

COUNTY OF MILWAUKEE
INTEROFFICE COMMUNICATION

Date: October 2, 2019

To: Theodore Lipscomb, Sr., Chairman, County Board of Supervisors

From: Joseph Lamers, Director, Office of Performance, Strategy and Budget,
Department of Administrative Services

Subject: Request to Create four (4.0) Office of Emergency Management (OEM) Hourly
911 Dispatchers

Request

The Director of the Office of Emergency Management (OEM) is requesting to create four (4.0) OEM Hourly 911 Dispatchers to provide additional capacity during staffing shortages and special events.

Background

OEM's 911 Division answers both emergency and non-emergency 911 calls, dispatches Milwaukee County Sheriff's Office squads, assists District Attorney investigators, and provides liaison services for countywide paramedics transporting trauma patient to local hospitals.

Creating four OEM Hourly 911 Dispatchers will allow the 911 Communications Center to cover staffing shortages and special events and safely maintain day-to-day operations of 911 call-answering. The four Hourly 911 Dispatchers created will have the same duties as Full-Time Dispatchers.

Recommendation

The Department of Administrative Services - Performance, Strategy and Budget recommends that 4.0 OEM Hourly 911 Dispatchers be created in the Office of Emergency Management.

Action	Title	No. of Positions	Title Code	Pay Grade
Create	Dispatcher Hourly	4.0	TBD	16Z (\$36,941-\$46,951 annually)

Fiscal Impact

Salaries for the 4.0 OEM 911 Hourly Dispatchers will be paid from the current Personal Services-overtime budget for the department. No new funding is being requested to cover any costs incurred from creating these positions.



Joseph Lamers, Director
Office of Performance, Strategy and Budget
Department of Administrative Services

Cc: Chris Abele, County Executive
Supervisor James "Luigi" Schmitt, Chair, Committee on Finance & Audit
Supervisor Eddie Cullen, Chair, Committee on Personnel
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Lindsey Shreves, Fiscal and Management Analyst, DAS-PSB
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