

Older Americans Act Title Area Goals

Advocacy

The OAA provides that “the Area Agency on Aging serve as the advocate and focal point for older individuals within the community by. . . monitoring, evaluating, and commenting upon all policies, programs, hearings, levies, and community actions which will affect older individuals.”

2025-2027 Goal	SMART Measure
Expand the base of older adult advocates across Milwaukee County to grow influence and ensure representative voice with all local, state, and federal representatives.*	By 2027, we will have members on the Advocacy Committee from approximately 75 percent of all Milwaukee County state legislative districts, 90 percent of all Milwaukee County Supervisory districts, and 100 percent of all federal representative and senate districts.
Develop relationships with local, state, and federal legislators to impact positive policy change.	By 2027, we will have met with 80 percent of all Milwaukee County local, state, and federal legislators twice to discuss policy priorities adopted by the Advocacy Committee and Commission on Aging. These meetings can be individual meetings, at WAAN Aging Advocacy Day, at an In-District Event, or other Milwaukee County advocacy event.
Identify and advocate for three specific policy proposals with legislators that advance racial equity and the health and well-being of older adults.	In 2025, the Advocacy Committee and Commission on Aging will identify the three policy proposals to advance. In 2025 and 2026, we will create our action plan for advocating on our proposals. In 2027, we will have successfully advocated for enactment of at least one of the proposals.
Expand our common cause on public policy issues with other nonpartisan older adult groups, such as labor unions, retiree groups, or the AARP, and develop intentional relationships with media partners to bring awareness to older adult advocacy issues and policy positions.*	For each year of the plan period, we will partner with at least one older adult advocacy group to host twice per year advocacy events that bring together older adult residents, advocates, and Milwaukee County's local, state, and/or federal legislators. By 2027, we will work with media partners on three occasions to highlight the Advocacy Committee and/or Commission on Aging through featured articles, interviews with committee members, or by providing quotes in related articles.

Advocacy (Continued)

2025-2027 Goal	SMART Measure
Nurture and educate Seniors through hosting the Senior Leadership Program annually, instruct participants on effective communication with policymakers and leaders, and convene all Senior participants on a regular basis to carry advocacy messages to their legislators and policymakers.*	All participants in the Senior Leadership program demonstrate an increased understanding of the policymaking process and comfortability talking with policymakers and leaders. At least 50 percent engage in advocacy within six months of attending the program through attending WAAN Aging Advocacy Day, an In-District Aging Advocacy event, enrolling in a Commission committee/council, or another self-identified method.
Increase involvement of current Milwaukee County Area Agency on Aging program and service participants on the Advocacy Committee and in the Senior Leadership Program.	For each year of the plan period, we will recruit at least one participant of our programs/services to the Advocacy Committee. For each year of the plan period, we will aim to have 25 percent of Senior Leadership Program participants be current program/service participants.
Promote awareness of the Commission on Aging, Advocacy Committee, and advocacy opportunities and events through improved website accessibility and functionality.	By 2027, the Area Agency on Aging will have developed and implemented a full project plan and timeline for accessible website improvements for the Commission on Aging and Advocacy Committee, in compliance with Section 504 of the Rehabilitation Act of 1973.
Table 9	

*2025-2027 Area Aging Goals that are extensions or expansions of goals in the 2022-2024 Area Aging Plan.

Socialization and Social Supports

The OAA authorizes a wide range of Supportive Services to assist older individuals that promote or support social connectedness and reduce negative health effects associated with social isolation and any other services necessary for the general welfare of older individuals.

2025-2027 Goal	SMART Measure
Increase outreach to address isolation and loneliness to older adults at community sites outside of sites associated with Milwaukee County and the Area Agency on Aging.	During the grant period, 14 pharmacies will be recruited to administer an evidence-based loneliness scale. They will ask clients if they will accept a secondary direct contact (Social Isolation and Loneliness Project).
Maintain support and development of financial counseling programs.*	In 2025 maintain Financial Navigation contract after ARPA funding expires. 25 percent of program participants will increase their savings by at least one-weeks' worth of their total monthly net income, which will be tracked by the vendor and reported to AAA staff monthly. Assist 45 new senior clients annually.
Provide programming that addresses access to information technology for older adults, including building connections between existing partners to expand technology training programs.*	By 2026, reduce barriers to access programming by offering group transportation to technology classes held at Senior Centers. By 2027, develop two new partnerships that supports seniors access to technology, ex: Milwaukee Public Libraries.
Increase opportunities that foster peer-to-peer connections, including formal programs like the Senior Companionship Program and informal support groups, ex: Caregiver support group.*	By 2025, Milwaukee County operates Senior Companion Program to prevent disruption to 30 existing Senior Companions and extends Senior Companion Services to at least 80 older adults. By 2027, one new support group will have been maintained for a minimum of six months. By 2027, 50 percent of Senior Companions will connect their senior to AAA supported programming.

Table 10

*2025-2027 Area Aging Goals that are extensions or expansions of goals in the 2022-2024 Area Aging Plan.

Senior Centers

The OAA provides for the provision of “multi-purpose senior centers” through which a wide range of supportive social services can be delivered to “secure and maintain maximum independence and dignity . . . for older individuals.” The Area plan shall, where feasible, give special consideration to designating multipurpose senior centers as a focal point for comprehensive service delivery.

2025-2027 Goal	SMART Measure
Develop public-private sector partnerships to create new senior center facilities combined with other uses, such as housing.*	By 2027, establish at least one public-private partnership, leading to the creation of at least one mixed-use Milwaukee County senior center facility.
Develop public-private sector partnerships to create new programming in senior centers that expands offerings consistent with the MKE HUBS report.*	By 2027, pilot one new or enhanced service in each Milwaukee County senior center, which results in new attendees.
Rebrand senior centers and launch an enhanced promotional campaign using a variety of media sources, including culturally diverse outlets, to promote their use, availability, and resources contained within. Create partnerships to assist with rebranding, promotion, and social media marketing.	By 2027, develop marketing strategies and identify funding for professional marketing on behalf of the senior centers. Generate 500 new, unique participants annually to County-owned senior centers.
Develop new partnerships with organizations such as faith-based groups, labor councils, retiree organizations, corporations, and academic institutions to recruit volunteers, add programming, and promote participation in senior centers.	By 2027, establish an ongoing relationship with five community organizations to promote participation in senior centers.
Expand County-led recreational offerings based at each senior center to include use of park grounds and recreational programming outside of standard programming hours.*	Sponsor at least two recreational events per year in the Milwaukee County Parks that are colocated with senior centers. By 2027, add one regularly scheduled offering during and outside of standard hours.
Receive and consider the Independence First accessibility and accommodation recommendations and prioritize infrastructure updates to implement recommendations.*	By 2027, successfully identify funding and prioritize completion of an accessibility project at each Milwaukee County senior center from the Independence First report.

Table 11

*2025-2027 Area Aging Goals that are extensions or expansions of goals in the 2022-2024 Area Aging Plan.

