

2024 Report to the  
Service Delivery Committee of the  
Commission on Aging  
Vital Voices for Mental Health  
Telephone Reassurance  
Program





# Please share a success from the first half of 2024.

## Spring Outreach





# Please share a success from the first half of 2024.

Tracking resources & information through case management services.

Participant successes



# Please share a challenge from the first half of 2024.

- A challenge that we continue to have is getting participants for the program. In 2024, we put together a new outreach program. We are working with hospitals in Milwaukee to distribute our information.
- As of July, participants has started to increase.



# Report on Mid-year 2024 Performance Objectives

	Goal/Actual
Unduplicated individuals will be served through the Telephone Reassurance Program	50/42
Meet with new agencies to develop partnership opportunities, in order to reach underserved communities of color.	4/1
Older Adults have a positive experience with AAA funded programming	





# Funding Summary

- Total Agency Budget-  
\$233,000
- ADS funding amount, and  
percentage of agency
- \$30,000
- budget-13%
- Contract spending-  
\$11047.72



**Please share one service improvement or planned change for the second half of 2024.**

**One service improvement we are planning for the second half of 2024 is to increase our volunteer recruitment, now that our number of participants has increased.**

