacy Committee.

- Build grassroots network has been a challenge. As of 2024 only 6 of the 18 state legislative districts have representatives on the Advocacy Committee.

Advocate for policy change that will advance racial equity and improve health and well-being among older adults at the federal, state, and local levels.

Measure: Research and identify at least one policy to advance racial equity for older adults at each level. Engage in community education and build a constituency for policy change. Advocate with policymakers to successfully implement proposed policy changes.

- Researched the formula for distribution of Older Americans Act funding and advocated for a change in the formula to account for racial disparities in life expectancy.
- Successfully advocated for increased funding for the ADRC.
- Launched weekly advocacy e-news to educate older adults on policy items and help build a network with consistent action.
- **Advocacy Collaboration Goal: Expand our common cause on policy issues with other non-partisan advocacy groups, such as labor unions, retirees, or AARP.**

Measure: Partner with at least one other older adult advocacy group to host an annual reception for Milwaukee County's local and state legislators.

- Hosted two local “meet & greets” with elected officials and the Commission on Aging in partnership with AARP in 2023 and 2024.

Advocacy Wellness Goal: Hold annual advocacy training program (Senior Leadership) and convene all senior leaders on a regular basis to advocate.

Measure: All Senior Statesmen participants demonstrate an increased understanding of the public policy process. At least 50% of Senior Statesmen engage in advocacy within 6 months of attending program.

- Senior Leadership program was revived. Held online in 2022 and in person in 2023 and 2024. Met goal of at least 50 % of participants engaging in advocacy within 6 months. Many Senior Leadership graduates have joined the Commission or its committees.

Social Supports

Health Equity Goals:

Increase participation of Minority Business Enterprises in contracting with vendors for services to older adults.

Measure: Eliminate at least two policies that place barriers on Minority Business Enterprise participation in the contracting process.

- Successfully advocated with Risk Management for increased flexibility in setting the required minimum limits on insurance coverage.
- Changed some service areas from countywide to regional to foster greater opportunities for smaller vendors to be able to compete for contracts.
- Initiated and expanded Dine-Out program to include minority owned restaurants in the senior dining program.

Promote diversification of ownership, vendor boards, and staff to reflect the population served in Milwaukee County;

Measure: Require vendors to report the percentage of ownership, governing board, and employee composition by race and ethnicity.

- Service Delivery Committee requires reports from vendors on governing board and staff composition based on race, ethnicity, and age. Also included in contract renewal process.

Implement Culturally and Linguistically Appropriate Health Services standards.

Measure: Implement CLAS standards in DHHS programs and include requirement in all contracts by 2024.

- Aging led the effort to have DHHS adopt the CLAS standards across the agency. Aging has implemented many of the standards, including translating all materials into a dozen languages and assisting vendors with language access and cultural training. Will incorporate the CLAS standards in all program guidelines in 2026.

Collaboration Goals:

Increase peer-to-peer connections & expand telephone reassurance program;
Measure: Maintain or increase levels of telephone reassurance calls made in 2020-21. Create one new peer-to-peer companionship program with at least 50 participants.

- Strengthened the Telephone Reassurance program to include best practices including the opportunity for call recipients to get same day emergency notifications if they do not respond to the check in. The need for general telephone reassurance dropped post-pandemic as participants returned to in person activities.
- Acquired the AmeriCorps Senior Companions program that provides peer-to-peer supportive volunteers for older adults in need.

Provide programming that addresses access to and use of technology. Support the extension of broadband services and awareness of financial support for internet and wireless telecommunication services.

Measure: Develop a promotional campaign to promote financial support programs for cell phone and internet service access. Include technology education & support as a required component of socialization programming.

- Advertised the availability of public subsidy for broadband and cell service while the program was in effect.
- Supported the expansion of Serving Older Adult's Tech-Connect program that provides education and device access to older adults learning internet and mobile technologies.

Wellness Goals:

**Increase access to financial counseling, preretirement, money management.
Increase assets available to older adults of color.**

Develop connections to existing programs or partner to develop a new program assisting 100 older adults, particularly people of color, to save, build assets and manage their finances.