Transportation

There is no dedicated funding in the Older Americans Act for transportation. Instead, the OAA provides for the provision of transportation services under the umbrella category of Supportive Services because transportation helps older adults find social connection and reduces social isolation. It also helps promote healthy living by providing transit to medical appointments. Funding provided from the state's specialized transportation program helps sustain transportation program costs.

2025-2027 Goal	SMART Measure
Work with culturally specific senior centers' management to schedule tours for their clients to cultural assets and recreation sites.*	By 2027, we will have collaborated with 18 host locations beyond the five County-owned senior centers to provide residents of color and underserved populations access to cultural assets and recreation sites through group rides leaving from senior centers.
Provide accessible transportation services to older adults to facilitate access to County-sponsored services.	Maintain 2024 numbers of one-way rides and riders, including unduplicated riders, across all transportation services.
Rebuild group grocery program that ended during COVID pandemic to increase food access and independence.	By 2025, 24 new group grocery departure sites will be providing OATS riders the ability to shop for their own groceries. By 2026, 30 new group grocery departure sites will be providing services. By 2027, 36 new group grocery sites will provide services. For each year of the plan period, participant data will be collected to include how program activity impacted their level of independence.
Leverage vans received from 5310 grant program to expand connections with minority- and woman-owned businesses.	By 2027, at least three minority and/or woman-owned businesses will have leased an ADS-owned vehicle. Leases may be long-term for continuous service or short-term for one-time events.
Work with agencies throughout the region to identify and advocate for a transportation policy that will facilitate transportation coordination throughout Southeastern Wisconsin.	By 2027, we will have formed at least six new partnerships with agencies throughout SE Wisconsin and undertaken at least three advocacy efforts to advance the chosen transportation policy at the local and state levels.
Increase education and communication regarding available transportation options for older adults, particularly for those without access to a vehicle.*	By 2025, an Area Agency on Aging staff member will be trained as a travel trainer and pilot the program. By 2027, at least 36 residents will have received travel training on how to use MCTS service. At least half of trainees will have independently completed an MCTS fixed route trip
Develop improved partnership with MCTS to provide more direct bus access to County-owned senior centers and Senior Dining Sites.	By 2027, MCTS, the AAA, and the senior centers will develop a plan to provide improved fixed-route service to county-owned senior centers and senior dining site locations, including, but not limited to drop-off sites, bus shelters, and route schedules.
Table 12	

**2025-2027 Area Aging Goals that are extensions or expansions of goals in the 2022-2024 Area Aging Plan.*

Nutrition

The OAA Nutrition Programs include the Congregate Nutrition Program and the Home-Delivered Nutrition Program. These programs are meant to 1) reduce hunger and food insecurity, 2) promote socialization, 3) promote health and well-being, and 4) delay adverse health conditions. The intent is to make community-based nutrition services available to older adults who may be at risk of losing their independence and their ability to remain in the community. The OAA Nutrition Programs also provide a range of related services including nutrition screening, assessment, education, and counseling.

2025-2027 Goal	SMART Measure
Increase service to Hispanic/Latino and Asian older adults by partnering with Hispanic and Asian-owned restaurants for the Dine Out program.*	By 2027, service to Hispanic/Latino and Asian older adults will increase by 10 percent.
Expand work in addressing malnutrition in Milwaukee County older adults by having a Registered Dietitian meet with participants in Milwaukee County-owned Senior Centers to address nutrition, food security, and other nutrition related concerns.*	By 2027, a RD will meet with participants in Milwaukee County-owned Senior Centers on a quarterly basis, at least, to address malnutrition. Participants will be administered a post-meeting survey to determine their likelihood of implementing the RD's recommended actions and whether they are interested in follow-up meetings to track success of interventions.
Increase awareness in nutritional health outcomes related to diet by providing nutrition education through the use of demonstration kitchens.*	By 2027, demonstration kitchens will be used, at minimum, once per quarter to provide nutrition education. Participants will be administered a pre- and post-demonstration survey. Pre-demonstration survey questions will assess current aptitude for cooking at home, familiarity with healthy recipes and varied cooking techniques, and interest in replicating recipes at home. Post-demonstration survey questions will include likelihood of implementing methods at home, interest in additional demonstrations, and understanding of nutrition education.

Table 13

**2025-2027 Area Aging Goals that are extensions or expansions of goals in the 2022-2024 Area Aging Plan.*

Evidence-Based Wellness & Heart Health

The OAA funds Health Promotion and Disease Prevention programs that promote health and wellness of older individuals by supporting healthy lifestyles and behaviors. OAA also funds activities that address disease management and preventive services to assist older adults to maintain their quality of life and potentially avoiding more costly medical interventions.

2025-2027 Goal	SMART Measure
Increase the number of workshops and participation in evidence-based programs that focus on physical activity and exercise.	Provide five community, physical activity-based EBPP programs (Walk with Ease, Strong Bodies, Gente Fuerte, or other) in the first year, adding one additional program per year in subsequent years.
Enhance blood pressure monitoring program and heart health education to all Milwaukee County-owned senior centers.	Expand the blood pressure hubs to all five Milwaukee County-owned senior centers by 2027. Provide two heart health-focused programming opportunities per site per year that each hub is in operation.
Increase collaborative efforts to expand the network of organizations hosting EBP programs and recruiting new facilitators in communities of color.*	Identify and engage six agencies or organizations by 2027 within communities of color to recruit facilitators for the evidence-based prevention programs and/or host EBP workshops. Utilize findings from Impower's final report and participant quality surveys to develop new methods/materials to recruit new facilitators and host sites.
Conduct evidence-based wellness assessments with discreet minority demographic groups to understand how services and supports can meet particular needs in accord with the US DHHS Cultural and Linguistically Appropriate Standards for healthcare.	By 2025, determine which groups to include in the analysis and develop a process for surveying needs aligned with the CLAS standards. By 2027, conduct assessment process, analyze results, and prepare a report with recommendations for programming and process improvements to better serve these populations.

Table 14

**2025-2027 Area Aging Goals that are extensions or expansions of goals in the 2022-2024 Area Aging Plan.*

Caregiver Support

The OAA funds services and supports to assist family caregivers. These services and supports may include information and referral, individual counseling, support groups, training, and respite care. Caregiver assessments are also included to identify specific needs and barriers to caregiving, including support services to older relative caregivers of children and young adults with severe disabilities. Beginning in 2024, this program is operated directly by the Milwaukee County Aging Unit rather than a vendor.

