

**Chairperson:** Mary Neubauer

**Research Analyst:** Kate Flynn Post, (414) 391-7845

**Committee Coordinator:** Dairionne Washington, (414) 257-7606

**MILWAUKEE COUNTY MENTAL HEALTH BOARD  
QUALITY COMMITTEE**

**Monday, September 11, 2023 - 10:00 A.M.**  
**Microsoft Teams Meeting**

**A G E N D A**

**SCHEDULED ITEMS:**

**NOTE: All Informational Items are Informational Only Unless Otherwise Directed by the Committee.**

1. Welcome. **(Chairwoman Neubauer)**

**COMMUNITY SERVICES**

2. Minutes from the June 5, 2023, Committee meeting. **(Informational)**

3. Granite Hills Hospital 2023 Q2 Quality Reports. **(Angela Sanders, Granite Hills Hospital Chief Executive Officer; and Barbara Jones, Granite Hills Director of Risk and Performance Improvement/Informational)**

4. Homeless Outreach and Supportive Housing Presentation. **(Eric Collins, Milwaukee County Housing Division Deputy Administrator; and Luke Rosynek, Housing Program Evaluator/Informational)**

5. Wraparound Milwaukee 2022 Performance Improvement Project Outcomes. **(Pnina Goldfarb, Research Associate/Informational)**

6. 2022 Community Comprehensive Services (CCS) Satisfaction Results. **(Savannah Olson, Program Evaluator; and Rick Kastenmeier, Program Evaluator/Informational)**

7. Milwaukee County Mobile Crisis and Community Linkages and Stabilization Program Updates. **(Lauren Hubbard, Director of Community Crisis Services/Informational)**

**SCHEDULED ITEMS (CONTINUED):**

8.	2023 Q2 Community Report and Dashboards: Community Access to Recovery Services (CARS), Community Crisis Services, and Children’s Community Mental Health Services and Wraparound Milwaukee. <b>(Matt Drymalski, Clinical Program Director; Lauren Hubbard, Director of Community Crisis Services; and Dana James, Integrated Services Manager/Informational)</b>  a) CARS Quarterly Report with Narrative Summary b) 2023 Q2 Community Crisis Services Dashboard Updates. c) BHS KPI Report – Children’s Community Mental Health Services and Wraparound Milwaukee
9.	Policy and Procedure Quarterly Report. <b>(Luci Reyes-Agron, Quality Improvement Coordinator/Informational)</b>
10.	Community Contract Vendor Quality Updates: Sanctions, Holds, and Service Suspensions. <b>(Lolita Williams, Contract Compliance Manager/Informational)</b>  a) Broadstep – Community Based Residential Facility (CBRF) Referral Suspension Lift
11.	Department of Health and Human Services Quality Management Update. <b>(TJ Cobb, Enterprise Quality Director/Informational)</b>
12.	Behavioral Health Services (BHS) Mission, Vision, and Scope of Services Policy. <b>(Mike Lappen, Behavioral Health Services Administrator/Recommendation Item) (4/27/23: This item was referred back to the Committee by the Board.) (6/5/23: This item was laid over for further review and revisions.)</b>
13.	Mental Health Emergency Center (MHEC) Updates. <b>(Mike Lappen, Behavioral Health Services Administrator/Verbal Report-Informational)</b>
14.	Adjournment. <b>(Chairwoman Neubauer)</b>

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[Click here to join the meeting](#)  
**or call (audio only)**  
**414-436-3530**  
**Phone Conference ID: 559 317 179#**  
**The next meeting for the Milwaukee County Mental Health Board**  
**Quality Committee is scheduled for**  
**December 4, 2023 at 10:00 a.m.**

**SCHEDULED ITEMS (CONTINUED):**

To View All Associated Meeting Materials,  
Visit the Milwaukee County Legislative Information Center at:  
[Milwaukee County - Calendar \(legistar.com\)](https://legistar.com)

Visit the Milwaukee County Mental Health Board Web Page at:  
<https://county.milwaukee.gov/EN/DHHS/About/Governance>

*ADA accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities,  
278-3932 (voice) or 711 (TRS), upon receipt of this notice.*