- Established new Financial Navigation and Counseling program through Riverworks CDC, a Financial Empowerment Center, which now serves 100+ older adults annually.

Improve employment and volunteer opportunities for older adults.

Identify and enhance opportunities offered through the Senior Employment Program and Retired Senior Volunteer Program or develop new program to do so. Double participation by older adults in employment & volunteer programs.

- Re-established a contract with Employ MKE to provide outreach, education, and resume counseling with older adults, particularly in senior centers with OAA ARPA funding. Effort was not successful in engaging many more seniors in the SEP program.
- Developed RSVP program site for volunteer Medicare counselors with ERAS Senior Network. Also enhanced volunteer driver program through ERAS.
- Acquired the Americorps Senior Companions volunteer program in 2024.

Senior Centers

Health Equity Goals:

Provide periodic screening, testing, and preventative healthcare services (ensure care is culturally competent and addresses conditions for which black older adults are at greater risk) at senior centers in partnership with local healthcare providers.

Measure: By 2024 at least three Milwaukee County operated senior centers, including two with a majority of participants of color, regularly offer providers to administer periodic screening, testing, and preventative healthcare services.

- Implemented a blood pressure monitor and heart health education program with the American Heart Association at Clinton Rose senior center, expanded to all centers.
- Serving Older Adults established a relationship with Aurora Mobile Healthcare for mobile clinic visits at the Milwaukee County senior centers on Stockbox days.
- Expanded Aging and Disability Vaccination Collaborative with minority-based healthcare and marketing agencies address vaccine hesitancy particularly among minority populations and provided more than 5000 vaccinations in the County.

Ensure that all senior centers are fully accessible to older adults with disabilities.

Measure: By 2024 all Milwaukee County senior centers meet the Architectural Barriers Act standards.

- Contracted with Independence First to complete a disability access review of all five Milwaukee County Senior centers. Senior Centers are not fully compliant with ABA.
- Incorporated accessible features as a priority in senior center capital projects, including accessible new audio-visual systems, restrooms, egress, and navigation.

Collaboration Goals:

Explore the feasibility of public-private partnerships to create new centers;

Measure: Approach at least three private entities to partner in the creation of new centers that will increase access for all seniors; diversify programming to appeal to future generations; and achieve racial equity.

- Worked with Milwaukee County Economic Development to issue a RFA for the redevelopment of a new senior center in McGovern Park and with Milwaukee County Housing to develop a new senior center in South Milwaukee.

Establish a dedicated presence on the Internet and social media by offering virtual & social media programming. Provide training, support, and access to computers and mobile devices to participants to ensure they can access enhanced programming.

Measure: Demonstrate an increased presence on social media through website hits and virtual program participation. By 2024, 75% of senior center participants will indicate they feel competent accessing Internet & social media.

- Provided some virtual programming through Serving Older Adults, but did not develop a dedicated platform through DHHS.
- Supported Serving Older Adults development of a Tech Connect program that provided training, support, and access to computers and mobile devices.
- 91% of senior center participants surveyed indicated they feel more comfortable using modern technology and have a sense of connection.

Collaborate to ensure Senior Companions, Foster Grandparents, RSVP, and Senior Employment programs are available for MC senior center participants.

Measure: By 2024, hold annual events at each senior center for RSVP, Senior Companions, Foster Grandparent, and Senior Employment.

- Serving Older Adults sponsored resource fairs each year at the senior centers that included representatives from each of these programs.

Expand access to Milwaukee County parks in which senior centers are located.

Measure: By 2024 sponsor at least 2 recreational events in the Milwaukee County parks in which each MC senior center is located.

- Unsuccessfully applied for grant to build pickleball court at Washington Park.
- Sponsored Walk with A Doc outdoors at each center and celebrated National Senior Health and Fitness Day with participation from the Parks Department.

Wellness Goals:

Lifelong learning programs address all dimensions of wellness s/a culinary, performing arts, financial management & intellectual pursuits.

