



Milwaukee County Commission on Aging Service Delivery Committee Meeting August 21, 2025

The **Service Delivery** Committee held its monthly meeting on **August 21st, 2025**, via Zoom.

Committee members Present:

Commissioner George Banda, Co-Chair
Commissioner Mark Behar
Commissioner Amber Miller, Co-Chair

Committee members Excused:

Commissioner Marni King
Commissioner Terrence Moore
Commissioner Paula Pennebaker
Commissioner Jan Wilberg

Staff Present:

Claire Enders, *DHHS-ADS*
Daniel Idzikowski, *DHHS-ADS*
Kaisa Kerrigan, *DHHS-ADS*
Jill Knight, *DHHS-ADS*

Staff Present Continued...

Carrie Koss Vallejo, *DHHS-ADS*
Vonda Nyang, *DHHS-ADS*
Ortrialla Paris, *DHHS-ADS*
Emily Petersen, *DHHS-ADS*
Kayla Steinke, *DHHS-ADS*
Gaylyn Reske, *DHHS-ADS*

Attendees from the Public

Michelle Drouillard, Goodwill
Tom Gossett, Goodwill
Audrey List, Vital Voices
Terri Piszczor, Indian Council of the Elderly
Ishma Rizvi, Muslim Community Health Center
Brook Stanley, LGBT Center
Song Xiong-Buck, Milwaukee Community Crossroads

MINUTES

I. CALL TO ORDER AND ROLL

Co-Chair George Banda officially called the meeting to order at 1:03 p.m. and Amber Miller conducted the roll call. A quorum was not present for the meeting.

II. REPORTS FROM VENDORS TO THE AREA AGENCY ON AGING

Presenter: Goodwill industries of Southeastern WI

Contract: Case Management and Delivery of Home-delivered meals

Ms. Gaylyn Reske, Senior Dining Program Coordinator, gave an update on meal costs in the face of rising food prices, and efforts she is making directly to work with caterers.

Presenter: Milwaukee LGBT Community Center

Contract: Outreach and Services to LGBTQ Older Adults

Presentation given.

Presenter: Muslim Community Health Center

Contract: Senior Center and Nutrition Programming

Presentation given.

Presenter: All Nations Senior Center

Contract: Services to Native American Elderly

The Service Committee had discussion regarding a new initiative from Potowotomi, where Fireside diners will include cultural meals, and a new clinic onsite which will offer COVID and influenza vaccines.

Presenter: Vital Voices for Mental Health

Contract: Telephone Reassurance Services

Committee member shared a personal experience with accessing these services, and acknowledged the importance of this type of outreach even after the COVID pandemic has ended.

Presenter: Milwaukee Christian Center (MCC)

Contract: Multicultural Senior Site at MCC

Committee members discussed the name change- Milwaukee Christian Center became Milwaukee Community Crossroads in August. The previous name reflected their founding by the Baptist Church but no longer reflects the community work and has been a hinderance in some grant applications.

Presenter: Milwaukee Christian Center (MCC)

Contract: Nutrition Site Supervision Services

Presentation given.

Presenter: Milwaukee Christian Center (MCC)

Contract: Dine Out Program Management:

Meeting participants asked about outreach methods to restaurant partners. Ms. Reske shared that, in order to expand the cultural appeal of this program, she is seeking Latin-American and Asian restaurants for participation.

III. STAFF PRESENTATION

Ms. Reske, Senior Dining Program Coordinator

Ms. Reske announced that a new vendor, Chick'N'Dip, which will be serving halal meals from a food truck at the Muslim Community Health Center. This site is the only remaining carry-out location in Milwaukee County, and serves 80-90 meals. To accommodate outdoor dining with the food truck Ms. Reske is exploring purchasing picnic tables.

IV. RFP AND 2026 CONTRACT UPDATES

Ms. Koss Vallejo, Program and Planning Coordinator

Ms. Koss Vallejo gave an update on the RFS in process for Legal Services and Programming and Meal sites at the County-owned Senior Centers and invited Committee members to become panelists for these.

V. COMMITTEE DISCUSSION

Director Idzikowski gave an update on funding changes with contracts to MCC in particular that are upcoming and consequences of the demand changes that have been presented on today, namely increases in demand at the Milwaukee Community Crossroads site are necessitating an increase in funding for the Multicultural Site contract, and closing sites that MCC staffs under the Nutrition Site Supervision Services contract will lead to a decrease in that contract's funding.

VI. ADJOURNMENT

Meeting adjourned at 2:50 p.m.

Commissioner George Banda Moved, Commissioner Mark Behar Second

Respectfully submitted,

Carrie Koss Vallejo
Program and Planning Coordinator