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(ITEM) From the Director, Department of Family Care, requesting authorization to extend the existing Professional Services Contract with Wisconsin Physicians Service Insurance Corporation (WPS) to provide Third Party Administrator (TPA) services for the Managed Care Organization (MCO) under Family Care for the period of January 1, 2014, through December 31, 2014, and to award \$1,683,497 in vendor service fees and \$276,112,593 in pass through dollars, by recommending adoption of the following:

A RESOLUTION

WHEREAS, a major purpose of Family Care is to divert persons requiring long-term care from expensive publicly funded nursing homes to more appropriate community-based forms of care desired by persons in need of such services; and

WHEREAS, on July 1, 2002, services under Family Care became a state and federal entitlement for any eligible resident of Milwaukee County aged 60 or older; and

WHEREAS, on November 1, 2009, services under Family Care were extended for any eligible resident of Milwaukee County with physical and mental disabilities aged 18 to 59; and

WHEREAS, the purpose of Family Care is to (1) increase access to home and community-based care, (2) develop a cost-effective system of service delivery, (3) ensure a consistently high quality of care, and (4) improve opportunities for consumer input; and

WHEREAS, the Third Party Administrator (TPA) acts on behalf of the Managed Care Organization (MCO) to adjudicate MCO member claims and to pay providers for authorized services; and

WHEREAS, Wisconsin Physicians Service Insurance Corporation (WPS) has successfully provided TPA services to the MCO since 2004; and

WHEREAS, WPS is currently engaged in a system conversion, which will ultimately benefit the operations of the MCO; and

WHEREAS, WPS consistently meets or exceeds vendor performance expectations as the TPA to the Family Care MCO; and

WHEREAS, the State of Wisconsin Department of Health Services (DHS) issued a Request for Proposals (RFP) for TPA services on May 7, 2009, to establish a TPA Master Agreement that meets the informational, operational, and administrative needs necessary to support the day-to-day claims management of the Wisconsin Long-Term Care Managed Care and other programs; and

46 WHEREAS, WPS is one of two selected vendors for a Master Agreement with DHS;
47 and

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49 WHEREAS, Milwaukee County Department of Family Care (MCDFC) has obtained
50 and reviewed the responses to the DHS RFP and determined that the response to the RFP
51 submitted by WPS meets or exceeds the current TPA services now provided to MCDFC;
52 and

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54 WHEREAS, WPS reduced the rate charged to the MCO in August 2012; and

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56 WHEREAS, contracting with the DHS approved vendor WPS assures that the TPA
57 services provided to MCDFC will comply with all DHS requirements as specified in the
58 DHS RFP; and

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60 WHEREAS, MCDFC is seeking Board authority to amend resolution 10-411 to
61 extend their current contract for a one-year agreement with WPS to be terminated either
62 upon entering into a contract under the State Master Agreement, notice by the parties, or
63 expiration of the agreement; and

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65 WHEREAS, sufficient funds are allocated in the budget for this purpose; and

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67 WHEREAS, the Committee on Health and Human Needs, at its meeting of
68 October 30, 2013, recommended adoption of the Department's request (vote 6-0); and

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70 WHEREAS, the Committee on Finance, Personnel and Audit, at its meeting of
71 October 31, 2013, also recommended adoption of the Department's request (vote 8-0);
72 now, therefore,

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74 BE IT RESOLVED, that the Director of the Milwaukee County Department of Family
75 Care (MCDFC) is hereby authorized to extend the existing Professional Services Contract
76 with Wisconsin Physicians Service Insurance Corporation (WPS) to provide Third Party
77 Administrator Services for the Managed Care Organization (MCO) under Family Care for
78 the period January 1, 2014, through December 31, 2014, and to award \$1,683,497 in
79 vendor service fees to be paid to WPS for the year 2014 with an annual adjustment made
80 based on yearly changes to enrollment and \$276,112,593 in pass through dollars for
81 member service payments to be paid to agencies providing services to Family Care
82 members; and

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84 BE IT FURTHER RESOLVED, the proposed contract remains contingent upon
85 Milwaukee County Board authorization of MCDFC's continued participation as an MCO
86 under Family Care for the period January 1, 2014, through December 31, 2014.

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