

Mid-year 2025 Report to the  
Service Delivery Committee of the  
Commission on Aging  
**Volunteer Driver  
Program**



# Please share a success from the first half of 2025.

Tell us a story of a client who benefited from your service, or a programmatic development that was well received

"Without Eras, I'd be an emotional wreck worrying how I would get to the Retina and Vitreous Consultants, and if I didn't get there, I'd be blind." She gets injections in both eyes for wet macular degeneration approximately every month. She also said, "I'm always pleased that the drivers are on time and are right there for me afterwards, because when I get done, I'm temporarily blind."



# Please share a challenge from the first half of 2025.

- Tell us about a challenge and how you addressed it. It can be something that you were able to overcome, or not.

If you have a challenge that you think that the Commissioners could directly help you with, please share it here.

- We are in need of volunteers! We are hosting a series of volunteer recruitment and engagement events to address the need, but any connections or suggestions for recruitment would be greatly appreciated!



# Report on 2025 Performance Objectives

	ACTUAL	GOAL
Objective 1: Number of one-way rides	5790	8500
Objective 2: Clients indicate program helped them feel supported and connected to the community	97%	85%
Objective 3: Clients indicate the vehicle driven by the volunteer was driven in a safe manor	99%	85%
Objective 4: Clients indicate the volunteer driver was considerate, courteous and helpful	99%	85%



# Funding Summary

- Total Agency Budget \$2,132,510
- ADS funding amount, and percentage of agency budget
  - Volunteer Driver \$180,000 (8.4%)
- Contract spending
  - Volunteer Driver \$94,917



# **Please share one service improvement or planned change for the second half of 2025.**

We are hosting a series of volunteer recruitment and engagement events to help increase the number of volunteers we have.

