# **Shirley Drake**

Greenfield, WI

### **Professional Summary**

Proven leader focused on providing comprehensive services for adults receiving Crisis Services with significant mental health, substances use and co-occurring needs. Dedicated to providing collaborative and innovative programming to meet community-based needs. Effective collaborative leader. Skilled in designing and implementing continuous improvement projects, conflict resolution, motivational interviewing, and trauma informed care.

## **Employment History**

General Manager, Peer Specialists Limited, 6/22 – Present

Essential functions include Administrative PSL Board relations and funder relations, leadership and supervisor non-profit agency focused on providing family engagement and advocacy services for Children's Mental Health and Wraparound Services. Duties includes staff selection and onboarding, development, and implementation of agency programming. Direct Quality improvements. Collaborate with community agencies to establish partnerships in providing services. Program fiscal oversight and adherence to contract compliance measures.

**Program Coordinator –Office of Consumer Affairs,** Wisconsin Community Services 5/18 to 6/23

Leader of a ten-member team of Peer Support Specialists providing Crisis Services providing lived experience support to individuals with mental health, substance use or co-occurring challenges for Crisis Stabilization Residents, Inpatient Units, discharges, and other community-based services. Managed compliance to state DHS 34 Crisis Services statue.

### **Prior Professional Experience:**

Extensive managerial and program management experience with Miller Brewing Company. Senior Buyer-Promotional Products, responsible for the executing marketing requests for promotional products to support new brand rollouts. Managed RFP process with contract values up to \$500,000. Ensured Quality Control of products conducting vendor inspections. Lead development of minority vendor network to provide marketing and promotional materials.

### **Education:**

Master's Public Health, Community Health Leadership, University of Phoenix 7/22B. S. Behavioral Science, National Louis University, Evanston, IL 6/87

### **Professional Affiliations**

Milwaukee County Mental Health Board Member and Chair of Quality Committee, State Certified Peer Specialist Advisory Council Member, Certified Peer Specialist and Certified State Trainer of CPS Curriculum, Behavioral Health Services Institutional Review Board Committee Member,