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(ITEM) From the Chief Information Officer, Information Management Services Division, Department of Administrative Services, requesting authorization to increase an existing Professional Services Agreement with Excipio Consulting by \$156,450, from \$295,000 to \$451,450, for continued consulting services for disaster recovery/data center services, by recommending adoption of the following:

A RESOLUTION

WHEREAS, Information Technology (IT) systems and applications have become increasingly critical to the operation of Milwaukee County (the County), and the importance of ensuring the continued operation of those systems and their rapid recovery has increased; and

WHEREAS, the Milwaukee County Board of Supervisors (County Board) and the County Executive approved multi-phase Capital Improvement Project WO619 – Disaster Recovery with the intended outcome of hardening County data center operations and implementing a disaster recovery plan; and

WHEREAS, in July 2015, the County Board and the County Executive approved the execution of an agreement with Excipio Consulting to assist the Information Management Services Division (IMSD), Department of Administrative Services (DAS), with the implementation of this project; and

WHEREAS, Excipio Consulting, in partnership with IMSD-DAS, has:

- produced assessments of current-state County data centers and provided strategies for future-state data centers and sourcing for data center services and disaster recovery
- assisted in the release of a Request for Proposals for the provision of disaster recovery/data center managed services
- overseen transition discovery services, mitigation planning, and execution for the migration of County data centers and identification of system risks and dependencies
- developed a detailed transition plan and schedule

; and

WHEREAS, the discovery process identified and documented risks to County IT environments and opportunities for technological improvements which require the County to continue transition, transformation, and process optimization activities past the original project completion date of December 31, 2016, and extend activities into March of 2017 to be fully effective, best leverage opportunities, and appropriately mitigate known risks; and

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WHEREAS, IMSD-DAS has requested expansion of the original statement of work to leverage Excipio Consulting's business and technical expertise in the development of a Technology Service Catalog and Cross-Charge Transparency plan designed to increase clarity of IMSD-DAS cross charges, in furtherance of IMSD-DAS' goals of supporting client departments by providing them with a fuller understanding of the cost of ownership of their application set(s), as well as, allowing them greater control over the IT cross charges made to their budgets; and

WHEREAS, IMSD-DAS seeks to enable its client departments to become knowledgeable and cost-conscious technology buyers through greater transparency in IT spending; and

WHEREAS, leveraging Excipio Consulting's extensive experience in IT business transformation will enable IMSD-DAS to produce a comprehensive Service Catalog and Cross-Charge methodology to reduce cost and increase value in the provision of IT services, in alignment with its organizational goals; and

WHEREAS, this amendment to the original contract with Excipio Consulting will be for a total of \$156,450 and will increase the total contract value to \$451,450 in order to continue Excipio Consulting's work effort associated with Capital Improvement Project WO619 – Disaster Recovery; and

WHEREAS, the Committee on Finance and Audit, at its meeting of September 15, 2016, recommended adoption of the Chief Information Officer's request (vote 7-0); now, therefore,

BE IT RESOLVED, the Chief Information Officer, Information Management Services Division, Department of Administrative Services, is hereby authorized to execute an amendment to the existing Professional Services Agreement with Excipio Consulting in the amount of \$156,450 for a total contract value of \$451,450 for the continued provision of consulting services associated with Capital Improvement Project WO619 – Disaster Recovery.

jmj
09/15/16
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