2025-2027 Goal	SMART Measure
Based on feedback from family caregivers and professionals, develop an interactive web platform to connect caregivers to education, resources, and supports.*	By 2026, create a caregiver-specific resource destination on the Milwaukee County website that will provide relevant and useful materials for caregivers seeking support at any time of day or night. By 2027, provide the opportunity for caregivers to directly communicate needs and questions outside of “regular business hours”.
Educate health care professionals and social service agencies, including all Federally Qualified Healthcare Centers (FQHC), who work with older adults about the availability of publicly-funded caregiver support services and how to make a referral.*	By 2026, track data from referral sources to identify potential gaps in service connections. Use data to create a strategic communications plan to increase referral rate from health care professionals and social service agencies. By 2027, offer presentations to all FQHCs, four major healthcare systems in our service area, and three major family and children social service agencies.
Develop and implement four new educational and support opportunities for family caregivers by 2027. Opportunities will include education/trainings, peer support, and/or new support group options. These opportunities will align with goals of the National Family Caregiver Strategy and the work of the Wisconsin Family and Caregiver State Alliance.	Develop and implement four new educational and support opportunities for family caregivers by 2027. Opportunities will include education/trainings, peer support, and/or new support group options.
Based on feedback from caregivers, develop opportunities for flexible, low-cost respite options that create opportunities for caregivers to pursue activities to support their own health and wellness.	Partner with Senior Companion program to develop direct referral option for care partners to receive support through Senior Companions. Connect at least five families to Senior Companions by 2027. Explore models for providing volunteer-supported respite programs. Partner with at least one community partner or educational institution to pilot a volunteer respite model by 2027.

Caregiver Support (Continued)

2025-2027 Goal	SMART Measure
Use program data to target outreach and assessments strategies in ways that ensure caregiver support resources are provided to caregivers with the greatest social need and also reduce caregiver burden.	By the 2nd quarter of 2025, evaluate customer demographics and geographic location data to identify gaps in services or outreach. By the end of 2025, develop strategic plan for outreach with five new outreach opportunities planned to target the identified gaps in services by the end of 2026. By the end of 2026, pilot two new caregiver burden tools within the current Caregiver Support Assessment as an opportunity to ensure that services being provided to caregivers are having the intended effect of reducing caregiver burden.
Increase awareness of services available to support caregivers by developing culturally appropriate materials and interventions that will expand the knowledge and reach of Caregiver Support resources in Milwaukee County.*	In collaboration with Milwaukee Coalition for African American Caregivers, develop a Caregiver Roadpath tool by 2026 that will increase capacity of caregivers to self-identify and connect to best resources to meet their needs. By 2027, present the new Caregiver Roadpath tool to five partner agencies and distribute to all households participating in Caregiver Support grants. In collaboration with the Milwaukee Coalition for African American Caregivers, by 2027 develop a Caregiver Consultation tool that reflects the cultural and social identity of Milwaukee County caregivers. Utilize this tool in 100% of Aging Unit Caregiver Support of assessment visits and provide training to other Aging and Disabilities Services staff on how to use this tool.

Table 15

**2025-2027 Area Aging Goals that are extensions or expansions of goals in the 2022-2024 Area Aging Plan.*

Local Goals

The Wisconsin Office on Aging notes that, to the greatest extent possible, goals should address local needs as defined by the community, by program participants, or by stakeholder groups such as local aging commissions, advisory councils or boards. An area agency on aging may make recommendations to government officials in the planning and service area and the State, on actions determined by the area agency to build the capacity in the planning and service area to meet the needs of older individuals for— (A) health and human services; (B) land use; (C) housing; (D) transportation; (E) public safety; (F) workforce and economic development; (G) recreation; (H) education; (I) civic engagement; (J) emergency preparedness; (K) protection from elder abuse, neglect, and exploitation; (L) assistive technology devices and services; and (M) *any other service as determined by such agency*.

2025-2027 Goal	SMART Measure
Provide assistance with home repair/ modification for falls prevention to low-income older adult homeowners and renters not enrolled in publicly funded Long-Term Care programs.	Provide OT assessments and home modifications designed to prevent falls and increase mobility to 30 residents each year of the plan.
Join the Milwaukee County AARP Age Friendly Community Network advisory body. Participate with other Aging Network and community participants in identifying domains on which to focus to achieve a more livable and equitable community for older adults.	Adopt at least one goal in a chosen AARP domain of livability and lead efforts to implement that goal that improve Milwaukee County's livability index.
Advocate with local health care providers to maintain access to gerontology or other specialties for residents of Milwaukee County.	Work with the Milwaukee Health Care Collaborative to increase access to specialty care for older adults either by relocating specialty services, including mental health, for older adults within Milwaukee County, or create a sustainable fund to provide transportation services to shuttle nondriver older adult residents to specialty appointments in surrounding counties.
To improve the quality of life and increase the visibility of older adults in Milwaukee County, expand outreach efforts to older adults about Area Agency on Aging programs and services.	By 2025, identify funding to hire a vendor to develop a comprehensive communication plan. By 2026, vendor is hired and initial steps of plan are undertaken.

Table 16

**2025-2027 Area Aging Goals that are extensions or expansions of goals in the 2022-2024 Area Aging Plan.*

Quarter 1

Milwaukee County Area Aging Plan Goal Progress: 2025 Quarter 1

Advocacy		
Goal	Measure	2025 Q1 Progress Report
Identify and advocate for three specific policy proposals with legislators that advance racial equity and the health and well-being of older adults.	In 2025, the Advocacy Committee and Commission on Aging will identify the three policy proposals to advance. In 2025 and 2026, we will create our action plan for advocating on our proposals. In 2027, we will have successfully advocated for enactment of at least one of the proposals.	In Q1, the Advocacy Committee identified the three policy proposals that it will advance. The Committee continues to work on its action plan for advocating for these proposals.
Develop relationships with local, state, and federal legislators to impact positive policy change.	By 2027, we will have met with 80 percent of all Milwaukee County local, state, and federal legislators twice to discuss policy priorities adopted by the Advocacy Committee and Commission on Aging. These meetings can be individual meetings, at WAAN Aging Advocacy Day, at an In-District Event, or other Milwaukee County advocacy event.	In the first quarter of 2025, Aging Unit staff and Commissioners met with both state and federal legislative offices to advocate for aging policy priorities. At the state level, we met with with five legislators to advocate for aging programs in the State budget. At the federal level, we met with both Senate offices twice (once locally and once in Washington, D.C.) and 2/3 of House offices once.
Expand our common cause on public policy issues with other nonpartisan older adult groups, such as labor unions, retiree groups, or the AARP, and develop intentional relationships with media partners to bring awareness to older adult advocacy issues and policy positions.	For each year of the plan period, we will partner with at least one older adult advocacy group to host twice per year advocacy events that bring together older adult residents, advocates, and Milwaukee County's local, state, and/or federal legislators. By 2027, we will work with media partners on three occasions to highlight the Advocacy Committee and/or Commission on Aging through featured articles, interviews with committee members, or by providing quotes in related articles.	Staff met with AARP to begin planning a joint advocacy event in 2025.