Measure: By 2024 develop new programming for the Milwaukee County senior centers in two of eight dimensions of wellness that are not currently addressed.

- Upgraded or provided new equipment for recreation at all five centers including sewing machines, ping-pong tables, indoor pickleball sets, and treadmills.
- Initiated blood pressure and heart health education program for physical wellness.
- Serving older adults initiated new programming to address spiritual dimension.

Modify the Milwaukee County senior centers to accommodate new programming.

Measure: By 2024 accommodate new programming with needed updates to senior centers.

- Provided upgrades in equipment and infrastructure at all senior centers, including fitness, craft, nutrition, recreational, and audio-visual.

Transportation

Health Equity Goals:

Expand access to cultural and recreation sites, particularly for residents of color.

Measure: Provide rides to cultural assets and recreational opportunities to at least 200 residents of color each year through Specialized Transportation program for older adults.

- Established an OATS cultural tours program that provided free docent led tours/activities at the Boerner Botanical Gardens, Horticultural Domes, Black Holocaust Museum, Wehr Nature Center, Milwaukee Public Museum, Jewish Museum, and the Milwaukee Art Museum with 150+ participants.

Collaboration Goals:

Establish a County Transportation Coordination Council and Advisory Committee to coordinate transportation services for older adults, veterans, and residents with disabilities.

Engage stakeholders in support of establishment of Transportation Coordination Council (TCC), County Board passes resolution to establish TCC, and TCC convenes and forms Advisory Committee.

- This goal was not met. However, the Transportation Coordinator does attend the existing MCTS Transit Plus Advisory Council, the County On-demand Paratransit Task Force, and the regional Wisconsin Association of Mobility Managers meetings.

Increase education and communication regarding available transportation options for older adults, particularly for those without access to a vehicle.

Measure: Develop a guide on available transportation options for older adults in Milwaukee County and make this guide available through the ADRC.

- Guide has been developed, updated annually, and distributed through the ADRC.

Wellness Goals:

Expand access to cultural assets and recreational opportunities.

Measure: Provide at least 1,200 rides each year to cultural assets and recreational opportunities.

- OATS Cultural Tours program has provided approximately 150 rides each year.

Nutrition

Health Equity Goal:

Increase participation of local minority owned restaurants and food vendors in senior nutrition programs.

Measure: Increase congregate dining services to participants of color by 20% more than 2019 levels. Partner with at least one additional Minority Business Enterprise to provide meals for nutrition programs.

- Dine Out program expanded to include five minority-owned restaurants attracting 626 new diners, 89% of whom were persons of color.
- Added two new vendors to serve Halal meals at the Muslim Community Health Center.

Collaboration Goal:

Understand the prevalence of malnutrition among participants within the home delivered meal program and provide in-home nutrition counseling to those determined at nutritional risk.

Measure: Administer the Enhanced Determine malnutrition screening tool to all home delivered meal recipients and offer in-home nutritional counseling to all participants at risk.

- Added a Registered Dietician to conduct Advanced Determine screens and provide nutrition counseling. Utilizing this tool, provided individualized nutrition counseling to 317 Meals on Wheels recipients, reducing malnutrition risk up to 90%.

Wellness Goal:

Reduce the prevalence of nutritional risk among congregate dining participants, with specific emphasis on communities of color, by developing new community partnerships or programs that will provide in-person or virtual nutritional education and demonstrations at meal sites.

Measure: Reduce the prevalence of nutritional risk by 10% among congregate dining participants.

- Registered Dietician will conduct Advanced Determine screens and provide nutrition counseling in 2025 in congregate meal sites.

Measure: Develop two new partnerships to provide in-person or virtual nutrition education and meal preparation demonstrations on a quarterly basis.

- Serving Older Adults has partnered with Hunger Task Force and private nutritionists to provide meal preparation demonstrations at the senior centers.
- Washington Park and Clinton Rose senior centers remodeled to include demonstration kitchens.

Wellness

Health Equity Goal:

Expand reach of Stepping-On Falls Prevention program within communities of color to decrease risk of injury and death from falling for older adults of color.

