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A report from the Director, Department of Health and Human Services, requesting authorization to contract with WHC MKE, LLC, dba zTrip for specialized transportation within Aging and Disabilities Services (ADS), by recommending adoption of the following:

**A RESOLUTION**

WHEREAS, Section 85.21, Wisconsin State Statutes (State Statutes) provides funding for the Specialized Transportation Assistance Program for counties; and

WHEREAS, specialized transportation include rides for older adults to non-medical health care appointments to support access to food and nutrition services supported by the Area Agency on Aging, and other specialized needs, including rides to vote, and access to heating and cooling shelters during public emergencies; and

WHEREAS, since 2021, Aging and Disabilities Services (ADS), Department of Health and Human Services (DHHS), has maintained a contract for specialized transportation services with First Transit, Inc., and this vendor communicated it would not be extending its contract into 2025; and

WHEREAS, this past fall, ADS, DHHS, issued a Request for Proposals (RFP) seeking transportation services for both the north and south sides of Milwaukee County (the County); and

WHEREAS, the recommendation of the panel was to extend contracts for both service areas to WHC MKE, LLC, doing business as zTrip (zTrip), at a per-ride trip rate of \$36.25; and

WHEREAS, zTrip has 40 years of experience, and has demonstrated a thorough understanding of the needs of older adults and people with disabilities, and the effects of onservice provision; and

WHEREAS, zTrip also has local experience working in the County to provide non-emergency medical transportation rides for the Statewide Medicaid broker, and Milwaukee Public Schools; and

WHEREAS, pursuant to Section 59.52(31)(c), State Statutes, DHHS must, on behalf of the Commission on Aging, bring contracts with an aggregate value of \$300,000 or more to the Milwaukee County Board of Supervisors for authorization; and

45 WHEREAS, the Committee on Transportation and Transit, at its meeting of  
46 December 4, 2024, considered File No. 24-947 for informational purposes only, per  
47 Section 59.52(31)(d), Wisconsin State Statutes; and  
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49 WHEREAS, the Committee on Finance, at its meeting of December 12, 2024,  
50 recommended adoption of File No. 24-947 (vote 7-0); now, therefore,  
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52 BE IT RESOLVED, the Milwaukee County Board of Supervisors hereby  
53 authorizes the Director, Department of Health and Human Services, or her designee,  
54 to execute a fee-for-service contract with WHC MKE, LLC, doing business as zTrip,  
55 for specialized transportation, at a per-ride trip rate of \$36.25 from January 1, 2025,  
56 to December 31, 2025, for service areas covering the north and south sides of  
57 Milwaukee County.  
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