Socialization and Social Supports		
Goal	Measure	2025 Q1 Progress Report
Increase outreach to address isolation and loneliness to older adults at community sites outside of sites associated with the Milwaukee County Area Agency on Aging.	During the grant period, 14 pharmacies will be recruited to administer an evidence-based loneliness scale. They will ask clients if they will accept a secondary direct contact (Social Isolation and Loneliness Project).	Partnership with Vaccine Collaboration, where older adults who receive vaccinations for flu, COVID and other shots are given a social isolation and loneliness and isolation survey, informed about services offered and given the opportunity for a more in-depth referral with Vital Voices.
Maintain support and development of financial counseling programs.	In 2025 maintain Financial Navigation contract after ARPA funding expires. 25% of program participants will increase their savings by at least one-weeks' worth of their total monthly net income, which will be tracked by the vendor and reported to AAA staff monthly. Assist 45 new senior clients annually.	The Milwaukee County AAA contracts with Riverworks Development Corporation for our Financial Navigation program. In 2025, they have assisted 24 new clients and three program participants have increased their savings by at least one-weeks' worth of their total monthly income.
Senior Centers		
Goal	Measure	2025 Q1 Progress Report
Develop public-private sector partnerships to create new senior center facilities combined with other uses, such as housing.	By 2027, establish at least one public-private partnership, leading to the creation of at least one mixed-use Milwaukee County senior center facility.	Partnership developed with Jewish Family Services for McGovern Hub. Partnership developed with Scott Crawford and Que El-Amin for a possible new facility to serve southeastern quadrant of the county.
Transportation		
Goal	Measure	2025 Q1 Progress Report
Work with culturally specific senior centers' management to schedule tours for their clients to cultural assets and recreation sites.	By 2027, we will have collaborated with 18 host locations beyond the five County-owned senior centers to provide residents of color and underserved populations access to cultural assets and recreation sites through group rides leaving from senior centers.	The Transportation Coordinator met with LGBT Center staff to discuss setting up group trips when the weather warms up.

Provide accessible transportation services to older adults to facilitate access to County sponsored services.	Maintain 2024 numbers of one-way rides and riders, including unduplicated riders, across all transportation services.	The first two months of 2025 showed similar ride numbers to 2024. In January 2024 there were 4183 rides across all transportation services, compared to 4455 rides in January 2025. February 2024 saw 5269 rides compared to 4878 in February 2025.
Work with agencies throughout the region to identify and advocate for a transportation policy that will facilitate transportation coordination throughout Southeastern Wisconsin.	By 2027, we will have formed at least six new partnerships with agencies throughout SE Wisconsin and undertaken at least three advocacy efforts to advance the chosen transportation policy at the local and state levels.	The Transportation Coordinator (TC) regularly attends meetings with local partners regarding transportation challenges. TC provided data to Independence First to support advocacy efforts in asking for increased 85.21 funding from the State.
Increase education and communication regarding available transportation options for older adults, particularly for those without access to a vehicle	By 2025, an Area Agency on Aging staff member will be trained as a travel trainer and pilot the program. By 2027, at least 36 residents will have received travel training on how to use MCTS service. At least half of trainees will have independently completed an MCTS fixed route trip.	The Transportation Coordinator has received preliminary training to become a travel trainer.
Nutrition		
Goal	Measure	2025 Q1 Progress Report
Increase service to Hispanic/Latino and Asian older adults by partnering with Hispanic and Asian-owned restaurants for the Dine Out program.	By 2027, service to Hispanic/Latino and Asian older adults will increase by 10 percent.	Nutrition Director seeking to incorporate a Hispanic/Latino and/or Asian restaurant into our Dine Out program. Staff are analyzing budgetary resources to support these contracts.

Expand work in addressing malnutrition in Milwaukee County older adults by having a Registered Dietitian meet with participants in Milwaukee County-owned Senior Centers to address nutrition, food security, and other nutrition related concerns.	By 2027, a RD will meet with participants in Milwaukee County-owned Senior Centers on a quarterly basis, at least, to address malnutrition. Participants will be administered a post-meeting survey to determine their likelihood of implementing the RD's recommended actions and whether they are interested in follow-up meetings to track success of interventions.	Nutrition Director and Registered Dietitian working with staff at Serving Older Adults to schedule these meetings.
Increase awareness in nutritional health outcomes related to diet by providing nutrition education through the use of demonstration kitchens.	By 2027, demonstration kitchens will be used, at minimum, once per quarter to provide nutrition education. Participants will be administered a pre- and post-demonstration survey. Pre-demonstration survey questions will assess current aptitude for cooking at home, familiarity with healthy recipes and varied cooking techniques, and interest in replicating recipes at home. Post-demonstration survey questions will include likelihood of implementing methods at home, interest in additional demonstrations, and understanding of nutrition education.	Registered Dietitian has four cooking demonstrations scheduled through the end of May 2025.
Heart-Health and Evidence-Based Wellness		
Goal	Measure	2025 Q1 Progress Report
Increase the number of workshops and participation in evidence-based programs that focus on physical activity and exercise.	Provide five community, physical activity-based EBPP programs (Walk with Ease, Strong Bodies, Gente Fuerte, or other) in the first year, adding one additional program per year in subsequent years.	Through 3/31/25, two Gente Fuerte (Strong Bodies) programs have taken place or are in progress at UCC Senior Center and Sixteenth Street Community Health Center.

Enhance blood pressure monitoring program and heart health education to all Milwaukee County-owned senior centers.	Expand the blood pressure hubs to all five Milwaukee County-owned senior centers by 2027. Provide two heart health-focused programming opportunities per site per year that each hub is in operation.	To date, three senior centers have held their kickoff events. Kelly Senior Center and Wilson Senior Center will have their kickoff events in April & July. McGovern Senior Center held it's first educational series on 3/31/25 on diabetes and how it relates to heart health. We are in the planning process to host four educational series at each of the five senior centers in 2025.
Increase collaborative efforts to expand the network of organizations hosting EBP programs and recruiting new facilitators in communities of color.	Identify and engage six agencies or organizations by 2027 within communities of color to recruit facilitators for the evidence-based prevention programs and/or host EBP workshops. Utilize findings from Impower's final report and participant quality surveys to develop new methods/materials to recruit new facilitators and host sites.	Stepping On planning and implementation meeting is in the works with the General Baptist State Convention, who recently sent three people to training. They will implement the program in their churches starting summer 2025.
Caregiving and Caregiver Support		
Goal	Measure	2025 Q1 Progress Report
Develop and implement four new educational and support opportunities for family caregivers by 2027. Opportunities will include education/trainings, peer support, and/or new support group options. These opportunities will align with goals of the National Family Caregiver Strategy and the work of the Wisconsin Family and Caregiver State Alliance.	Develop and implement four new educational and support opportunities for family caregivers by 2027. Opportunities will include education/trainings, peer support, and/or new support group options.	Planned and established three Powerful Tools for Caregivers courses to be hosted in Q2 and Q3 of 2025.