Measure: Develop specific marketing tools to draw interest in the program from residents of color. Utilizing new marketing tools, recruit new participants to join Stepping-On classes, increasing participation of residents of color in Stepping-On classes by 20% in each year.

- Obtained LEAF grant (Localized Efforts to Address Falls) to build falls programming within communities of color, trained new Stepping-On facilitators, workshop supplies and offered program through historically Black faith communities.

Collaboration Goals:

Strengthen the network of agencies working toward better health for older adults. Increase connections among the network to expand the reach of Evidence-Based Prevention Programs.

Measure: Work with community partners to host a second MKE Wellness Symposium in 2022. During the event share information about the evidence-based prevention programs and how partner agencies can host or become trained leaders.

- Hosted Wellness Symposiums in each plan year: 2022-2024 EBHP information.
- Partnered with the Milwaukee County Fall Prevention Coalition to host Free from Falls Resource Fairs at Milwaukee County senior centers.

In order to attract new and hard to reach audiences, expand Evidence Based Prevention Program offering through virtual courses and mailed toolkits.

Measure: In 2022 and 2023, expand marketing and promotion efforts of newly developed virtual and mailed tool kit offerings among community networks and partners. By the end of 2024, complete an evaluation of these new formats and their effectiveness in reaching new audiences.

- Developed and utilized mail-based tool kits for conducting evidence-based health programs. Follow through by participants was poor and we determined this method was costly and ineffective in reaching new audiences.

Wellness Goal:

Rebuild network of trained facilitators for Stepping-On program by partnering with the Milwaukee County Falls Prevention Coalition.

Measure: By 2024 identify at least three new partners to train a minimum of six people as Stepping On facilitators who will each host a minimum of three workshops.

- Expanded capacity of the Walk with Ease program, including new facilitators with partners Aurora, Franklin Health Department, and Luther Manor.
- Expanded wellness programming within faith-based communities of color through a LEAF grant partnership with Siloah Lutheran and the General Baptist State Convention.

Caregiver Support

Health Equity Goals:

Increase awareness of services available to support caregivers living in neighborhoods with residents who are predominantly people of color.

Measure: Develop culturally appropriate presentations and promotional materials in English, Spanish, and Hmong on caregiver support resources, qualification process, and network providers. Hold 6 programs in 2023-24 in locations attracting residents of color.

- Prioritized community outreach events in communities of color, including co-hosting programs with the Wisconsin Alzheimer's Institute, participating in National Night Out events, outreach at local food pantries, and bi-lingual presentations.
- Developed new Caregiver Support brochure and translated into 12 languages.

Expand caregiver support respite provider network within communities of color.

Measure: By 2024 add at least three new Minority Business Enterprise respite providers.

- Made strategic connections with Minority Business Enterprise respite providers in the community during events and other interactions to ensure that they are listed as a vendor in Milwaukee County Infor fiscal system to be available for use by caregivers participating in NFCSP/AFCSF.
- Unsuccessful attempt to develop a caregiver training program with the Wisconsin Black Chamber of Commerce. Developed partnerships for Wraparound Services with Legacy Home and Respite Care Foundation, Grief Support partnership with Death with Dignity, and for respite support and referrals with Caretruly Healthcare, all minority owned.

Collaboration Goals:

Provide education to health care professionals and social service agencies, including all Federally Qualified Healthcare Centers, who work with older adults about the availability of caregiver support services and how to make a referral.

Measure: Develop presentation for healthcare and social service professionals on caregiver support. Identify champions within the health and social service systems serving older adults.

- Developed multiple presentations to be delivered at various agencies as well as caregiver groups. Presentation topics include Caregiver Support services, Avoiding Crisis, Identifying as a Caregiver, Self-Care for Caregivers.
- Identified internal and external referral champions with an emphasis on developing internal Aging & Disabilities champions.

Measure: Deliver presentations to all FQHCs, four major healthcare systems, and three major family and children social service agencies.

