

1  
2 From the Department of Family Care to enter into a professional services  
3 contract with Cayen Systems for \$460,000.00  
4

5 **A RESOLUTION**  
6

7 WHEREAS, the Milwaukee County Board of Supervisors authorized the  
8 creation of the Milwaukee County Department of Family Care on June 24,  
9 2010 to continue operating the Managed Care Organization (MCO) under the  
10 State Family Care program previously authorized under the Milwaukee County  
11 Department on Aging since 2000; and  
12

13 WHEREAS, the Department – MCO has worked to develop a proprietary  
14 data application system called MIDAS (Member Information, Documentation,  
15 and Authorization System) to assist the Department – MCO in managing the  
16 Family Care program; and  
17

18 WHEREAS, MIDAS is a multi-featured database/web application system  
19 to maintain client records, enrollment data, eligibility information, care plans  
20 and case notes, Medicare and Medicaid information, assessments, service  
21 authorizations, member obligation receivables, provider network and support  
22 contact information, and other features critical to effective administration of  
23 the Family Care program; and  
24

25 WHEREAS, the MIDAS system is also designed to provide a large number  
26 of user and management reports and maintain flexibility within it's internal  
27 security system to allow numerous combinations of rights and access levels to  
28 the system (i.e., MCDFC management, MCDFC and CMU case managers,  
29 service providers, etc.); and  
30

31 WHEREAS, in 2013, the Department of Family Care (MCO) issued a  
32 publicly solicited Request for Proposal (RFP) seeking IT Development and  
33 Support, which required respondents to submit a collaborative proposal with  
34 another vendor in order to assure diversity, stability, and innovation in  
35 development, for which each respondent would be awarded their own  
36 Professional Services Contract for their portion of the services; and  
37

38 WHEREAS, Cayen Systems submitted a proposal, in collaboration with  
39 Superior Support Resources, Inc.; and  
40

41 WHEREAS, Cayen Systems has committed to 5% DBE participation; and  
42

43 WHEREAS, Cayen Systems will provide additional expertise in technical  
44 and support services for Milwaukee County's own needs in utilizing the MIDAS  
45 system; and  
46

47 WHEREAS, A three-year agreement is the most cost effective and  
48 beneficial option for the County providing a consistent development and  
49 support environment; and

50

51 WHEREAS, a 2014 Professional Services contract with Cayen Systems  
52 for \$460,000 will be funded through rates and fees charged the Milwaukee  
53 County Department of Family Care in 2014; and

54

55 WHEREAS, now therefore,

56

57 BE IT RESOLVED, that the Director, Department of Family Care, is  
58 hereby authorized to

59

60 (1) enter into a professional services contract with Cayen Systems for the  
61 period of January 1, 2014 thru December 31, 2014, with the option of up to  
62 two one year extensions without a Request for Proposal, with total fees not to  
63 exceed \$460,000 annually; and (2) all services will be performed by qualified  
64 staff and under the direction of the Director of Milwaukee County Department  
65 of Family Care and (3) total anticipated expense in 2014 is \$460,000 annually;  
66 and

67

68 BE IT FURTHER RESOLVED, that agreements will be contingent upon  
69 County Board authorization of the Department of Family Care continued  
70 participation as a Managed Care Organization (MCO) under Family Care for the  
71 period January 1 2014, through December 31, 2016.

72

73