Use program data to target outreach and assessments strategies in ways that ensure caregiver support resources are provided to caregivers with the greatest social need and also reduce caregiver burden.	By the 2nd quarter of 2025, evaluate customer demographics and geographic location data to identify gaps in services or outreach. By the end of 2025, develop strategic plan for outreach with five new outreach opportunities planned to target the identified gaps in services by the end of 2026. By the end of 2026, pilot two new caregiver burden tools within the current Caregiver Support Assessment as an opportunity to ensure that services being provided to caregivers are having the intended effect of reducing caregiver burden.	Staff are encountering barriers to implementing this goal due to the statewide challenges and delays with the transition to the PeerPlace data management system.
Increase awareness of services available to support caregivers by developing culturally appropriate materials and interventions that will expand the knowledge and reach of Caregiver Support resources in Milwaukee County.	In collaboration with Milwaukee Coalition for African American Caregivers, develop a Caregiver Roadpath tool by 2026 that will increase capacity of caregivers to self-identify and connect to best resources to meet their needs. By 2027, present the new Caregiver Roadpath tool to five partner agencies and distribute to all households participating in Caregiver Support grants. In collaboration with the Milwaukee Coalition for African American Caregivers, by 2027 develop a Caregiver Consultation tool that reflects the cultural and social identity of Milwaukee County caregivers. Utilize this tool in 100% of Aging Unit Caregiver Support assessment visits and provide training to other Aging and Disabilities Services staff.	Caregiver Support Coordinator co-leads one meeting per month to work toward these goals. Current Coalition work is focused on seeking funding and partners to pilot a caregiver support project that would bridge gaps between health clinicians and social services in the community.

Quarter 2

Milwaukee County Area Aging Plan Goal Progress: 2025 Quarter 2

Advocacy		
Goal	Measure	2025 Q1 Progress Report
Expand the base of older adult advocates across Milwaukee County to grow influence and ensure representative voice with all local, state, and federal representatives	By 2027, we will have members on the Advocacy Committee from approximately 75 percent of all Milwaukee County state legislative districts, 90 percent of all Milwaukee County Supervisory districts, and 100 percent of all federal representative and senate districts.	In Q2, three new members joined the Advocacy Committee in the second quarter providing diversity to our membership, including geographic diversity.
Develop relationships with local, state, and federal legislators to impact positive policy change.	By 2027, we will have met with 80 percent of all Milwaukee County local, state, and federal legislators twice to discuss policy priorities adopted by the Advocacy Committee and Commission on Aging. These meetings can be individual meetings, at WAAN Aging Advocacy Day, at an In-District Event, or other Milwaukee County advocacy event.	Milwaukee County advocates attended WAAN Aging Advocacy Day and met with more than 75% of the Milwaukee County State legislative delegation.

Expand our common cause on public policy issues with other nonpartisan older adult groups, such as labor unions, retiree groups, or the AARP, and develop intentional relationships with media partners to bring awareness to older adult advocacy issues and policy positions.	For each year of the plan period, we will partner with at least one older adult advocacy group to host twice per year advocacy events that bring together older adult residents, advocates, and Milwaukee County's local, state, and/or federal legislators. By 2027, we will work with media partners on three occasions to highlight the Advocacy Committee and/or Commission on Aging through featured articles, interviews with committee members, or by providing quotes in related articles.	Commission on Aging partnered with AARP to host Social Security Listening Session in Q2.
Nurture and educate Seniors through hosting the Senior Leadership Program annually, instruct participants on effective communication with policymakers and leaders, and convene all Senior participants on a regular basis to carry advocacy messages to their legislators and policymakers	All participants in the Senior Leadership program demonstrate an increased understanding of the policymaking process and comfortability talking with policymakers and leaders. At least 50 percent engage in advocacy within six months of attending the program through attending WAAN Aging Advocacy Day, an In-District Aging Advocacy event, enrolling in a Commission committee/council, or another self-identified method.	Senior Leadership Program graduated 9 new Leaders in May 2025 with 8 attending and participating in Aging Advocacy Day. 100% of participants indicated that they felt more comfortable with advocating and the policymaking process as a result of the training.

Increase involvement of current Milwaukee County Area Agency on Aging program and service participants on the Advocacy Committee and in the Senior Leadership Program.	For each year of the plan period, we will recruit at least one participant of our programs/services to the Advocacy Committee. For each year of the plan period, we will aim to have 25 percent of Senior Leadership Program participants be current program/service participants.	More than 75% of Senior Leadership Program participants were also current Milwaukee County Aging service and/or program participants.
Socialization and Social Supports		
Goal	Measure	2025 Q1 Progress Report
Maintain support and development of financial counseling programs.	In 2025 maintain Financial Navigation contract after ARPA funding expires. 25% of program participants will increase their savings by at least one-weeks' worth of their total monthly net income, which will be tracked by the vendor and reported to AAA staff monthly. Assist 45 new senior clients annually.	Between January 2025 and June 2025, they have assisted 48 new clients and three program participants have increased their savings by at least one-weeks' worth of their total monthly income.

Senior Centers		
Goal	Measure	2025 Q1 Progress Report
Develop public-private sector partnerships to create new senior center facilities combined with other uses, such as housing.	By 2027, establish at least one public-private partnership, leading to the creation of at least one mixed-use Milwaukee County senior center facility.	Continuing to make progress on developing partnership to build new senior center facility in southeastern quadrant of Milwaukee County.
Transportation		
Goal	Measure	2025 Q1 Progress Report
Provide accessible transportation services to older adults to facilitate access to County sponsored services.	Maintain 2024 numbers of one-way rides and riders, including unduplicated riders, across all transportation services.	Between January 2024-May 2024, there were 25,019 rides provided across all Milwaukee County Aging transportation services. Between January 2025-May 2025, there were 26,712 rides across all Milwaukee county Aging transportation services.
Work with agencies throughout the region to identify and advocate for a transportation policy that will facilitate transportation coordination throughout Southeastern Wisconsin.	By 2027, we will have formed at least six new partnerships with agencies throughout SE Wisconsin and undertaken at least three advocacy efforts to advance the chosen transportation policy at the local and state levels.	TC has joined a new Transit Advisory Committee organized by MobiliSE. TC attended the Wisconsin Non-Drive Advisory Committee on June 12 to collaborate with partners throughout the state to identify strategies for improving the non-driver experience.
Rebuild group grocery program that ended during COVID pandemic to increase food access and independence.	By 2025, 24 new group grocery departure sites will be providing OATS riders the ability to shop for their own groceries. By 2026, 30 new group grocery departure sites will be providing services. By 2027, 36 new group grocery sites will provide services. For each year of the plan period, participant data will be collected to include how program activity impacted their level of independence.	Transportation Coordinator worked with zTrip (vendor) and resident services coordinatorsto improve service to existing group grocery sites.

