

COUNTY OF MILWAUKEE
Inter-Office Communication

Date: June 17, 2020

To: Chairwoman Marcelia Nicholson
Supervisor Sequanna Taylor, Chair, Committee on Audit

From: Jennifer L. Folliard, Director of Audits

Subject: Combined Status Report - Audits of Cybersecurity and Controls over Physical Access to Data Centers

In June 2016, we provided an overview of the informational report "Audit of Cybersecurity" (File No. 16-352) to the Committee on Finance and Audit. Due to the confidential nature of the findings and recommendations in the report, our overview was presented in closed session. The work underlying the report was conducted by Experis Finance, Risk Advisory Services (Experis) under a contract with our office.

In January 2017, we presented a separate, informational report, "Cybersecurity Audit: Controls over Physical Access to the County Data Centers" (File No. 17-78) conducted by the Audit Services Division. This report was also discussed in closed session.

Both audit reports set forth a series of recommendations focused on improving internal controls relating to data security at Milwaukee County. A status report describing the Information Management Systems Division's progress toward implementation of the Experis recommendations was presented in closed session at the Committee's meeting in December 2016. Since then periodic combined (Experis and Data Center Access) status reports have been provided in closed session at the Finance and Audit Committee meetings.

In conjunction with its observations associated with its annual audit of the County's 2018 financial statements, the CPA firm of Baker Tilly offered internal control recommendations. Among the firm's recommendations was one involving a confidential cybersecurity related matter, which is included in this status report for follow-up.

We submitted a status report, dated May 15, 2019, to the Finance and Audit Committee to follow up separately on selected recommendations from the data center audit report. The status report was presented to the Committee in closed session in the June 2019 meeting cycle as File No. 19-498.

Due to the detailed and sensitive nature of the individual recommendations, this status report notes the general progress made toward implementation of the combination of recommendations from both audit reports as well as the Baker Tilly internal control recommendation.

Following is a summary of the progress toward implementation on recommendations reported by IMSD as of June 2020:

Summary: Status of Implementation of Audit Recommendations			
Report	Type of Recommendation	Status	
		Open	Complete
Experis	General (longer term infrastructure)	1	2
Experis	Internal Network Vulnerabilities	1	19
Experis	External Network Vulnerabilities	0	17
Audit Services	Data Center Access Controls	4	6
Baker Tilly	Access Controls from 2018 Report	1	0
Total		7	44

We noted that with the completion of three additional recommendations since issuance of the most recent status report, IMSD efforts continue toward implementation of the open items.

Due to the confidential nature of the information associated with the recommendations, we request that our overview be presented in closed session.

This status report is informational and due to the nature of the remaining efforts required to fully implement the open recommendations we plan to provide the next combined status report for the January 2021 committee cycle.



Jennifer L. Folliard

JLF/PAG/cah

- cc: Scott B. Manske, CPA, Milwaukee County Comptroller
 Audit Committee Members
 David Crowley, Milwaukee County Executive
 Julie Landry, Director, Department of Administrative Services
 Lynn Fyhrlund, Chief Information Officer, DAS - Information Management Systems
 Division
 Kelly Bablitch, Chief of Staff, County Board Staff
 Steve Cady, Research & Policy Director, Office of the Comptroller
 Janelle Jensen, Legislative Services Division Manager, Office of the Milwaukee
 County Clerk
 Kelsey Evans, Committee Coordinator, Office of the Milwaukee County Clerk