- Developed presentation and presented to Medical College of Wisconsin geriatricians and participated in health fair with Froedtert Community Case Managers. Developed direct referral relationship with Coalition for Children, Youth, & Families.

Establish a Caregiver Council through the Commission on Aging that advises and supports the Commission in providing caregiver support, particularly regarding OAA Title III E programs.

Measure: Determine composition of Caregiver Council, including caregivers and provider agencies. Appoint Select Committee or modify bylaws to establish Caregiver Council. By 2024 convene regular meetings of the Council.

- This goal was not achieved as it was determined that creating another council within the Commission on Aging was not administratively supportable. Caregiver Coordinator assisted with statewide implementation of the National Strategy to Support Family Caregivers and co-founded the Milwaukee Coalition for African-American Caregivers.

Wellness Goals:

Assist families to identify and implement opportunities for self-care.

Measure: Offer two Powerful Tools for Caregivers annually.

- Offered two Powerful Tools for Caregiving classes each year.
- Trained Dementia Care Specialists to reintroduce Powerful Tools for Caregivers.

Develop social engagement opportunities for caregivers.

Measure: Identify gaps and provide five new social engagement opportunities by partnering with community groups or congregations.

- Partnered with community agencies and congregations to support more than five new social engagement opportunities, including: OPD Caregiver event, Alzheimer’s Association Caring for the Caregiver event, Life Navigators Caring for Caregiver event, Alzheimer’s Association Unforgettable performances, and Black caregiver storytellers project thru Marquette University.

Long Term Support

Health Equity Goal:

Provide more options for low cost or sliding scale supportive home care services for older adults, particularly for those not eligible for publicly funded Long Term Care but who cannot afford private pay services long-term.

Measure: In 2022, assess need for types of supportive home care. By 2023, identify funding mechanism to provide additional supportive home care services. By 2024 offer additional supportive home services through at least one MBE to at least 30 older adults.

- Sought and obtained a grant from Wisconsin DHS to operate an Independent Living Support Program that provides a wide range of supportive services for residents who do not functionally qualify for publicly funded long term care. Funding ended in 2024.

Collaboration Goal:

Provide housing assistance in the form of short-term case management service for older adults with urgent affordable housing needs or at risk of homelessness.

Measure: Develop responsive short term care management program for older adults and funding mechanism.

Partner with Milwaukee County Housing Division to provide targeted interventions for older adults and referrals for short term case management.

- Worked with Housing Services to increase outreach to growing population of older adult homeless population. Adult Protective Services obtained a grant to work directly with victims and potential victims of elder abuse to prevent housing insecurity.

Wellness Goals:

Provide short term case management services for general needs that are not met through other services for older adults not enrolled in a publicly funded Long Term Care program, or prior to such enrollment.

Measure: In 2022, assess need for short term case management. By 2023, identify funding mechanism to provide short term case management. By 2024 offer additional short term case management to 30 non-HCBS enrolled older adults.

- Sought and obtained a grant from Wisconsin DHS to operate an Independent Living Support Program that provides a wide range of supportive services for residents who do not functionally qualify for publicly funded long term care. Funding ended in 2024.

Local Aging Program Goals

Health Equity Goal: Home Repair / Modification program

- Home Repair for Falls Prevention Program initiated with DHHS Housing Services; DHHS Housing expands Senior Home Repair program to City MKE.

Collaboration Goal: Connect w/ federal aging programs:

- *Foster grandparents (SDC)*
- *Senior Companions (SDC)*
- *Retired Senior Volunteer Program (ERAS)*
- *Senior Employment Program (Employ MKE)*
- *Elder Justice (Legal Action of WI)*
- *OAA Services for Native Americans (SEWOTS)*

and other public partners: Parks, Libraries, Schools, UWM.

- Invited partners to Aging Network convenings. Expanded access to Employ MKE employment services, acquired Senior Companions program; expanded access to ERAS RSVP program with Medicare Counseling volunteers; improved access and outreach for SeniorLAW program.

Wellness Goal: Household Chore Volunteer Network

- Established volunteer Household Chore program through ERAS Senior Network.