Leverage vans received from 5310 grant program to expand connections with minority and woman-owned businesses.	By 2027, at least three minority and/or woman-owned businesses will have leased an ADS-owned vehicle. Leases may be long-term for continuous service or short-term for one-time events.	The Transportation Coordinator worked with the Milwaukee county Department of Transportation to expedite the purchase of three new vehicles for use in the OATS program.
Nutrition		
Goal	Measure	2025 Q1 Progress Report
Increase service to Hispanic/Latino and Asian older adults by partnering with Hispanic and Asian-owned restaurants for the Dine Out program.	By 2027, service to Hispanic/Latino and Asian older adults will increase by 10 percent.	Nutrition Director actively seeking to incorporate a Hispanic/Latino and/or Asian restaurant into our Dine Out program in 2025. Current budget restrictions are limiting opportunities to support this but staff continue to analyze resources.
Expand work in addressing malnutrition in Milwaukee County older adults by having a Registered Dietitian meet with participants in Milwaukee County-owned Senior Centers to address nutrition, food security, and other nutrition related concerns.	By 2027, a RD will meet with participants in Milwaukee County-owned Senior Centers on a quarterly basis, at least, to address malnutrition. Participants will be administered a post-meeting survey to determine their likelihood of implementing the RD's recommended actions and whether they are interested in follow-up meetings to track success of interventions.	Registered Dietitian has cooking demonstration followed by individual nutrition counseling scheudled at Washington Park on August 7th

Increase awareness in nutritional health outcomes related to diet by providing nutrition education through the use of demonstration kitchens.	By 2027, demonstration kitchens will be used, at minimum, once per quarter to provide nutrition education. Participants will be administered a pre- and post-demonstration survey. Pre-demonstration survey questions will assess current aptitude for cooking at home, familiarity with healthy recipes and varied cooking techniques, and interest in replicating recipes at home. Post-demonstration survey questions will include likelihood of implementing methods at home, interest in additional demonstrations, and understanding of nutrition education.	Registered Dietitian has cooking demonstration followed by individual nutrition counseling scheduled at Washington Park on August 7th
Heart-Health and Evidence-Based Wellness		
Goal	Measure	2025 Q1 Progress Report
Increase the number of workshops and participation in evidence-based programs that focus on physical activity and exercise.	Provide five community, physical activity-based EBPP programs (Walk with Ease, Strong Bodies, Gente Fuerte, or other) in the first year, adding one additional program per year in subsequent years.	The two Gente Fuerte programs and Walk with Ease program that began in Q1 were ongoing in Q2. From 4/1/25 to 6/30/25, no new physical activity-based programs were launched in Q2.
Enhance blood pressure monitoring program and heart health education to all Milwaukee County-owned senior centers.	Expand the blood pressure hubs to all five Milwaukee County-owned senior centers by 2027. Provide two heart health-focused programming opportunities per site per year that each hub is in operation.	Blood pressure monitors have been installed at all five senior centers and the 4 part educational series are ongoing at four senior centers. Staff have begun collecting weekly data from stations to determine usage.

Caregiving and Caregiver Support		
Goal	Measure	2025 Q1 Progress Report
Develop and implement four new educational and support opportunities for family caregivers by 2027. Opportunities will include education/trainings, peer support, and/or new support group options. These opportunities will align with goals of the National Family Caregiver Strategy and the work of the Wisconsin Family and Caregiver State Alliance.	Develop and implement four new educational and support opportunities for family caregivers by 2027. Opportunities will include education/trainings, peer support, and/or new support group options.	Hosted one English and one Spanish Powerful Tools for Caregivers course in Quarter 2; collaborated with ADRC to host <i>Are You Prepared?</i> conference
Use program data to target outreach and assessments strategies in ways that ensure caregiver support resources are provided to caregivers with the greatest social need and also reduce caregiver burden.	By the 2nd quarter of 2025, evaluate customer demographics and geographic location data to identify gaps in services or outreach. By the end of 2025, develop strategic plan for outreach with five new outreach opportunities planned to target the identified gaps in services by the end of 2026. By the end of 2026, pilot two new caregiver burden tools within the current Caregiver Support Assessment as an opportunity to ensure that services being provided to caregivers are having the intended effect of reducing caregiver burden.	Staff are experiencing delays with the transition to our new data management system, PeerPlace, which will allow analysis of customer demographics and data. MIDAS and SAMS data are scheduled to transition to PeerPlace at the end of July which will allow for a thorough review of customer and caregiver demographics so progress can be made towards this goal.

Increase awareness of services available to support caregivers by developing culturally appropriate materials and interventions that will expand the knowledge and reach of Caregiver Support resources in Milwaukee County.	In collaboration with Milwaukee Coalition for African American Caregivers, develop a Caregiver Roadpath tool by 2026 that will increase capacity of caregivers to self-identify and connect to best resources to meet their needs. By 2027, present the new Caregiver Roadpath tool to five partner agencies and distribute to all households participating in Caregiver Support grants. In collaboration with the Milwaukee Coalition for African American Caregivers, by 2027 develop a Caregiver Consultation tool that reflects the cultural and social identity of Milwaukee County caregivers. Utilize this tool in 100% of Aging Unit Caregiver Support assessment visits and provide training to other Aging and Disabilities Services staff.	Ongoing work with Milwaukee Coalition for African American Careivers with planned pilot project; Caregiver Support Coordinator part of Underserved Populations workgroup for WI Family and Caregiver State Alliance which will develop strategic outreach materials for 4 identified underserved populations.
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Local Goals		
Goal	Measure	2025 Q1 Progress Report
Provide assistance with home repair/modification for falls prevention to low-income older adult homeowners and renters not enrolled in publicly funded Long-Term Care programs.	Provide OT assessments and home modifications designed to prevent falls and increase mobility to 30 residents each year of the plan.	Confirmed that MC Housing Services would expend budgeted OAA ARPA funds for the Older Adult Home Repair for Falls Prevention Program in 2025.
Join the Milwaukee County AARP Age Friendly Community Network advisory body. Participate with other Aging Network and community participants in identifying domains on which to focus to achieve a more livable and equitable community for older adults.	Adopt at least one goal in a chosen AARP domain of livability and lead efforts to implement that goal that improve Milwaukee County's livability index.	AARP Age Friendly Steering Committee met three times. Contributed to data presentations on aging population.
Advocate with local health care providers to maintain access to gerontology or other specialties for residents of Milwaukee County.	Work with the Milwaukee Health Care Collaborative to increase access to specialty care for older adults either by relocating specialty services, including mental health, for older adults within Milwaukee County, or create a sustainable fund to provide transportation services to shuttle nondriver older adult residents to specialty appointments in surrounding counties.	Collaborating with Milwaukee County BHS to bring mental health services to Milwaukee County Senior Centers. Scheduled a six-week WISE (Wellness Initiative for Senior Education) program to begin in July at Washington Park Senior Center, facilitated by BHS mobile services clinician and peer specialist. BHS staff will be on site to perform intakes before and after the program.
To improve the quality of life and increase the visibility of older adults in Milwaukee County, expand outreach efforts to older adults about Area Agency on Aging programs and services.	By 2025, identify funding to hire a vendor to develop a comprehensive communication plan. By 2026, vendor is hired and initial steps of plan are undertaken.	Commission on Aging's Select Committee on Public Engagement met three times.

Quarter 3

Milwaukee County Area Aging Plan Goal Progress: 2025 Quarter 3

Advocacy		
Goal	Measure	2025 Q3 Progress Report
Expand our common cause on public policy issues with other nonpartisan older adult groups, such as labor unions, retiree groups, or the AARP, and develop intentional relationships with media partners to bring awareness to older adult advocacy issues and policy positions.	For each year of the plan period, we will partner with at least one older adult advocacy group to host twice per year advocacy events that bring together older adult residents, advocates, and Milwaukee County's local, state, and/or federal legislators. By 2027, we will work with media partners on three occasions to highlight the Advocacy Committee and/or Commission on Aging through featured articles, interviews with committee members, or by providing quotes in related articles.	Working with ADRC DCS team to plan an advocacy event focused on education and advocacy opportunities for individuals living with dementia and their caregivers.
Nurture and educate Seniors through hosting the Senior Leadership Program annually, instruct participants on effective communication with policymakers and leaders, and convene all Senior participants on a regular basis to carry advocacy messages to their legislators and policymakers	All participants in the Senior Leadership program demonstrate an increased understanding of the policymaking process and comfortability talking with policymakers and leaders. At least 50 percent engage in advocacy within six months of attending the program through attending WAAN Aging Advocacy Day, an In-District Aging Advocacy event, enrolling in a Commission committee/council, or another self-identified method.	One 2025 program graduate has been onboarded on to a COA council with others exploring options/opportunities.

Promote awareness of the Commission on Aging, Advocacy Committee, and advocacy opportunities and events through improved website accessibility and functionality.	By 2027, the Area Agency on Aging will have developed and implemented a full project plan and timeline for accessible website improvements for the Commission on Aging and Advocacy Committee, in compliance with Section 504 of the Rehabilitation Act of 1973.	Assigned a second member of the staff, Carrie Koss Vallejo, to work with Lorie O'Connor to manage website accessibility. Staff will receive regular updates on accessibility measures of the website as a whole, and specific items that need to be addressed.
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Socialization and Social Supports		
Goal	Measure	2025 Q3 Progress Report
Maintain support and development of financial counseling programs.	In 2025 maintain Financial Navigation contract after ARPA funding expires. 25% of program participants will increase their savings by at least one-weeks' worth of their total monthly net income, which will be tracked by the vendor and reported to AAA staff monthly. Assist 45 new senior clients annually.	After discussion at the July Service Delivery Committee meetings, measures used for this contract were refined by the Program Coordinator to better reflect improvements for participants. To date, 67 new clients were served, which exceeded the original goal. We are re-evaluating the goal that 25 percent of participants will increase their savings by at least one-weeks' worth of their total monthly net income, which is difficult because most clients are limited income individuals. 15 individuals have reduced non-mortgage debt by 10 percent. A new metric added to this goal is for 19 individuals to reduce their non-mortgage debt by 10 percent.
Provide programming that addresses access to information technology for older adults, including building connections between existing partners to expand technology training programs.	By 2026, reduce barriers to access programming by offering group transportation to technology classes held at Senior Centers. By 2027, develop two new partnerships that supports seniors access to technology.	In Q3, we added new partnerships including the Shorewood Senior Resource Center, Castle Senior Living, and Harwood Place. Program expansion with SOA Tech Connect has occurred at each partner site by adding recurring small group classes, plus scheduled one-on-one coaching/drop-in help.

Senior Centers		
Goal	Measure	2025 Q3 Progress Report
Develop public-private sector partnerships to create new senior center facilities combined with other uses, such as housing.	By 2027, establish at least one public-private partnership, leading to the creation of at least one mixed-use Milwaukee County senior center facility.	Plans continue to move forward to move senior center services to a newly renovated building with space to grow partnerships and programs in the Southeastern quadrant of the County. Milwaukee County DHHS has given an information report to the Milwaukee County Board of Supervisors Health Equity Committee about a potential future lease agreement.
Develop public-private sector partnerships to create new programming in senior centers that expands offerings consistent with the MKE HUBS report.	By 2027, pilot one new or enhanced service in each Milwaukee County senior center, which results in new attendees.	Current partnership with Chase Bank to deliver financial health and fraud prevention at multiple centers. Planning efforts underway with Milwaukee LGBT Community Center to co-deliver inclusive programs at Washington Park Senior Center and other sites (pilots targeted for Q4). Exploring partnership with Medical College of Wisconsin for health education and periodic onsite screenings.
Develop new partnerships with organizations such as faith-based groups, labor councils, retiree organizations, corporations, and academic institutions to recruit volunteers, add programming, and promote participation in senior centers.	By 2027, establish an ongoing relationship with five community organizations to promote participation in senior centers.	Ongoing volunteer pipeline via Youth Works at all five Milwaukee County owned Senior Centers. Partnership with Vertical Church supporting volunteers, outreach, and intergenerational activities. Continued outreach to corporate and retiree groups to expand weekday and evening volunteer coverage.

Expand County-led recreational offerings based at each senior center to include use of park grounds and recreational programming outside of standard programming hours.	Sponsor at least two recreational events per year in the Milwaukee County Parks that are colocated with senior centers. By 2027, add one regularly scheduled offering during and outside of standard hours.	Co-hosted three community events with City of Milwaukee Aldermanic District 6 and the 27th Street Business District: Easter Breakfast & Egg Hunt(300 participants) Trunk or Treat (1,500 participants) Christmas Gift Shop(100 participants). Extended hours pilot: evening wellness, arts, and social programs to reach working caregivers and adults ages 50-62.
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Transportation		
Goal	Measure	2025 Q3 Progress Report
Provide accessible transportation services to older adults to facilitate access to County sponsored services.	Maintain 2024 numbers of one-way rides and riders, including unduplicated riders, across all transportation services.	Transportation increased for the first three quarters of 2025 as compared to 2024: Q1-Q3 2024: 40,465 rides across all transportation services Q1-Q3 2025: 43,708 rides across all transportation services Total rides provided in 2024: 60,501
Work with agencies throughout the region to identify and advocate for a transportation policy that will facilitate transportation coordination throughout Southeastern Wisconsin.	By 2027, we will have formed at least six new partnerships with agencies throughout SE Wisconsin and undertaken at least three advocacy efforts to advance the chosen transportation policy at the local and state levels.	TC attended the SEWRPC Public Transit Human Services planning session for the upcoming plan. TC attended the first MobiliSE Transit Advisory Committee Summit and the third committee meeting, at which cross-county transportation and regional transit authorities were discussed. TC has joined the Wisconsin Transit Riders Alliance.

Rebuild group grocery program that ended during COVID pandemic to increase food access and independence.	By 2025, 24 new group grocery departure sites will be providing OATS riders the ability to shop for their own groceries. By 2026, 30 new group grocery departure sites will be providing services. By 2027, 36 new group grocery sites will provide services. For each year of the plan period, participant data will be collected to include how program activity impacted their level of independence.	TC will be coordinating with HACM resident services coordinators to set up new group grocery sites.
Leverage vans received from 5310 grant program to expand connections with minority- and woman-owned businesses.	By 2027, at least three minority and/or woman-owned businesses will have leased an ADS-owned vehicle. Leases may be long-term for continuous service or short-term for one-time events.	Three new accessible vehicles have been purchased through the 5310 grant and are awaiting delivery.
Increase education and communication regarding available transportation options for older adults, particularly for those without access to a vehicle	By 2025, an Area Agency on Aging staff member will be trained as a travel trainer and pilot the program. By 2027, at least 36 residents will have received travel training on how to use MCTS service. At least half of trainees will have independently completed an MCTS fixed route trip.	TC attended an online training course about how to implement a travel training program. TC has offered travel training to participants at senior centers but no one has signed up yet.

Nutrition		
Goal	Measure	2025 Q3 Progress Report
Increase service to Hispanic/Latino and Asian older adults by partnering with Hispanic and Asian-owned restaurants for the Dine Out program.	By 2027, service to Hispanic/Latino and Asian older adults will increase by 10 percent.	Implemented new congregate dining program via a food truck, Chik and Dip, to provide meals at Muslim Health and Community Center Tuesdays through October.
Heart-Health and Evidence-Based Wellness		
Goal	Measure	2025 Q1 Progress Report
Increase the number of workshops and participation in evidence-based programs that focus on physical activity and exercise.	Provide five community, physical activity-based EBPP programs (Walk with Ease, Strong Bodies, Gente Fuerte, or other) in the first year, adding one additional program per year in subsequent years.	In Q3, two Stand Up For Your Health workshops were held.
Enhance blood pressure monitoring program and heart health education to all Milwaukee County-owned senior centers.	Expand the blood pressure hubs to all five Milwaukee County-owned senior centers by 2027. Provide two heart health-focused programming opportunities per site per year that each hub is in operation.	Educational series has concluded at four of the five senior centers with a finale event at each site. Heart Health educational programming is ongoing at Wilson Park Senior Center.

Increase collaborative efforts to expand the network of organizations hosting EBP programs and recruiting new facilitators in communities of color.	Identify and engage six agencies or organizations by 2027 within communities of color to recruit facilitators for the evidence-based prevention programs and/or host EBP workshops. Utilize findings from Inpower's final report and participant quality surveys to develop new methods/materials to recruit new facilitators and host sites.	Discussed the development of a "mentor" network comprised of seasoned facilitators at the facilitator meeting in July, which was a recommendation in the InPower report. Met with leaders from Urban Church Wellness Program, sponsored by Ascension, to discuss facilitator training in EBPs. One leader in the program sent to Stepping On training in September.
Conduct evidence-based wellness assessments with discreet minority demographic groups to understand how services and supports can meet particular needs in accord with the US DHHS Cultural and Linguistically Appropriate Standards for healthcare.	By 2025, determine which groups to include in the analysis and develop a process for surveying needs aligned with the CLAS standards. By 2027, conduct assessment process, analyze results, and prepare a report with recommendations for programming and process improvements to better serve these populations.	Included discussion item on this goal on the September Wellness Committee agenda. Brainstormed ideas for which discreet minority demographic groups to target with this goal. Committee members were interested in focusing on caregivers as population to engage with evidence-based wellness assessments. Met with Caregiver Support Coordinator to discuss alignment and strategies for partnering on this goal.

Caregiving and Caregiver Support		
Goal	Measure	2025 Q3 Progress Report
Develop and implement four new educational and support opportunities for family caregivers by 2027. Opportunities will include education/trainings, peer support, and/or new support group options. These opportunities will align with goals of the National Family Caregiver Strategy and the work of the Wisconsin Family and Caregiver State Alliance.	Develop and implement four new educational and support opportunities for family caregivers by 2027. Opportunities will include education/trainings, peer support, and/or new support group options.	Collaborating with a volunteer family caregiver to plan a walking event in November with goal to develop ongoing walking group for caregivers
Based on feedback from caregivers, develop opportunities for flexible, low-cost respite options that create opportunities for caregivers to pursue activities to support their own health and wellness.	Partner with Senior Companion program to develop direct referral option for care partners to receive support through Senior Companions. Connect at least five families to Senior Companions by 2027. Explore models for providing volunteer-supported respite programs. Partner with at least one community partner or educational institution to pilot a volunteer respite model by 2027.	Participating on planning team with Legacy Home and Respite Care Foundation to host drop-in respite options two times per month. Events began in September.

Increase awareness of services available to support caregivers by developing culturally appropriate materials and interventions that will expand the knowledge and reach of Caregiver Support resources in Milwaukee County.	In collaboration with Milwaukee Coalition for African American Caregivers, develop a Caregiver Roadpath tool by 2026 that will increase capacity of caregivers to self-identify and connect to best resources to meet their needs. By 2027, present the new Caregiver Roadpath tool to five partner agencies and distribute to all households participating in Caregiver Support grants. In collaboration with the Milwaukee Coalition for African American Caregivers, by 2027 develop a Caregiver Consultation tool that reflects the cultural and social identity of Milwaukee County caregivers. Utilize this tool in 100% of Aging Unit Caregiver Support assessment visits and provide training to other Aging and Disabilities Services staff.	Ongoing work with Milwaukee Coalition for African American Caregivers (MCAAC) with planned pilot project. Caregiver Support Coordinate is leading small MCAAC work group to develop a caregiver consultation model with first meeting held in July 2025.
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Local Goals		
Goal	Measure	2025 Q3 Progress Report
Provide assistance with home repair/modification for falls prevention to low-income older adult homeowners and renters not enrolled in publicly funded Long-Term Care programs.	Provide OT assessments and home modifications designed to prevent falls and increase mobility to 30 residents each year of the plan.	MC Housing Services served seven low-income older adult homeowners with modifications and an Occupational Therapy home consult that reduced their susceptibility to falls.
Join the Milwaukee County AARP Age Friendly Community Network advisory body. Participate with other Aging Network and community participants in identifying domains on which to focus to achieve a more livable and equitable community for older adults.	Adopt at least one goal in a chosen AARP domain of livability and lead efforts to implement that goal that improve Milwaukee County's livability index.	Steering Committee met twice. Staff contributed to data presentations on transportation, parks, access to healthcare, and financial exploitation in the aging population. The AARP Healthy Communities Survey was distributed broadly.
Advocate with local health care providers to maintain access to gerontology or other specialties for residents of Milwaukee County.	Work with the Milwaukee Health Care Collaborative to increase access to specialty care for older adults either by relocating specialty services, including mental health, for older adults within Milwaukee County, or create a sustainable fund to provide transportation services to shuttle nondriver older adult residents to specialty appointments in surrounding counties.	Completed a six-week WISE (Wellness Initiative for Senior Education) program at Washington Park Senior Center, facilitated by BHS mobile services. Met with Aurora Mobile Health.